

Erasmus - Service Definition

Erasmus complements the core Epilog Bereavement Services solution by providing enhanced mobile and inspection-focused functionality. While Epilog delivers core bereavement administration capabilities, Erasmus focuses specifically on memorial inspection workflows and safety management. Customers may choose to deploy Erasmus where they require additional support for memorial safety compliance and operational efficiency.

Service Overview

Erasmus is a secure, cloud-hosted solution designed to support the inspection, recording, and management of memorial safety activities across cemeteries. The service enables operational staff to undertake inspections in the field using mobile devices, capture inspection data and photographs, assess risk, and synchronise this information with a central system for reporting and oversight.

Service Type

Erasmus is offered as a Cloud Software service (Software as a Service). The service is accessed via a web-based administration interface and a mobile application for operational staff.

Key Features

- Cloud-hosted memorial inspection and safety management system
- Mobile application for field-based inspections
- Offline inspection capability with later synchronisation
- Configurable inspection forms and risk assessment fields
- Photographic evidence capture linked to inspection records
- Inspection scheduling and overdue inspection reporting
- Centralised reporting and data export capabilities
- Role-based access for administrative and operational users

Service Functionality

Erasmus supports the full lifecycle of memorial safety inspections, from inspection scheduling through to recording outcomes and follow-up actions. Inspection officers can complete inspections on-site using supported mobile devices, including capturing photographs and recording risk assessments. Inspection data is securely synchronised to the cloud-hosted service when connectivity is available.

Hosting and Data Residency

Erasmus is hosted by a third-party hosting provider within UK-based data centres. All customer data is stored within the UK. The service does not require any on-premise infrastructure to be provided by the customer.

Security and Assurance

Erasmus follows industry best practice for cloud-hosted applications, including secure access controls, encrypted data storage, and encrypted data transmission.

User Access and Devices

Administrative users access Erasmus via a web-based interface using a modern web browser. Operational users access the service via a mobile application on supported devices. The mobile application supports offline working to allow inspections to continue in areas without network coverage.

Support and Service Management

Support is provided during standard business hours. The service includes onboarding support, user guidance, and access to technical assistance. Service updates and improvements are delivered in line with the Erasmus product roadmap.

Onboarding and Implementation

Erasmus is configured for each customer during onboarding to reflect inspection policies, cemetery structures, and reporting requirements. Data migration from existing inspection records can be supported where required.

Service Availability

The service is designed to be available continuously, subject to planned maintenance. Mobile users may continue working offline during periods of limited connectivity.

Service Limitations

Erasmus is focused on memorial inspection and safety management. It does not provide end-to-end bereavement administration functionality such as funeral bookings, statutory registers, or integrated payment processing.

Compliance and Standards

Erasmus is designed to support local authority memorial safety practices and health and safety obligations. The service is continuously reviewed and enhanced to align with evolving best practice and customer requirements.