

Social Telecoms Hosted Telephony (STHT) Pricing Document (G-Cloud 15)

Lot 2b — SaaS Licensing (Per User, Per Month)

STHT is priced on a per-user subscription basis.

User Volume Tier	Price (£)
1–99 users	£4.50
100–499 users	£4.00
500+ users	£3.50

Key Notes

- Pricing covers full hosted PBX functionality.
 - Includes call routing, voicemail, user management, and web portal access.
 - No hardware is included (hardware is not permitted within G-Cloud pricing).
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Lot 3 — Cloud Support (Professional Services)

Optional one-off deployment and onboarding services.

Deployment Size (Users)	One-Off Cost (£)
< 50 users	£1,200
< 200 users	£2,000
≥ 200 users	£3,000

Services Typically Included

- Initial tenant configuration
- SIP trunk setup
- User provisioning
- Call flow creation
- Number porting management
- Administrator briefing / handover

All professional services are optional and fall strictly under **Lot 3 (Cloud Support)**.

G-Cloud Compliance Notes

- Lot 2b contains *only* SaaS subscription pricing.
 - Lot 3 contains *only* optional support and deployment services.
 - Hardware (handsets, routers, ATA devices, etc.) must not be included.
 - All prices exclude VAT.
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