



# Lánluas Project Services

## SERVICE OVERVIEW

Lánluas Project Services (PS) provides structured, PRINCE2® aligned, end-to-end delivery for TechnologyOne initiatives of all sizes - from targeted module rollouts to organisation-wide implementations and major upgrades.

Designed for organisations that need delivery certainty, specialist capability, and strong governance, Lánluas Project Services brings together TechnologyOne subject matter expertise, pragmatic project management, and a proven delivery approach to achieve outcomes with minimal disruption.

Engagements are scoped to your objectives and risk profile, with clear deliverables, timelines, and quality controls. We work collaboratively with your internal teams and TechnologyOne, ensuring stakeholders stay aligned from discovery through go-live and transition to BAU.

## SERVICE PARAMETERS

- > Delivery Mode: Remote / off-site, or hybrid.
- > Contract Term: by engagement. Defined per project (Statement of Work / Master Services Agreement).
- > Notice Period: 30 days for cancellation.
- > Service Days: Time and materials based, according to project scope, complexity and timeframe, service days are contracted on a per engagement basis per month, decremented in units of 1 day.
- > Engagement Model: Time and Materials. (Fixed scope / fixed price or blended model by separate arrangement).
- > Resourcing: Project team tailored to scope (e.g., Project Manager, Functional/Technical SMEs, BA, Tester/Trainer).
- > Reporting Cadence: Weekly, fortnightly or monthly project reporting (steering / working group) as required.

## BENEFITS

### Delivery Certainty and Governance

A structured delivery approach with clear scope, milestones, roles, and decision pathways - reducing ambiguity and keeping stakeholders aligned throughout the project.

### Faster Time-to-Value

Accelerate adoption by focusing on practical outcomes, design driven by defined business outcomes, and efficient configuration - getting value from TechnologyOne capabilities sooner.

### Reduced Implementation Risk

Proven methods for planning, testing, cutover, and release readiness help minimise disruption, defects, and rework - supporting stable go-lives and smoother change.

### Specialist TechnologyOne Expertise

Access experienced consultants across TechnologyOne modules and technical capabilities, bringing best practice patterns and deep product knowledge without long ramp-up time.

## Capability Uplift and Sustainability

Documentation, knowledge transfer, and training are embedded into delivery so your internal teams can confidently support the solution post go-live.

## SCOPE OF SERVICE

Lánluas Project Services offers a flexible project delivery model that can be tailored to your TechnologyOne projects, including the components below (as applicable).

### Project Initiation and Planning

Establish clarity on objectives, scope, stakeholders, and delivery approach.

- > Current-state review and requirements confirmation.
- > Business case validation, project plan, schedule, and governance setup.
- > Delivery approach and quality controls agreed.

### Solution Design and Configuration

Design and configure TechnologyOne to meet business needs while aligning to best practice.

- > Functional design workshops and solution blueprinting.
- > Configuration throughout relevant modules (e.g., Financials, Supply Chain, Assets, HR/Payroll, Reporting/BI).
- > Security/roles design aligned to segregation of duties and governance, risk and compliance.

### Data, Integrations, and Reporting

Enable reliable data and connected processes throughout systems.

- > Data migration strategy, cleansing guidance, and load execution support.
- > Integration design and delivery (e.g., ETL, APIs/web services) where required.
- > Reporting uplift (e.g., XL1 reports, dashboards) as part of project scope.

### Testing and Release Readiness

Quality assurance to ensure confidence before go-live.

- > Test strategy and test case development.
- > System/integration testing support and defect triage.
- > Lánluas Guided User Acceptance Testing (G-UAT) to support business validation.

### Training, Change, and Adoption

Help users adopt the new solution with clarity and confidence.

- > Key user and end-user training (role-based, scenario-led).
- > Process documentation and quick reference guides.
- > Stakeholder communications and change management and support (as scoped).

### Cutover, Go-Live, and Hypercare

Support a controlled transition to production and stabilisation.

- > Cutover planning, rehearsal, and execution support.
- > Go-live support and defect management.
- > Hypercare period and transition to BAU support or internal support teams.

## USE CASES AND SCENARIOS

Lánluas Project Services delivers the greatest impact when you need focused, outcome-driven delivery with clear governance and accountable resourcing. Common scenarios include:

### TechnologyOne Implementations and Major Rollouts

- > New TechnologyOne deployments, module implementations, and organisation-wide rollouts.
- > Standardisation of processes between business units or regions.

## Upgrades, Ci/CiA Transitions, and Release Programmes

- > A/B release upgrades, remediation of upgrade issues, and adoption of new features.
- > Ci/CiA transition planning and execution support (where applicable).

## Integration, Data, and Reporting Programmes

- > Building or uplifting integrations (ETL, APIs/web services) to connect enterprise systems.
- > Data migration, data quality uplift, and reporting/BI modernisation.

## Project Recovery and Risk Reduction

- > Stabilising projects that have stalled, overrun, or lost direction.
- > Independent review, re-planning, and delivery reset to regain stakeholder confidence.

## Compliance, Audit, and Control Improvements

- > Security and role redesign, segregation of duties reviews, and governance/risk/compliance uplift.
- > Process and control enhancements to support audit readiness and operational resilience.

## LÁNLUAS PROJECT SERVICES VS. TRADITIONAL IT PROJECTS

| Lánluas Project Services                                          | Traditional IT Project                        |
|-------------------------------------------------------------------|-----------------------------------------------|
| PRINCE2-aligned, stage-gated methodology                          | Ad hoc, linear 'big-bang' delivery            |
| Dedicated T1 consultants with deep domain knowledge               | Generic IT resources with limited ERP context |
| Strong governance and documentation                               | Minimal governance, reactive documentation    |
| Focus on business outcomes and adoption                           | Focus on system installation only             |
| Long-term optimisation and Lánluas Continuous Improvement roadmap | Short-term project closure only               |

## MORE INFORMATION

For more information about Lánluas Project Services, visit [lanluas.co.uk](https://lanluas.co.uk).