

HappyIoT Pricing Document (G-Cloud 15)

This pricing document covers **HappyIoT**, the Social Telecoms IoT data and automation platform. All pricing is split between **Lot 2b (Cloud Software)** and **Lot 3 (Cloud Support)**.

Lot 2b — SaaS Licensing (Per Property, Per Annum)

HappyIoT is licensed on a **per-property, per-year** basis. No hardware is included.

Pack	Included Features	Annual Price (Per Property)
Insights Pack	Dashboards, unified login, reporting	£60
Operations Pack	All Insight features + remote device control	£90
Data Leader Pack	All Operations features + integrations + sector-wide data-sharing network	£120

Lot 2b Notes

- Pricing is for the HappyIoT cloud platform only.
 - No IoT hardware or installation is included (not permitted in G-Cloud pricing).
 - Pricing scales according to the number of properties licensed.
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Lot 3 — Cloud Support (Professional Services)

Optional services supporting deployment, onboarding, and integration.

Support Service	Description	Price (£)
Onboarding & Configuration	Initial tenant setup, dashboards, permissions	£40/hr
API & Integrations	Integration with housing, asset, or repairs systems	£60/hr
Data Migration	Import and validation of property metadata	£50/hr
Training	Administrator and operational user training	£40/hr
Consultancy	IoT strategy, data modelling, automation design	£80/hr

Lot 3 Notes

- Professional services remain **optional** and will be scoped with the buyer.

- Pricing reflects typical minimum engagement levels.
 - No on-site hardware installation is included.
 - All work relates to cloud platform configuration or data services.
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G-Cloud Compliance Notes

- Lot 2b contains *only* SaaS subscription fees.
 - Lot 3 contains *only* cloud support services.
 - Hardware (sensors, smoke alarms, telecare devices, etc.) **cannot** be listed in G-Cloud pricing.
 - All prices exclude VAT.
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