



HOWBECK HEALTHCARE

PRIMARY CARE INNOVATION

HowbeckHealthcare
Primary Care Innovation

www.howbeckhealthcare.co.uk

Providing Services to:

- GP Practices
- GP Federations
- Primary Care Networks (PCN)

HowbeckHealthcare
Primary Care Innovation

Our Services:

- Bid Writing
- Federation and PCN Support
- Freedom to Speak Up Guardian (FTSU)
- General Data Protection Regulation (GDPR) & DPO
- How2 Training
- IT Support and Strategic IT Leadership
- Organizational Development
- Research
- Synthesis

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ABOUT US

Howbeck Healthcare, founded by Dr Neil Paul and Mike Pyrah, is a trusted partner to Primary Care, NHS Trusts and healthcare tech companies across the UK.

We provide practical, high-quality support for IT training, Clinical Safety Officer services, information governance and data protection, bid writing, interim operational support and digital transformation.

With deep NHS experience and a hands-on, solutions-focused approach, we help teams improve efficiency, strengthen governance and deliver better outcomes for patients and staff.



OUR SERVICES



BUSINESS CASES & TENDERS

We offer comprehensive bid and business case development services for all public service providers/contracts. From concept to submission, we provide strategic guidance and operational support to ensure your bids are competitive, compliant and aligned with commissioner priorities. Our team can also monitor opportunities and reviews internally developed responses.



INFORMATION GOVERNANCE & DPO

Independent, expert support to help healthcare organisations meet their legal and regulatory obligations under data protection regulations and NHS standards. Our personalised approach provides access to a suite of resources, templates and expert advice. We support completion of DSPT toolkit, DPIA, data agreements and all aspects of information governance.



PCN & FEDERATION SUPPORT

We provide expert consultancy and delivery support to GP Practices, Primary Care Networks (PCNs) and Federations/Alliances to design, implement and optimise service models. We combine strategic visioning with operational excellence to enable sustainable, at-scale delivery of primary care solutions. We specialise in redesign, workforce planning and transformation to improve outcomes.



DIGITAL TRANSFORMATION

We provide tailored digital transformation, consultancy and training to help primary care and wider health systems embrace technology. We partner with GP practices, PCNs, and NHS organisations to strengthen digital capability, improve communication strategies, optimise workforce processes, enhance data quality and refine clinical systems. Supporting improvements in efficiency and effectiveness.



TRAINING & MENTORING

Bespoke clinical system training programmes to ensure smooth implementation and optimisation of new clinical systems and IT solutions. We specialise in aligning training with organisational priorities, enabling staff to confidently adopt new technologies and workflows. Our approach combines strategic planning, hands-on training and ongoing support to maximise system functionality.



CLINICAL SAFETY OFFICER

Digital Clinical Safety support to healthcare organisations and IT system suppliers in meeting NHS standards for clinical risk management. We provide outsourced Clinical Safety Officer (CSO) services and consultancy to implement robust clinical safety processes. Our team ensure compliance with DCB0129 and DCB0160, enabling safe deployment of digital health solutions.

WHY HOWBECK?



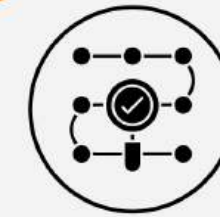
TRUSTED HEALTHCARE SPECIALISTS

Supporting over 200 GP Practices, 20+ PCNs and multiple federations. Partnering several digital healthcare companies and NHS trusts



FLEXIBLE, PERSONALISED SUPPORT

Delivering support packages and services that target your specific needs. We work with each client to ensure that you have the support you need, when you need it.



END-TO-END SUPPORT

Our services span strategy, operational and administrative services, with the ability to embed staff within your team or upskill your team directly

OUR TEAM



MIKE PYRAH
FOUNDER



DR NEIL PAUL
FOUNDER



TINA COOKSON
ASSOCIATE DIRECTOR OF
NURSING / FREEDOM TO SPEAK
UP GUARDIAN



LISA TAYLOR
BUSINESS MANAGER



RACHEL HATFIELD
PROGRAMME MANAGER



JOANNE GOODWIN
SENIOR PROGRAMME MANAGER



ANDREA FOSTER
COMMUNICATIONS MANAGER



LUCY MINSHULL
PROGRAMME MANAGER



ALISON YATES
SENIOR PROGRAMME MANAGER



EMMA COLCLOUGH
PROGRAMME MANAGER/SENIOR
BID WRITER

OUR TEAM



RACHEL VIGGARS

FREEDOM TO SPEAK UP
GUARDIAN



SARAH SMITH

PROJECT SUPPORT MANAGER



ABBIE DONEGAN

PROJECT SUPPORT MANAGER



HARRIET CHANDLER

PROJECT SUPPORT MANAGER



SHARON FORRESTER-WILD

DATA PROTECTION OFFICER



EDY HICKLIN

DATA PROTECTION SUPPORT OFFICER



SUE MCDOWELL

PROJECT MANAGER



NICKI LAURIE

PROJECT SUPPORT MANAGER