

BEST Web Price Plan

BEST Web is an additional Product that requires the BEST Client application, all prices quoted exclude VAT.

Ref	Item	Cost
BW1	Single Cost to support up to 1,500 concurrent Browser Based users Cost includes software and 1 st years Annual Support and hosting fees	£15,000
BW2	Annual Support & Hosting Fees (applicable 1 year from 1 st install of test system)	£5,000

BEST Client Price Plan

Price and number of days provided for consultancy and training increase per concurrent user.

Electronic License for concurrent user determines how many connections can open the application at any one time (this does not affect BEST Web users). All instances of the BEST Client include over 200 training videos as part of the standard price. The breakdown is the number of days, but the last column is the only total price (per users chosen).

No. Users	Base price	Install	Custom From Install	Cost	Training	Cost	Annual	Cost
1	£6,500.00	21	1	£15,400.00	5	£3,500.00	£4,600.00	£30,000.00
2	£6,800.00	21	1	£15,400.00	5	£3,500.00	£4,700.00	£30,400.00
3	£7,100.00	21	1	£15,400.00	5	£3,500.00	£4,800.00	£30,800.00
4	£7,400.00	21	1	£15,400.00	5	£3,500.00	£4,900.00	£31,200.00
5	£7,700.00	21	2	£16,100.00	5	£3,500.00	£5,000.00	£32,300.00
6	£8,000.00	21	2	£16,100.00	5	£3,500.00	£5,100.00	£32,700.00
7	£8,300.00	21	2	£16,100.00	5	£3,500.00	£5,200.00	£33,100.00
8	£8,600.00	21	2	£16,100.00	5	£3,500.00	£5,300.00	£33,500.00
9	£8,900.00	21	3	£16,800.00	5	£3,500.00	£5,400.00	£34,600.00
10	£9,200.00	21	3	£16,800.00	5	£3,500.00	£5,500.00	£35,000.00
11	£9,500.00	21	3	£16,800.00	5	£3,500.00	£5,600.00	£35,400.00
12	£9,800.00	21	3	£16,800.00	5	£3,500.00	£5,700.00	£35,800.00
13	£10,100.00	21	4	£17,500.00	5	£3,500.00	£5,800.00	£36,900.00
14	£10,400.00	21	4	£17,500.00	5	£3,500.00	£5,900.00	£37,300.00
15	£10,700.00	21	4	£17,500.00	5	£3,500.00	£6,000.00	£37,700.00
16	£11,000.00	21	4	£17,500.00	5	£3,500.00	£6,100.00	£38,100.00
17	£11,300.00	21	5	£18,200.00	5	£3,500.00	£6,200.00	£39,200.00
18	£11,600.00	21	5	£18,200.00	5	£3,500.00	£6,300.00	£39,600.00
19	£11,900.00	21	5	£18,200.00	5	£3,500.00	£6,400.00	£40,000.00
20	£12,200.00	21	5	£18,200.00	5	£3,500.00	£6,500.00	£40,400.00
21	£12,500.00	21	6	£18,900.00	6	£4,200.00	£6,600.00	£42,200.00
22	£12,800.00	21	6	£18,900.00	6	£4,200.00	£6,700.00	£42,600.00
23	£13,100.00	21	6	£18,900.00	6	£4,200.00	£6,800.00	£43,000.00
24	£13,400.00	21	6	£18,900.00	6	£4,200.00	£6,900.00	£43,400.00
25	£13,700.00	21	7	£19,600.00	6	£4,200.00	£7,000.00	£44,500.00
26	£14,000.00	21	7	£19,600.00	6	£4,200.00	£7,100.00	£44,900.00
27	£14,300.00	21	7	£19,600.00	6	£4,200.00	£7,200.00	£45,300.00
28	£14,600.00	21	7	£19,600.00	6	£4,200.00	£7,300.00	£45,700.00
29	£14,900.00	21	8	£20,300.00	6	£4,200.00	£7,400.00	£46,800.00
30	£15,200.00	21	8	£20,300.00	6	£4,200.00	£7,500.00	£47,200.00
31	£15,500.00	21	8	£20,300.00	7	£4,900.00	£7,600.00	£48,300.00

32	£15,800.00	21	8	£20,300.00	7	£4,900.00	£7,700.00	£48,700.00
33	£16,100.00	21	9	£21,000.00	7	£4,900.00	£7,800.00	£49,800.00
34	£16,400.00	21	9	£21,000.00	7	£4,900.00	£7,900.00	£50,200.00
35	£16,700.00	21	9	£21,000.00	7	£4,900.00	£8,000.00	£50,600.00
36	£17,000.00	21	9	£21,000.00	7	£4,900.00	£8,100.00	£51,000.00
37	£17,300.00	21	10	£21,700.00	7	£4,900.00	£8,200.00	£52,100.00
38	£17,600.00	21	10	£21,700.00	7	£4,900.00	£8,300.00	£52,500.00
39	£17,900.00	21	10	£21,700.00	7	£4,900.00	£8,400.00	£52,900.00
40	£18,200.00	21	10	£21,700.00	7	£4,900.00	£8,500.00	£53,300.00
41	£18,500.00	21	11	£22,400.00	8	£5,600.00	£8,600.00	£55,100.00
42	£18,800.00	21	11	£22,400.00	8	£5,600.00	£8,700.00	£55,500.00
43	£19,100.00	21	11	£22,400.00	8	£5,600.00	£8,800.00	£55,900.00
44	£19,400.00	21	11	£22,400.00	8	£5,600.00	£8,900.00	£56,300.00
45	£19,700.00	21	12	£23,100.00	8	£5,600.00	£9,000.00	£57,400.00
46	£20,000.00	21	12	£23,100.00	8	£5,600.00	£9,100.00	£57,800.00
47	£20,300.00	21	12	£23,100.00	8	£5,600.00	£9,200.00	£58,200.00
48	£20,600.00	21	12	£23,100.00	8	£5,600.00	£9,300.00	£58,600.00
49	£20,900.00	21	13	£23,800.00	8	£5,600.00	£9,400.00	£59,700.00
50	£21,200.00	21	13	£23,800.00	8	£5,600.00	£9,500.00	£60,100.00
51	£21,500.00	21	13	£23,800.00	9	£6,300.00	£9,600.00	£61,200.00
52	£21,800.00	21	13	£23,800.00	9	£6,300.00	£9,700.00	£61,600.00
53	£22,100.00	21	14	£24,500.00	9	£6,300.00	£9,800.00	£62,700.00
54	£22,400.00	21	14	£24,500.00	9	£6,300.00	£9,900.00	£63,100.00
55	£22,700.00	21	14	£24,500.00	9	£6,300.00	£10,000.00	£63,500.00
56	£23,000.00	21	14	£24,500.00	9	£6,300.00	£10,100.00	£63,900.00
57	£23,300.00	21	15	£25,200.00	9	£6,300.00	£10,200.00	£65,000.00
58	£23,600.00	21	15	£25,200.00	9	£6,300.00	£10,300.00	£65,400.00
59	£23,900.00	21	15	£25,200.00	9	£6,300.00	£10,400.00	£65,800.00
60	£24,200.00	21	15	£25,200.00	9	£6,300.00	£10,500.00	£66,200.00
61	£24,500.00	21	16	£25,900.00	10	£7,000.00	£10,600.00	£68,000.00
62	£24,800.00	21	16	£25,900.00	10	£7,000.00	£10,700.00	£68,400.00
63	£25,100.00	21	16	£25,900.00	10	£7,000.00	£10,800.00	£68,800.00
64	£25,400.00	21	16	£25,900.00	10	£7,000.00	£10,900.00	£69,200.00
65	£25,700.00	21	17	£26,600.00	10	£7,000.00	£11,000.00	£70,300.00
66	£26,000.00	21	17	£26,600.00	10	£7,000.00	£11,100.00	£70,700.00
67	£26,300.00	21	17	£26,600.00	10	£7,000.00	£11,200.00	£71,100.00
68	£26,600.00	21	17	£26,600.00	10	£7,000.00	£11,300.00	£71,500.00
69	£26,900.00	21	18	£27,300.00	10	£7,000.00	£11,400.00	£72,600.00
70	£27,200.00	21	18	£27,300.00	10	£7,000.00	£11,500.00	£73,000.00
71	£27,500.00	21	18	£27,300.00	11	£7,700.00	£11,600.00	£74,100.00
72	£27,800.00	21	18	£27,300.00	11	£7,700.00	£11,700.00	£74,500.00
73	£28,100.00	21	19	£28,000.00	11	£7,700.00	£11,800.00	£75,600.00
74	£28,400.00	21	19	£28,000.00	11	£7,700.00	£11,900.00	£76,000.00
75	£28,700.00	21	19	£28,000.00	11	£7,700.00	£12,000.00	£76,400.00
76	£29,000.00	21	19	£28,000.00	11	£7,700.00	£12,100.00	£76,800.00
77	£29,300.00	21	20	£28,700.00	11	£7,700.00	£12,200.00	£77,900.00
78	£29,600.00	21	20	£28,700.00	11	£7,700.00	£12,300.00	£78,300.00
79	£29,900.00	21	20	£28,700.00	11	£7,700.00	£12,400.00	£78,700.00
80	£30,200.00	21	20	£28,700.00	11	£7,700.00	£12,500.00	£79,100.00
81	£30,500.00	21	21	£29,400.00	12	£8,400.00	£12,600.00	£80,900.00
82	£30,800.00	21	21	£29,400.00	12	£8,400.00	£12,700.00	£81,300.00
83	£31,100.00	21	21	£29,400.00	12	£8,400.00	£12,800.00	£81,700.00
84	£31,400.00	21	21	£29,400.00	12	£8,400.00	£12,900.00	£82,100.00
85	£31,700.00	21	22	£30,100.00	12	£8,400.00	£13,000.00	£83,200.00
86	£32,000.00	21	22	£30,100.00	12	£8,400.00	£13,100.00	£83,600.00
87	£32,300.00	21	22	£30,100.00	12	£8,400.00	£13,200.00	£84,000.00
88	£32,600.00	21	22	£30,100.00	12	£8,400.00	£13,300.00	£84,400.00
89	£32,900.00	21	23	£30,800.00	12	£8,400.00	£13,400.00	£85,500.00
90	£33,200.00	21	23	£30,800.00	12	£8,400.00	£13,500.00	£85,900.00
91	£33,500.00	21	23	£30,800.00	13	£9,100.00	£13,600.00	£87,000.00

92	£33,800.00	21	23	£30,800.00	13	£9,100.00	£13,700.00	£87,400.00
93	£34,100.00	21	24	£31,500.00	13	£9,100.00	£13,800.00	£88,500.00
94	£34,400.00	21	24	£31,500.00	13	£9,100.00	£13,900.00	£88,900.00
95	£34,700.00	21	24	£31,500.00	13	£9,100.00	£14,000.00	£89,300.00
96	£35,000.00	21	24	£31,500.00	13	£9,100.00	£14,100.00	£89,700.00
97	£35,300.00	21	25	£32,200.00	13	£9,100.00	£14,200.00	£90,800.00
98	£35,600.00	21	25	£32,200.00	13	£9,100.00	£14,300.00	£91,200.00
99	£35,900.00	21	25	£32,200.00	13	£9,100.00	£14,400.00	£91,600.00
100	£36,200.00	21	25	£32,200.00	13	£9,100.00	£14,500.00	£92,000.00

For more than 100 concurrent users Soft Options allows sites to purchase individual Licenses, Consultancy or Training Days.

BEST Client Additional License or Service

Ref	Item	Cost
BC1	Addition Licenses (Each) Each additional License will increase the Annual Fees at the next annual renewal by £100 per additional user	£700
BC2	Remote Training or Consultancy (Day)	£700
BC3	Single on-site visit which includes overnight stay and average miles	£1,000
BC4	Remote Training or Consultancy (Hour)	£100
BC5	Additional Module (Each)	£7,000

BEST Client Additional Features

Ref	Item	Cost
BC10	Intelligent Mobile Form (IMF). These are custom PDF Forms designed per site each) if requested. If IMF is requested the annual License fee will increase by £700 at the next annual renewal.	£3,500
BC20	EDT With BEST Contractor. This would only be possible if the service uses an external provided who also uses BEST and they wish to share data, and the contractor does not have access to the customers BEST System. Annual Fee would also increase by £700.	£6,300
BC30	Lack of Clipboard support for remote access (per Annum). Annual license fee would include a £1,000 charge if the customer required Soft Options to remote support the system and there was a lack of clipboard control as this would mean all file changes would need to be transferred separately.	£1,000
BC31	BEST Client recommends a dedicated SQL Server for each instance of BEST (not hosted with any other SQL database). Without this dedication an additional annual charge will be added to the Annual License.	£1,000

Additional Interfacing

Ref	Item	Cost
PMI1	Patient Master Index (PMI) Level 2 Link. This feature allows the application to draw in specific data from a central Patient Master Index system. Level 1 Data Real time (on demand) and scheduled updates for Clients Name, Address, Telephone numbers (up to three), email, Date of Birth Ethnicity, Gender, National GP Code, CCG & date of last update. If PMI Link is requested the annual License fee will increase by £700 at the next annual renewal.	£2,800
PMI2	Patient Master Index (PMI) Level 1 Link. This feature allows the application to draw in specific data from a central Patient Master Index system. Level 2 Data Everything from Level 2 including (where provided), medical conditions, Referrals, automatic deaths procedure with screens to process equipment and cancel appointments etc. If PMI Link is requested the annual License fee will increase by £700 at the next annual renewal.	£7,000
TM1	Text Message reminders Simple daily extract for appointments	£1,400
FS1	Finance System 2 way Finance system to allow purchase orders and all receipts to be raised in BEST against Patients / Clients. Cost is included for all BEST side interfacing and there needs to be a willingness for central finance system to talk back.	£7,000