

G-Cloud 15 Lot 3 Service Definition

Requirements Gathering

- Understanding your service
 - Shadowing all team members
 - Data analysis
 - Interviews
 - Process mapping
 - etc
- Benefits assessment
 - Financial benefits
 - Operation benefits
 - Population benefits
- Requirements output
 - User stories
 - Technical requirements
 - Solution provider agnostic

Customisation & Implementation Support

- Customisation of product
 - Bespoke build
 - Configuration changes
 - New workflows
 - Etc
- Implementation Support
 - Training
 - Training materials
 - Cloud setup
 - Migration
 - etc

Our approach focuses on building the tools your teams need

An off-the-shelf product cannot perfectly fit every service. We focus on building tools that drive better outcomes by understanding your team's setup, operational style, and geographic context. We use this to tailor features to your unique requirements.

