



Lánluas Continuous Improvement Programme

SERVICE OVERVIEW

Lánluas Continuous Improvement Programme (CIP) provides organisations with ongoing, proactive enhancements to their TechnologyOne environment through dedicated subject matter experts (SMEs) working on a regular, scheduled cadence.

More than a delivery mechanism, Lánluas CIP introduces a systematic process of assessment and enhancement, shifting organisations from reactive problem-solving to a proactive, long-term improvement strategy.

With Lánluas Continuous Improvement Programme, organisations benefit from consistency, momentum, and consultants who develop a deep understanding of their system and business operations; enabling tailored recommendations, faster delivery, and improvements that align with business priorities.

Lánluas CIP eliminates the stop-start nature of traditional models, providing a predictable, scalable, and strategically guided approach to ongoing TechnologyOne ERP evolution.

SERVICE PARAMETERS

- > Delivery Mode: Remote / off-site.
- > Contract Term: 12 months.
- > Notice Period: 30 days for cancellation.
- > Service Days: A fixed number of subscribed days per month, decremented in units of 1 day.

BENEFITS

Increased Operational Efficiency

Lánluas Continuous Improvement Programme introduces structured, recurring improvement cycles that target inefficiencies, manual workarounds, and process gaps throughout your TechnologyOne environment. Workflows become smoother, data becomes more accurate, and staff spend less time on repetitive or corrective tasks. A more streamlined, efficient system that reduces error rates, improves productivity, and supports higher-quality decision-making.

Greater Agility

Lánluas CIP provides the flexibility to pivot focus each cycle, whether driven by organisational priorities, operational pressures, or emerging TechnologyOne capabilities. Your enhancement agenda remains responsive, relevant, and aligned with shifting business and regulatory requirements. A more agile organisation that can respond quickly to change without waiting for internal bandwidth or new project approvals.

Higher Engagement & User Satisfaction

Enhancements are designed with end users in mind, focusing on usability, clarity, and removing friction from day-to-day workflows. Teams experience cleaner processes, faster steps, more reliable reporting, and

fewer pain points. Higher adoption, stronger engagement, and a TechnologyOne system that genuinely supports your staff and the people they serve.

Sustained Compliance

Lánluas CIP introduces a repeatable framework for reviewing new TechnologyOne features, addressing configuration risks, improving data governance, and supporting A and B release readiness. Your organisation stays within the supported release window and aligned to governance, audit, and regulatory requirements. Reduced compliance risk, improved system integrity, and a more resilient TechnologyOne environment.

Future-Orienting

Lánluas CIP ensures your organisation continually evaluates and adopts relevant TechnologyOne enhancements, reducing technology debt and preventing system stagnation. You get more value from the features you already license, while preparing the system for future growth and transformation. A modern, scalable TechnologyOne ERP environment that evolves with best practice, not years behind it.

SCOPE OF SERVICE

Lánluas Continuous Improvement Programme includes a structured, expert-led model designed to deliver ongoing optimisation throughout your entire TechnologyOne environment.

Regular Improvement Days

A predictable cycle of expert-led enhancements that keep your system evolving.

- > Weekly, fortnightly, or monthly engagement options.
- > Short, focused delivery cycles for faster outcomes.
- > Continuous progress without the lag of ad-hoc resourcing.

Flexible, Priority-Driven Scope

A model built to shift with your business needs and operational pressures.

- > Ability to adjust focus each cycle.
- > No rigid scoping or long approval processes.
- > Supports rapid response to new requirements or emerging issues.

Dedicated Module Specific Expertise

Specialist knowledge that accelerates delivery and strengthens system quality.

- > Deep experience for all core TechnologyOne functions.
- > Context and familiarity are built over time.
- > High-quality improvements without internal capacity constraints.

Process Streamlining and Automation

Enhancements that reduce manual handling and simplify everyday work.

- > Workflow and business process automation (BPA) optimisation.
- > Removal of double-handling and manual workarounds.
- > More efficient processes that support better team performance.

System Optimisation and Data Quality Uplift

Refinements that improve accuracy, compliance, and reporting reliability.

- > Master data and validation improvements.
- > Configuration updates that remove friction.
- > Cleaner data for stronger insights and faster decision-making.

Support for New Features and TechnologyOne Upgrades

Guidance to adopt new capabilities and stay aligned with the latest A or B release.

- > Identification of relevant new features.
- > Assistance with system behaviour changes post-upgrade.

- > Smooth transitions that minimise disruption.

Documentation and Knowledge Transfer

Improved internal visibility and long-term system sustainability.

- > Clear documentation of enhancements and decisions.
- > Stronger internal understanding of system configurations.
- > Reduced reliance on single staff members.

USE CASES AND SCENARIOS

Lánluas Continuous Improvement Programme delivers the greatest impact in scenarios where structured, consistent, expert-led enhancements drive meaningful TechnologyOne system enhancements and business outcomes.

Developing Continuous Improvement Roadmaps

Where needed, following a review of your TechnologyOne environment, Lánluas CIP provides support for the development of a forward-looking plan that outlines improvement priorities, sequencing, and resourcing, creating a clear pathway for ongoing system evolution.

Clearing Backlogs of Enhancements

Lánluas CIP provides a structured way to reduce long-standing BAU improvement backlogs by progressing enhancements in short, regular cycles. Ideal for organisations struggling to find internal time or resources to action known system improvements.

Streamlining Departmental and Cross-Departmental Processes

Lánluas CIP helps optimise TechnologyOne workflows between departments and end-to-end processes that span multiple business units. Whether improving efficiency within finance, procurement, assets, HR, payroll, Property and Rating (P&R), student management or enhancing the handoffs between them, Lánluas CIP reduces manual effort, improves data accuracy, strengthens compliance, and ensures processes operate cohesively rather than in silos.

Automation of Manual Tasks and Workarounds

By implementing BPAs, workflow enhancements, configuration updates, and validation rules, Lánluas CIP replaces repetitive manual steps with automated, efficient processes that save time and reduce errors.

Improving Data Quality and Reporting Reliability

Lánluas CIP addresses configuration gaps, integration challenges, data inconsistencies, and master data issues that impact reporting accuracy. Enhancements result in cleaner inputs and more reliable outputs for streamlined and efficient decision-making.

Adoption of New Features and Roadmap Capabilities

Lánluas CIP helps organisations understand, evaluate, and implement new TechnologyOne features and enhancements released in upgrades, ensuring the environment remains current and aligned with best practice.

Support During TechnologyOne Upgrades

Lánluas CIP can assist with pre- and post-upgrade activities, including training and documentation, change management, configuration updates, review of new functionality, and guided user acceptance testing (G-UAT), so upgrades run smoothly and minimise disruption.

Preparing for Larger Initiatives or Future Projects

Lánluas CIP can help uplift foundational configuration, data quality, and processes to prepare for larger transformations, module rollouts, or system expansions throughout the organisation, reducing risk and enabling smoother project execution.

MORE INFORMATION

For more information about Lánluas CIP, visit lanluas.co.uk.