

Pricing document

Pricing basis

Pricing is based on the published G-Cloud 15 day rates. There are no minimum volumes, retainers, or upfront commitments unless agreed at call-off.

Working pattern

The following working pattern assumptions apply:

- Hypercube operates an 8-hour working day.
- Business hours are 8:30am to 5:30pm Monday to Friday, excluding UK bank holidays.
- Any work requested outside business hours are scoped and priced separately at call-off, where required.
- The minimum call-off unit is half an hour, which is applied pro-rata to the published day rates.

Expenses

Prices exclude expenses which are charged separately at cost and agreed in advance with the buyer.

Discounts and rate changes

Day rates are fixed for the duration of the G-Cloud 15 framework term. Any discounts offered are agreed at call-off.

Exclusions

The following items are excluded from pricing:

- Software licences, cloud hosting, and third party tools.
- Services outside the scope of G-Cloud 15 Lot 3.