



VOT HEALTH

Evidence-Based Service Models

G-CLOUD 15

VOT HEALTH

PRICING DOCUMENT

**Analytics, Data Science and Visualisation Platform to facilitate
Mental Health Pathway Insight and Transformation (V-Suite)**



PRICING

The standard pricing (**before VAT**) for the Analytics, Data Science and Visualisation Platform (V-Suite) to facilitate evidence-based improvement is based on the number and complexity of tools taken.

Pricing is agreed based on the following:

1. An off-premise (cloud) non-bespoke deployment
2. Annual Licence Fee dependent on programme complexity & level of navigation support. (Complexity will be determined during a free-of-charge consultation with the client.)
3. Unlimited users within a single organisation

Programme complexity	Annual cost	Navigation support level	Annual cost
Low	£50,000	None	Zero
Low/Medium	£100,000	Light touch	£25,000
Medium	£150,000	Light/Medium	£50,000
Medium/High	£200,000	Medium	£75,000
High	£300,000	Medium/High	£100,000
Very High	£400,000	High	£200,000
		Very High	£300,000

Navigation support ranges from zero to provision of subject matter expert navigators that can, through a combination of on & off-site working;

- Train users;
- Guide decision makers;
- Assist with stakeholder engagement;
- Attach to mission critical projects & business cases; &
- Build bespoke reporting & views, e.g. automated actionable reporting for service leads to drive improvement

A multi-year discount may also be triggered for the cumulative value of the contract over its term:

Contract Value Tier Discount	Min (£)	Max (£)
Tier 1 (5%)	250,001	500,000
Tier 2 (10%)	500,001	750,000
Tier 3 (15%)	750,001	1,000,000
Tier 4 (20%)	1,000,001+	

Examples

1. A 2-year engagement for the V-Suite platform and navigation support to aid a single Trust's programme to eliminate out of area Acute bed usage.

This is a likely Low/Medium complexity programme because it entails working with the data of one Trust and potentially one or two system partners supporting a single pathway (i.e. adult working age Acute pathway)

Navigation support level is Medium/High reflecting the need to engage ICB and NHSE stakeholders in the understanding driven by evidence as what needs to be done to stay within the Trust's bed base. But primarily because, in this scenario, service leads within the adult working age pathway are not well served with the visibility needed to make actionable improvements to service design and day-to-day working practices. V-Suite visibility needs to be socialised, and bespoke 'drumbeat' reports built and automated to drive patient level actionable improvement week to week.

Fee = £200,000 p.a., the full contract value over 2years is £400,000 triggering a Tier 1 discount. *So, the cost falls by 5% to £190,000 p.a. before VAT.*

2. A 3-year engagement for the V-Suite platform and navigation support to act as a mental health collaborative's insight and improvement function, across the collaborative's ICS.

This is a likely Medium/High complexity programme because it could entail combining the data of three Trusts and national data sets including obtaining patient level MHSDS data from NHSE.

Navigation support level is High reflecting the need to engage with collaborative and local service leads, the latter across three Trusts. Acting as the only source of business intelligence support and as a change facilitator. The latter role, in this scenario, requires the need to organise and facilitate pathways improvement workshops across the patch. The BI/insight partner role requires ensuring all staff involved are getting (and understanding) the insight needed to make well informed decisions, which for a collaborative also includes well targeted investments typically in community services to reduce demand on Tier 4 beds.

Fee = £400,000 p.a., the full contract value over 3years is £1,200,000 triggering a Tier 4 discount. *So, the cost falls by 20% to £320,000 p.a. before VAT.*

ADDITIONAL SERVICES AND RATE CARD

VOT is vastly experienced at supporting transformation projects and programmes in healthcare environments. We are therefore able to provide any complementary or additional services you may require.

Please see our Skills for the Information Age (SFIA) rate card below:

SFIA Rate Card (resource day-rates)

SFIA Grade	Strategy and Architecture	Business Change	Solution Development & Implementation	Service Management	Procurement & Management Support	Client Interface
1 Follow	£300	£300	£300	£300	£300	£300
2 Assist	£500	£500	£500	£500	£500	£500
3 Apply	£700	£700	£700	£700	£700	£700
4 Enable	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000
5 Ensure/Advise	£1,500	£1,500	£1,500	£1,500	£1,500	£1,500
6 Initiate/Influence	£2,000	£2,000	£2,000	£2,000	£2,000	£2,000
7 Set Strategy/Inspire	£2,500	£2,500	£2,500	£2,500	£2,500	£2,500

Level Definitions

	Autonomy	Influence	Complexity	Business Skills
1 Follow	Works under close supervision. Uses little discretion. Is expected to seek guidance in expected situations.	Interacts with immediate colleagues.	Performs routine activities in a structured environment. Requires assistance in resolving unexpected problems.	Uses basic information systems and technology functions, applications, and processes. Demonstrates an organised approach to work. Learns new skills and applies newly acquired knowledge. Has basic oral and written communication skills. Contributes to identifying own development opportunities.



2 Assist	Works under routine supervision. Uses minor discretion in resolving problems or enquiries. Works without frequent reference to others.	Interacts with and may influence immediate colleagues. May have some external contact with customers and suppliers. May have more influence in own domain.	Performs a range of varied work activities in a variety of structured environments.	Understands and uses appropriate methods, tools and applications. Demonstrates a rational and organised approach to work. Is aware of health and safety issues. Identifies and negotiates own development opportunities. Has sufficient communication skills for effective dialogue with colleagues. Is able to work in a team. Is able to plan, schedule and monitor own work within short time horizons. Absorbs technical information when it is presented systematically and applies it effectively.
3 Apply	Works under general supervision. Uses discretion in identifying and resolving complex problems and assignments. Usually receives specific instructions and has work reviewed at frequent milestones. Determines when issues should be escalated to a higher level.	Interacts with and influences department/project team members. May have working level contact with customers and suppliers. In predictable and structured areas may supervise others. Makes decisions which may impact on the work assigned to individuals or phases of projects.	Performs a broad range of work, sometimes complex and non-routine, in a variety of environments.	Understands and uses appropriate methods, tools and applications. Demonstrates an analytical and systematic approach to problem solving. Takes the initiative in identifying and negotiating appropriate development opportunities. Demonstrates effective communication skills. Contributes fully to the work of teams. Plans, schedules and monitors own work (and that of others where applicable) competently within limited deadlines and according to relevant legislation and procedures. Absorbs and applies technical information. Works to required standards. Understands and uses appropriate methods, tools and applications. Appreciates the wider field of information systems, and how own role relates to other roles and to the business of the employer or client.
4 Enable	Works under general direction within a clear	Influences team and specialist peers	Performs a broad range of complex technical or	Selects appropriately from applicable standards, methods, tools and applications. Demonstrates an



	framework of accountability. Exercises substantial personal responsibility and autonomy. Plans own work to meet given objectives and processes.	internally. Influences customers at account level and suppliers. Has some responsibility for the work of others and for the allocation of resources. Participates in external activities related to own specialism. Makes decisions which influence the success of projects and team objectives.	professional work activities, in a variety of contexts.	analytical and systematic approach to problem solving. Communicates fluently orally and in writing and can present complex technical information to both technical and non-technical audiences. Facilitates collaboration between stakeholders who share common objectives. Plans, schedules and monitors work to meet time and quality targets and in accordance with relevant legislation and procedures. Rapidly absorbs new technical information and applies it effectively. Has a good appreciation of the wider field of information systems, their use in relevant employment areas and how they relate to the business activities of the employer or client. Maintains an awareness of developing technologies and their application and takes some responsibility for personal development.
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5 Ensure/Advise	Works under broad direction. Is fully accountable for own technical work and/or project/ supervisory responsibilities. Receives assignments in the form of objectives. Establishes own milestones and team objectives, and delegates responsibilities. Work is often self-initiated.	Influences organisation, customers, suppliers and peers within industry on the contribution of own specialism. Has significant responsibility for the work of others and for the allocation of resources. Makes decisions which impact on the success of assigned projects i.e. results, deadlines and budget. Develops business relationships with customers.	Performs a challenging range and variety of complex technical or professional work activities. Undertakes work which requires the application of fundamental principles in a wide and often unpredictable range of contexts. Understands the relationship between own specialism and wider customer/ organisational requirements.	Advises on the available standards, methods, tools and applications relevant to own specialism and can make correct choices from alternatives. Analyses, diagnoses, designs, plans, execute and evaluates work to time, cost and quality targets. Communicates effectively, formally and informally, with colleagues, subordinates and customers. Demonstrates leadership. Facilitates collaboration between stakeholders who have diverse objectives. Understands the relevance of own area of responsibility/ specialism to the employing organisation. Takes customer requirements into account when making proposals. Takes initiative to keep skills up to date. Mentors more junior colleagues. Maintains an awareness of developments in the industry. Analyses requirements and advises on scope and options for operational improvement. Demonstrates creativity and innovation in applying solutions for the benefit of the customer.
6 Initiate/Influence	Has defined authority and responsibility for a significant area of work, including technical,	Influences policy formation on the contribution of own specialism to business	Performs highly complex work activities covering technical, financial and quality aspects.	Absorbs complex technical information and communicates effectively at all levels to both technical and non-technical audiences. Assesses and evaluates risk. Understands the implications of new technologies.

	financial and quality aspects. Establishes organisational objectives and delegates responsibilities. Is accountable for actions and decisions taken by self and subordinates.	objectives. Influences a significant part of own organisation and influences customers/suppliers and industry at senior management level. Makes decisions which impact the work of employing organisations, achievement of organisational objectives and financial performance. Develops high-level relationships with customers, suppliers and industry leaders.	Contributes to the formulation of IT strategy. Creatively applies a wide range of technical and/or management principles.	Demonstrates clear leadership and the ability to influence and persuade. Has a broad understanding of all aspects of IT and deep understanding of own specialism(s). Understands and communicates the role and impact of IT in the employing organisation and promotes compliance with relevant legislation. Takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in the IT industry.
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7 Set Strategy/ Inspire	Has authority and responsibility for all aspects of a significant area of work, including policy formation and application. Is fully accountable for actions taken and decisions made, both by self and subordinates	Makes decisions critical to organisational success. Influences developments within the IT industry at the highest levels. Advances the knowledge and/or exploitation of IT within one or more organisations. Develops long-term strategic relationships with customers and industry leaders.	Leads on the formulation and application of strategy. Applies the highest level of management and leadership skills. Has a deep understanding of the IT industry and the implications of emerging technologies for the wider business environment.	Has a full range of strategic management and leadership skills. Understands, explains and presents complex technical ideas to both technical and non-technical audiences at all levels up to the highest in a persuasive and convincing manner. Has a broad and deep IT knowledge coupled with equivalent knowledge of the activities of those businesses and other organisations that use and exploit IT. Communicates the potential impact of emerging technologies on organisations and individuals and analyses the risks of using or not using such technologies. Assesses the impact of legislation, and actively promotes compliance. Takes the initiative to keep both own and subordinates' skills up to date and to maintain an awareness of developments in IT in own area(s) of expertise.
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