

iRefer – Pricing (G-Cloud 15)

Service Overview

iRefer is a subscription-based, cloud-hosted digital reference platform providing evidence-based radiology referral guidance. It is delivered as a fully managed Software as a Service (SaaS) and accessed via a web browser and native mobile applications (iOS and Android).

The service supports clinicians in selecting appropriate imaging investigations and in meeting obligations under the Ionising Radiation (Medical Exposure) Regulations (IR(ME)R). It provides reference guidance only and does not generate patient-specific recommendations.

This pricing document applies to subscriptions purchased through the G-Cloud 15 framework.

Pricing Model

Pricing is based on the number of concurrent users permitted to access the service at any one time. Subscriptions are annual and provide access for a 12-month period from the service start date.

Unless otherwise stated, prices are in GBP (£). No VAT is applicable.

Annual Subscription Prices (Effective 1 April 2026)

Subscription Tier	Concurrent Users	Annual Price
Individual	1 named user	£150
Small Organisation	Up to 5 concurrent users	£675
Medium Organisation	Up to 10 concurrent users	£1,250
Large Organisation	Up to 25 concurrent users	£3,000
Enterprise Organisation	Up to 50 concurrent users	£5,000

What's Included

All paid subscriptions include:

- Full access to all iRefer guidelines
- Access via web browser and native iOS and Android applications
- Search and navigation across all guideline content
- Regular content updates reflecting the latest evidence and clinical practice
- Standard email and phone support during UK business hours
- Usage and engagement analytics available via the web interface

Mobile applications support offline access to previously downloaded content following initial authentication.

Free Access

Users may create a free account without charge. Free accounts provide access to a limited subset of guideline content and core navigation and search functionality. Certain features, such as bookmarking and sharing, are restricted.

RCR Members

Access to iRefer guideline content is included as a benefit of Royal College of Radiologists (RCR) membership. No separate subscription fee applies to RCR members.

Additional Services

- **Single sign-on (SSO) integration:** Available on request. An additional one-off integration fee of £1,300 + VAT applies where SSO setup is required.
- **Subscriptions above 50 concurrent users:** Organisations requiring access for more than 50 concurrent users should contact the iRefer team for a tailored quotation.

Contract Term and Renewal

Subscriptions are provided for a 12-month term. Pricing applies to new subscriptions and renewals from 1 April 2026.

Renewal and termination terms are set out in the iRefer Terms and Conditions.

Ordering and Contact

Orders can be placed via the iRefer website or by contacting the iRefer team.

For pricing queries, quotations, or assistance with selecting the appropriate subscription tier, please contact:

Email: irefer@rcr.ac.uk

This pricing document is provided for Digital Marketplace (G-Cloud 15) purposes and should be read in conjunction with the iRefer Service Definition and applicable Terms and Conditions.