



CECURE
INTELLIGENCE LTD



Cecure Intelligence Limited (CIL) G-15 Framework Pricing

Pricing Information



General Pricing Information

- All pricing is monthly and quoted in pounds sterling (GBP) exclusive of VAT.
- Our services are offered in packages based on business size and support level required.

Services Packages

We offer four distinct service lines to meet your needs:

IT Support Helpdesk (ITH)

IT Support Helpdesk offers specialized, comprehensive support for Microsoft 365, Google Workspace, and all your devices (DaaS), simplifying your IT infrastructure and ensuring continuous team productivity.

Cloud Platform Operations (CPO)

Cloud Platform Operations (CPO) delivers fully managed 24/7 support, security, and optimization for your cloud environment, ensuring guaranteed uptime and peak performance

PIAS Monitoring & Support Service

PIAS Monitoring & Support Service provides continuous, real-time tracking and analysis of your Process Integration Applications to ensure optimal operational efficiency without any disruption.

Managed Detection & Response (MDR)

Managed Detection and Response is a proactive, 24/7 cybersecurity service that combines advanced threat detection, continuous monitoring, and rapid, automated response to neutralize threats in real-time.

- For each service, we offer support tiers (**Basic, Silver, Gold, Platinum**) with different features and service levels.
- The following pages contain our fixed monthly pricing for each service package, tailored to different business sizes. All packages include the cost of our expert staff and the necessary software/tooling.

Pricing Document



Pricing & Scope

To ensure customers receive the most accurate and value-driven price, **an assessment would be conducted** before a contract is signed. This allows us to map your specific technical environment (e.g., number of users, devices, and servers) to the correct service package. The prices listed in this document are our standard rates, and a final, fixed-price quotation will be confirmed in your Statement of Work.

Feature Breakdown

Below is a breakdown of the features offered in each service

Feature	Basic	Silver	Gold	Platinum
Availability	8x5 (Business Hours)	12x5	12x7	24x7
Time to First Response (TTFR)	15 Mins	15 Mins	15 Mins	15 Mins
Target Resolution Time (TTR)	10 Hours	8 Hours	5 Hours	3 Hours

Pricing Document



Small

Small	Basic	Silver	Gold	Platinum
ITH	£1,200.00	£3,000.00	£4,500.00	£7,000.00
CPO	£2,000.00	£3,500.00	£5,500.00	£8,000.00
PIAS	£2,000.00	£3,500.00	£5,500.00	£8,000.00
MDR	£3,000.00	£5,000.00	£7,500.00	£11,000.00

Pricing Document



Growing

Growing	Basic	Silver	Gold	Platinum
ITH	£1,800.00	£4,500.00	£6,750.00	£10,500.00
CPO	£3,000.00	£5,250.00	£8,250.00	£12,000.00
PIAS	£3,000.00	£5,250.00	£8,250.00	£12,000.00
MDR	£4,500.00	£7,500.00	£11,250.00	£16,500.00

Pricing Document



Medium

Medium	Basic	Silver	Gold	Platinum
ITH	£3,000.00	£7,500.00	£11,250.00	£17,500.00
CPO	£5,000.00	£8,750.00	£13,750.00	£20,000.00
PIAS	£5,000.00	£8,750.00	£13,750.00	£20,000.00
MDR	£7,500.00	£12,500.00	£18,750.00	£27,500.00

Pricing Document



Large

Large	Basic	Silver	Gold	Platinum
ITH	£4,200.00	£10,500.00	£15,750.00	£24,500.00
CPO	£7,000.00	£12,250.00	£19,250.00	£28,000.00
PIAS	£7,000.00	£12,250.00	£19,250.00	£28,000.00
MDR	£10,500.00	£17,500.00	£26,250.00	£38,500.00

Pricing Document



Enterprise

Enterprise	Basic	Silver	Gold	Platinum
ITH	£6,600.00	£16,500.00	£24,750.00	£38,500.00
CPO	£11,000.00	£19,250.00	£30,250.00	£44,000.00
PIAS	£11,000.00	£19,250.00	£30,250.00	£44,000.00
MDR	£16,500.00	£27,500.00	£41,250.00	£60,500.00

Skills For Information Age (SFIA) Rate Card



Please note the rate card is based on a unit of a man-day.

Level	Strategy & Architecture (Per Day)	Business Change	Development & Implementation	Service Management	Procurement & Management Support	Client Interface
Follow	£400	£400	£400	£400	£400	£400
Assist	£600	£600	£600	£600	£600	£600
Apply	£700	£700	£700	£700	£700	£700
Ensure / Advise	£850	£850	£850	£850	£850	£850
Initiate / Influence	£900	£900	£900	£900	£900	£900
Set Strategy / Inspire	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000

Service Definitions

Consultant's Working Day: 8 hours exclusive of travel and lunch.

Working Week: Monday to Friday excluding bank holidays.

Office Hours: 09:00 – 17:00 Monday to Friday.

Location: Remote, Hybrid and On-site. (Travel included within M25; extra cost outside M25).