

Zoom Pricing Document (G-Cloud 15)

Lot 2b — SaaS Licensing

Zoom Phone Licensing (Per User, Per Month)

User Volume Tier	Price (£)
< 200 users	£7.50
< 500 users	£7.00
≥ 500 users	£5.00

Zoom Contact Centre Elite Licensing (Per Agent, Per Month)

Agent Volume Tier	Price (£)
< 20 agents	£95.00
< 40 agents	£94.00
≥ 40 agents	£90.72

Lot 3 — Cloud Support (Professional Services)

Zoom Phone Deployment (One-Off)

Deployment Size (Users)	One-Off Cost (£)
< 100 users	£6,627
< 200 users	£10,800
< 500 users	£9,000
≥ 500 users	£8,900

Zoom Contact Centre Deployment (One-Off)

Deployment Size (Agents)	One-Off Cost (£)
< 50 agents	Free of Charge
