



G-Cloud 15

Pricing Document

1. Introduction

This Pricing Document sets out the commercial structure for VectorCare services offered under the G-Cloud 15 framework.

All pricing is provided on a Software as a Service (SaaS) basis and is designed to be flexible, scalable, and aligned to the operational size and service model of public sector healthcare organisations.

Final pricing is provided on request and confirmed through the G-Cloud Call-Off Contract.

2. Pricing Overview

VectorCare pricing is based on the service context and scale of use, with separate models for:

- Inpatient-focused services
- Outpatient and community-based services
- Optional platform modules and integrations

Pricing reflects organisational size, service volume, and configuration complexity.

3. Inpatient Services Pricing (Bed-Based Model)

For inpatient-focused use cases (including discharge coordination and inpatient transport workflows), pricing is based on bed size.

Pricing bands are aligned to the number of inpatient beds supported by the service.

Typical considerations include: - Total bed count - Number of sites or facilities - Scope of workflows enabled (e.g. discharge transport only vs extended services)

This model provides predictable annual costs aligned to hospital scale.

4. Outpatient and Community Services Pricing (Volume & Population Model)

For outpatient, community, and out-of-hospital services, pricing is based on:

- Annual service request volume
- Covered population size

This model is suitable for: - Integrated Care Boards (ICBs) - Community health providers - Local authority-led services - Population health and outreach programmes

Pricing scales with usage and population coverage.

5. Platform Modules and Add-Ons

VectorCare is delivered as a modular platform. The following components may be added to the core service:

- Advanced workflow configuration
- Provider network and credential management
- Automated broadcasting and optimisation
- SMS and notification services
- Advanced reporting and analytics
- API access and system integrations

Modules can be licensed individually or as part of a bundled offering.

6. SMART on FHIR as a Service (SoFaaS™)

SMART on FHIR as a Service (SoFaaS™) is offered as an optional add-on.

Pricing includes:

- Fixed monthly or annual license fee
- One-time implementation and configuration fee

SoFaaS™ enables EHR-embedded workflows and standards-based interoperability and is priced separately from the core platform.

7. Implementation and Onboarding Fees

Implementation and onboarding fees may apply depending on:

- Scope and complexity of configuration
- Number of workflows and service lines
- Integration requirements
- Phased or pilot deployments

Implementation fees are quoted as a one-time cost.

8. Support and Service Management

Standard support is included within the core pricing.

Optional enhanced support and service management offerings may be available by agreement.

9. Pricing Transparency and Request Process

Pricing for VectorCare services under G-Cloud 15 is available on request and will be assessed based on:

- Organisation type and size
- Service scope and configuration
- Expected volumes and population coverage
- Required modules and integrations

All pricing will be confirmed in writing and form part of the Call-Off Contract.

10. VAT

All prices are exclusive of VAT unless stated otherwise. VAT will be applied in accordance with applicable legislation.

11. Contact for Pricing

Supplier: VectorCare
Website: <https://www.vector-care.co.uk>
Contact: Justin Lewis
Email: justin@vector-care.co.uk