



AVADA CONNECT LIMITED

Terms and Conditions for SaaS Subscriptions

1. Acceptance of Terms

By subscribing to and using Avada Connect Ltd SaaS products & Services ("Service"), you ("User") agree to comply with and be bound by the following terms and conditions ("Terms").

2. Services Provided

Avada Connect Ltd offers cloud-based software services, including but not limited to Cloud Managed Video Management System, Cloud Storage & Cloud File Sharing.

3. Subscription and Payment

Subscription Plan: Users may choose from various subscription plans, each with different features and pricing.

Subscription Fees: The prices set forth in this agreement are subject to an annual review and may be adjusted to reflect changes in costs, inflation, or other relevant economic factors. Any increase shall not exceed 10% per annum and shall be communicated to the other party at least 60 days prior to implementation.

Payment Terms: Subscription fees are billed [monthly/quarterly/bi-annually/annually], and payment must be made in advance. Failure to pay subscription fees may result in suspension or termination of the Service.

4. User Responsibilities

Account Information: Users must provide accurate and complete information when creating an account and keep this information up to date.

Compliance: Users must comply with all applicable laws and regulations in connection with their use of the Service.

Usage Restrictions: Users shall not misuse the Service, including but not limited to, unauthorised access, distribution of malware, or other activities that could harm the Service or other users.

5. Service Availability and Maintenance

Uptime: Avada Connect Ltd aims to provide 99% uptime. However, service availability is not guaranteed.

Maintenance: Scheduled maintenance will be notified in advance. Emergency maintenance may occur without prior notice.

6. Data Privacy and Security

Data Protection: Avada Connect Ltd is committed to protecting user data. Please refer to our Privacy Policy for details.

Data Backup: Users are responsible for backing up their data. Avada Connect Ltd does not guarantee data recovery.

7. Intellectual Property

Ownership: Avada Connect Ltd retains all rights, titles, and interest in the Service, including all intellectual property rights.

User Content: Users retain ownership of the content they upload to the Service but grant Avada Connect Ltd a license to use, display, and distribute this content as necessary to provide the Service.



8. Termination

Termination by User: Users may terminate their subscription at any time by emailing sales@avadaconnect.co.uk. Payment in full is still required for any agreed contract terms when terminating and an invoice for the remainder of the contract will be issued on receipt of any termination request. If the contract term has ended, then the service will be stopped within 30 days of receipt of the termination request and one final invoice for the 30-day termination period will be issued for payment by the user.

Termination by Avada Connect Ltd: Avada Connect Ltd reserves the right to terminate or suspend access to the Service for any user who violates these Terms or engages in unauthorised or unlawful use of the Service.

9. Limitation of Liability

Avada Connect Ltd is not liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses resulting from (a) your use or inability to use the Service; (b) any unauthorised access to or use of our servers and/or any personal information stored therein.

10. Modifications to the Service and Terms

Avada Connect Ltd reserves the right to modify or discontinue the Service at any time. Any changes to the Terms will be posted on Avada Connect Ltd.'s website, and it is the user's responsibility to review these changes.

11. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United Kingdom.

12. Contact Information

For any questions about these Terms, please contact us at sales@avadaconnect.co.uk.

Agreement Number:

Customer:

Name:

Position:

Date:

Signature:

Avada Connect Ltd

Name:

Position:

Date:

Signature: