

Service Definition Document

Infrastructure Software as a Service (iSaaS)

Lot 2a

About our Cloud & Software Services

CCQ Tech is a UK-based software and technology consultancy delivering complex, purpose-built systems through a partner-led approach. We work alongside clients to solve hard technical and organisational problems, combining deep engineering capability with strong commercial understanding.

Our cloud and software development services blend strategy, architecture and engineering to take ideas from concept to production. We use pragmatic Agile delivery to reduce risk, surface value early and adapt as requirements evolve. Our teams design and build scalable, secure systems using modern best practices. We modernise legacy platforms and integrate critical data and third-party services. Throughout delivery we act as a trusted technical partner, providing clarity, transparency and momentum.

Our delivery approach

CCQ Tech's approach is simple and focused on outcomes. We start by understanding your objectives and constraints, then iterate quickly toward working technology solutions. Clear ownership, disciplined engineering and continuous feedback mean stakeholders see progress early resulting in high quality, right-fit software & systems developed and delivered. Additionally we help integrate critical data and third-party services.

Throughout delivery we act as a trusted technical partner, providing clarity, transparency and momentum.

Our team has hands-on experience building identity and access management solutions across a range of applications. We've developed C# and React libraries that simplify integration with OpenID Connect (OIDC) and Single Sign-On (SSO) systems, allowing applications to work with both standard OIDC providers and custom authentication systems.

We've also built advanced authorization frameworks that generate role-based access control (RBAC) and data row-level permissions directly from code. This approach makes it easier to extend existing models with fine-grained access rules without extensive manual coding, enabling applications to enforce permissions consistently across APIs and user interfaces.

Our work focuses on creating practical, maintainable, and adaptable IAM solutions. We leverage modern identity standards and code-driven approaches to help teams manage authentication and authorization effectively, without locking them into a single platform or requiring major rewrites

CCQ Tech takes a pragmatic, iterative approach to projects and delivery. We work closely with clients to build solutions incrementally, validating ideas early and incorporating continuous feedback to reduce risk, adapt to change, and ensure deliverables are impactful, measurable and meet project objectives.

Our Approach

1. Discover

We assess requirements, risks and constraints to define a compliant, scalable software-defined compute approach.

2. Onboard

We establish secure, governed cloud environments efficiently, aligned to agreed standards and operational requirements.

3. Build

We design and implement resilient, containerised systems supporting scalability, portability, and consistent performance.

4. Deliver

We deploy reliably through automated CI/CD, dynamically scaling compute to meet real-world demand.

5. Support

We provide ongoing monitoring, optimisation and support to maintain performance, resilience and service continuity.

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Acumen

Drawing on decades of experience we bring real business acumen to bear to help you solve tough business problems with technology.



Trust

We invest to deeply understand each unique business we engage to recommend best-fit solutions and seek long-term value added partnerships.



Results

We are expert technologists who have been around long enough to understand how to diversify and shape solutions proven to deliver results.