



Overview

This document provides a detailed breakdown of annual subscription pricing for TRAEMS, designed specifically for UK public services. Subscription tiers are based on employee band (not per-user seats) to ensure transparent and predictable costs.

Each subscription tier includes access to all platform capabilities, including Scheduling, Time, Absence, Expenses, and Dashboards. Implementation and AI are shown separately, so cost-to-serve stays predictable.

All prices stated are exclusive of VAT.

Pricing Table

The following table outlines the subscription tiers based on organizational size:

Tier	Employee Range	Target Organisation	Annual Subscription	Key Features
Pilot	250–750 employees	Pilots and smaller organisations	£30,000	• All features included • Low-friction entry for pilots

				and smaller organisations.
Core	751–2,000 employees	Mid-size services standardising operations	£60,000	• All features included for mid-size services standardising scheduling, time, and absence.
Plus	2,001–5,000 employees	Higher-volume approvals & governance	£95,000	• All features included • For higher-volume approvals, reporting, and governance needs • Advanced reporting & governance
Enterprise	5,001–15,000 employees	Large operational footprints	£150,000	• All features included • For large operational footprints with complex rosters and controls

				• Complex rosters & controls
Strategic	15,001+ employees	Very large or multi-entity organisations	£220,000+	• All features included • For very large or multi-entity organisations; priced to scope. • Priced to scope

Included in Subscription:

- **Scheduling:** Planning, publishing, assignments, swaps/cover requests
- **Time & Absence:** Clock in/out, time entries, break attestations, absence requests & approvals
- **Expenses:** Claims, receipts, approvals
- **Compliance:** Rulesets, evidence, audit trails, and RBAC
- **Reporting:** User/manager/admin dashboards

Additional Costs (Excl. VAT)

AI Packages (Optional)

AI is priced separately to keep costs predictable. Packages include usage allowances and guardrails.

Package	Description	Cost
AI Starter	Light assistant + summaries. Bounded usage allowance; designed for predictable cost.	£500 per month
AI Standard	Manager + admin assistant. Higher allowance; includes retrieval (RAG) patterns.	£2,000 per month
AI Optimise	High usage + optimisation support. Best for larger services.	£7,500+ per month

Services (Implementation & Migration)

Timelines vary by data readiness, integrations, and assurance requirements.

Service	Description	Cost
Pilot Onboarding	Remote configuration, data import, and validation.	£10,000 – £25,000
Standard Implementation	Phased rollout, training, workflows, reporting.	£25,000 – £120,000

Complex Implementation	Legacy data migration, integrations, multiple sites, or higher assurance needs.	£120,000 – £500,000+
Integrations	Depends on system and data quality (HRIS, payroll, identity, etc.).	£15,000 – £75,000 per integration

Notes

- **VAT:** Prices listed above are exclusive of VAT.
- **Feature Access:** All tiers include access to the complete feature set listed in the overview.
- **Pricing Review:** Pricing and additional service costs are reviewed annually and may be adjusted in line with service enhancements and inflation.
- **AI Usage:** AI packages do not include unlimited usage; higher usage is scoped explicitly.

Contact Information

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