



Our Services

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Who We Are

- Staffvetting.com is the UK's leading quality provider of background screening services, providing these since 2001
- We were the first organization to achieve NSI Gold and have maintained this ever since
- ISO accreditations in Quality Management (ISO9001) and Information Security Management (ISO27001)
- Cyber Essentials certified
- Quality and Customer Service are in our DNA
- Cover a wide range of industries in the private and public sector
- Scalability – we have experience in delivering high volume vetting for large organisations in both the public and private sectors, including acquisitions and TUPE's.



Service Overview

Staffvetting.com provides a full range of background screening services in the UK, as well as a wide range of international screening ensuring we can meet clients needs wherever they are recruiting. We work with a wide range of clients and can offer screening services to clients across all public and private sectors.

We excel in providing a quality platform and service to clients, combining speed, efficiency and robustness of checks with a first-class support service for both clients and their candidates.

Our Team are experts in screening standards such as BPSS and BS7858 and are authorised providers of all UK Disclosures from The Disclosure and Barring Service, Disclosure Scotland and Access NI. Our clients also benefit from our expertise, and we can support clients to create bespoke screening products that meet their own individual needs and organisational requirements. We believe in a true partnership and will be there to support your business as things change throughout the contract.

Our Solution – A First-Class User Experience

- **Client Branding** – we can add the clients branding to candidate communications.
- **Clear Communication** - automatic notifications to update on progress. Clients will also get access to a full 'real-time' reporting to meet any internal reporting requirements.
- **Easy for candidates** – designed to work seamlessly on smart phones and tablets. Accessibility tool with the ability to change the application language.
- **Flexible checks** - we can quickly and easily provide additional checks as required, such as International checks for overseas candidates.
- **API** – we have an API and offer integration from our platforms into client's own systems. This also allows us to bulk upload large volumes of checks for clients.



Our Solution – Greater visibility

- **Live updates** – our vetting solution is available 24/7, 365 days a year, with visibility and reporting live and in real-time.
- **Greater visibility** – our vetting solution provides the ability for users to easily keep track of their applications and find candidates.
- **Fully Configurable** – we can have the individual checks as well as packages of checks to suit your needs. Packages mean you applicant only needs to fill out a single application, making it easier for them.
- **Reporting** – our portal has a reporting suite, with reports available to download as a csv or excel file to be filtered and sorted to meet any internal reporting requirements.



Our Support

We believe supporting our clients and their candidates to be one of the most important parts of our business and we have 2 teams dedicated to providing a first-class experience to both.

Client Services

Each client will have a nominated Client Services Manager who will be their point for contact for help and advice throughout the contract. The Client Services Manager will help agree SLAs and hold regular service review meetings to review performance against these as well as suggest ways we can improve the service.

Support Team

Our Support Team are available on the phone, email or our support ticketing system to help both Clients and Candidates whenever they need us. This team are experts in both our systems and the screening we provide and are highly valued by our existing clients. We aim to respond to all issues raised by email or ticket within 2 working hours, ensuring quick and effective support.

Our Commitment to Security

Data Storage & Access:

Encrypted databases hosted in the UK

Strict access controls: access is limited to authorised personnel only

Multi-Factor Authentication (MFA):

Employed on all internet-facing systems to prevent unauthorised access

Employee Training & Awareness:

Regular, ongoing training on data privacy and cybersecurity best practices. Focus on GDPR compliance and secure data handling

Digital ID Verification:

Digital ID checking is utilised

The process is GPG45 compliant, ensuring robust identity verification and fraud prevention

Automated Decision-Making:

No automated decision-making is used; all decisions are made through manual reviews by qualified personnel

Certifications:

NSI Gold Accredited (ISO 9001 & NCP111 for BS7858:2019 vetting), ISO 27001 certified and Cyber Essentials certified



Our Services

We provide a full range of screening services with the key ones documented in the next 2 pages. We can also design a bespoke screening package for clients as well as being able to provide more specialist checks on request.

Check Type	Description
Baseline Personnel Screening Standard (BPSS)	Government's pre-employment background check, mandatory for many roles.
BS7858	The British Standard for pre-employment security screening.
Disclosure and Barring Service (DBS) Checks – Basic/Standard/Enhanced	A DBS check is a record of a person's criminal convictions and cautions. A Standard or Enhanced level check may be required for some roles.
Disclosure Scotland (DS) Checks – Level 1, 2 and Protecting Vulnerable Groups Scheme (PVG)	Disclosure Scotland provide official criminal screening in Scotland. We can offer all levels of checks.
Access NI Checks – Basic/Standard/Enhanced	Northern Ireland's criminal record check service. We offer all levels of checks.

Our Services (cont.)

Check Type	Description
Employment Verification / Referencing	We can verify someone's career history using referencing or approved evidence.
Digital Right to Work Checks	We can conduct a biometric check on approved ID documentation to verify someone's Right to work in the UK
Digital ID (including for a DBS check)	We can verify an individual's identity through a government approved IDSP.
Consumer Information Check	Provides an insight into an individuals financial background.
Sanctions Check	Individuals will be cross referenced against official government and international lists.
International Checks	We can offer a wide range of international checks in over 200 countries. These includes checks like Criminality, Credit and Identity.
Adverse Media and Web and Social Media Search	We can screen an individuals media and online presence and highlight any information that could potentially raise concern.
Education / Professional Qualification Check	We can verify an individuals claim to have an educational or professional qualification directly with the institution.
DVLA Direct Check	We can determine if individuals meet industry or role specific driving license requirements with the DVLA.