



CONFI
CONSULTANCY LTD
INTEGRITY DRIVEN SOLUTIONS

PROGRAMME RECOVERY & ACCELERATION

Stabilising delivery, restoring control and accelerating progress in challenged programmes.



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FEATURES

- Rapid assessment of challenged, delayed or failing programmes
- Identification of root causes, delivery constraints and control gaps
- Recovery planning with prioritised actions and achievable milestones
- Re-establishment of governance, accountability and decision-making
- Stabilisation of delivery performance across scope, schedule and risk
- Senior stakeholder engagement to restore confidence and alignment
- Hands-on programme leadership focused on recovery and acceleration
- Delivery plan realignment based on delivery reality and resource capacity
- Targeted intervention to remove blockers and regain momentum
- Ongoing oversight to sustain recovery and prevent regression

BENEFITS

- Restores confidence in challenged or underperforming programmes
- Provides clear visibility of delivery reality, risks and constraints
- Accelerates decision-making through improved governance and control
- Removes blockers and restores delivery momentum
- Reduces delivery risk through focused intervention and oversight
- Re-establishes accountability, ownership and delivery discipline
- Aligns recovery activity with organisational priorities and outcomes
- Improves stakeholder confidence through clear leadership and communication
- Creates a sustainable path to stable and predictable delivery
- Supports long-term delivery success beyond the recovery phase

PLANNING

At Confi, we take a structured and evidence-based approach to programme recovery and acceleration.

We begin by establishing delivery reality through rapid assessment of governance, plans, risks, dependencies, resources and delivery performance. This helps identify the root causes of delivery pressure, rather than simply addressing symptoms.

Using these insights, we develop a practical recovery plan focused on restoring control, improving decision-making and re-establishing confidence in delivery. Actions are prioritised based on impact, risk and organisational objectives.

Recovery activity is aligned to the realities of the delivery environment, ensuring plans are achievable, resources are understood and progress can be measured against clear outcomes.

Our focus is not simply on returning programmes to plan. It is on creating a stable foundation for sustained delivery performance and long-term success.

MOBILISATION & ENGAGEMENT SETUP

Confi mobilises rapidly into challenged delivery environments, establishing the structure, visibility and stakeholder engagement required to begin recovery activity without unnecessary delay.

Early engagement focuses on understanding delivery reality, reviewing existing plans, assessing governance arrangements and identifying immediate risks, constraints and dependencies. This enables recovery efforts to be prioritised based on evidence rather than assumption.

Where required, Confi works alongside existing delivery teams, sponsors and stakeholders to establish clear ownership, decision-making and reporting structures that support recovery and acceleration objectives.

The mobilisation approach is designed to minimise disruption while creating the foundations for stable, controlled and measurable delivery improvement.

QUALITY ASSURANCE

Confi applies structured assurance throughout recovery and acceleration engagements to ensure interventions remain aligned to objectives, risks and delivery realities.

Assurance activity focuses on validating recovery plans, monitoring progress against agreed outcomes and ensuring governance, reporting and decision-making remain effective throughout the engagement.

Regular reviews are used to identify emerging risks, challenge assumptions and confirm that corrective actions are delivering the intended results. This provides leadership with clear visibility of progress and confidence in the recovery approach.

Our objective is not simply to recover delivery performance, but to ensure improvements are sustainable, measurable and capable of being maintained beyond the engagement.

TRAINING AND KNOWLEDGE TRANSFER

Confi works alongside delivery teams throughout recovery and acceleration engagements, ensuring knowledge, approaches and lessons learned are embedded rather than retained by external consultants.

Knowledge transfer focuses on strengthening internal capability in areas such as governance, risk management, recovery planning, stakeholder engagement and delivery control. This helps organisations sustain improvements after the engagement has concluded.

Where appropriate, Confi provides coaching, mentoring and practical guidance to delivery leaders, project managers and governance teams, supporting the development of long-term organisational capability.

Our objective is to leave behind stronger delivery practices, improved confidence and a more resilient delivery environment capable of sustaining progress independently.

SUPPORT

Confi provides ongoing support throughout recovery and acceleration engagements to help organisations sustain momentum, maintain control and address emerging delivery challenges.

Support is focused on leadership guidance, governance effectiveness, risk management and recovery plan execution. This ensures issues are identified early and corrective action can be taken before delivery performance deteriorates.

Where required, Confi continues to provide independent challenge, stakeholder engagement support and oversight of critical actions, helping organisations maintain confidence in recovery progress.

Support arrangements are tailored to the complexity, risk profile and maturity of the delivery environment, ensuring organisations receive the level of support appropriate to their needs.

SUPPORT SERVICE LEVELS



Telephone

M-F, 09:00 to 17:00

Excluding UK public holidays



Email

M-F, 09:00 to 17:00

Excluding UK public holidays

Response time: Within 4 hours

SECURITY AND VETTING

- Confi embeds a strong security culture across all engagements, supported by compliance with information security, data protection and client security requirements.
- Suitably cleared personnel can be provided where required, including consultants holding BPSS, SC and higher levels of clearance where available and appropriate to the engagement.
- Access to client information is restricted to authorised personnel with a legitimate business need, with appropriate controls applied to protect confidentiality, sensitive information and intellectual property throughout the engagement lifecycle.

ONBOARDING

Once an engagement is confirmed, Confi works with the nominated client contact to arrange a mobilisation meeting with the sponsor and key stakeholders.

During mobilisation, we confirm:

- The scope and objectives of the engagement
- Key activities, deliverables and expected outcomes
- Governance, stakeholder engagement and reporting arrangements
- Timescales, dependencies and client inputs required for success

Following mobilisation, Confi establishes the appropriate delivery structure and begins engagement activities, ensuring rapid integration with client teams while minimising disruption to ongoing operations.

OFFBOARDING

Offboarding is tailored to the scope, objectives and outcomes of each engagement.

Specific activities, deliverables and transition requirements are agreed as part of the engagement and documented where appropriate.

During offboarding, Confi will ensure:

- All agreed deliverables have been completed and formally handed over
- Knowledge, lessons learned and agreed recovery practices have been transferred to relevant client teams where required
- Any client information obtained during the engagement is securely retained, returned or destroyed in accordance with applicable contractual, security and data protection requirements

This approach provides a controlled transition, protects information security and supports the continued success of the delivery environment following completion of the engagement.

OUTCOMES & DELIVERABLES

The specific deliverables of this service are tailored to each engagement, reflecting the organisation's delivery environment, priorities and desired outcomes.

The scope, activities and outputs are agreed at the outset of the engagement and documented as part of the agreed delivery approach.

Typical outcomes include:

- Rapid assessment of delivery health, governance, risks and constraints
- Clear recovery and acceleration plans with prioritised actions and achievable milestones
- Improved governance, decision-making and delivery control
- Re-aligned delivery plans based on realistic capacity, dependencies and delivery objectives
- Restored stakeholder confidence through greater visibility, accountability and leadership engagement
- Reduced delivery risk, improved momentum and stronger delivery discipline

THE CONFI APPROACH

Confi applies a structured, evidence-based approach to programme recovery and acceleration, focused on understanding delivery reality, restoring control and improving outcomes.

We work alongside client teams, sponsors and stakeholders to identify the root causes of delivery pressure, establish clear priorities and implement practical interventions that improve performance and rebuild confidence.

Our approach combines delivery leadership, governance discipline and objective challenge to ensure recovery activity is focused on the issues that matter most. Actions are prioritised based on risk, impact and organisational objectives, enabling measurable progress and sustainable improvement.

The focus is not simply on recovering programmes. It is on creating the conditions for stable, controlled and successful delivery.

CLIENT RESPONSIBILITIES

For each engagement, Confi will identify any client dependencies and confirm them during mobilisation to support effective delivery and decision-making.

Typical client responsibilities include:

- Providing timely access to relevant stakeholders, sponsors and decision-makers
- Supplying accurate information on delivery performance, governance, risks, plans and context
- Supporting agreed governance, reporting and stakeholder engagement activities throughout the engagement
- Providing timely review, feedback and approval of key outputs and recommendations

Defining responsibilities early helps establish clear ownership, reduce delivery risk and support effective recovery and acceleration activity.

ABOUT CONFI

Confi Consultancy is a specialist delivery consultancy supporting organisations through complex programmes, transformation initiatives and operational change.

We provide experienced delivery leadership, governance, assurance and recovery capability across public sector, defence and commercial environments, helping organisations strengthen control, improve delivery confidence and achieve successful outcomes.

Our approach combines practical experience, structured governance and clear accountability, ensuring engagements remain focused on delivery performance, risk reduction and measurable results.

CONTACT US

If you'd like to discuss a potential engagement or explore whether Confi is the right fit, please get in touch:

businessops@conficonsultancy.co.uk

Further information is available at www.conficonsultancy.co.uk

