

8x8 Pricing Document (G-Cloud 15)

Lot 2b — SaaS Licensing

8x8 X-Series Licensing (Per User, Per Month)

Licence	1–99 Users (£)	100–999 Users (£)	1,000+ Users (£)
X1	5.65	4.94	4.55
X2	12.35	11.05	10.73
X3	16.25	14.63	13.33
X4	22.10	20.80	18.85
X5	28.60	25.35	24.05
X6 (Contact Centre)	51.35	47.45	44.20
X7 (Contact Centre)	64.35	62.40	60.45
X8 (Contact Centre)	81.51	77.94	76.51

Lot 3 — Cloud Support (Professional Services)

8x8 X1–X4 (UCaaS) Deployment — One-Off Costs

Deployment Size (Users)	One-Off Cost (£)
< 40 users	£5,800
< 200 users	£8,525
< 500	£15,500
> 500 users	£22,500

8x8 X6–X8 (Contact Centre) Deployment — One-Off Costs

Deployment Size (Agents)	One-Off Cost (£)
< 20 agents	£8,525
< 50 agents	£15,500
≥ 50 agents	£22,500