

G-Cloud 15 - Pricing

Research Repository for Government
organisations and NGOs



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Pricing Model

Description of Pricing Model

Figshare is a subscription-based product offering site-wide access. Subscribing clients pay an annual licence fee which includes hosting and support as governed by our Service Level Agreement.

One-time fees also apply for initial installation and optional services such as data migrations, CRIS integrations, custom report-building services and other professional services. The annual licence fee is reduced for new customers only in the first year of subscribing to take into account the implementation period.

Pricing Components

Figshare functionality is divided into core repository licence and optional additional functionality and infrastructure (such as a Figshare hosted Datacite DOI account and Figshare hosted file storage).

Annual Licence Inclusions

The licenseable version of Figshare is an annual subscription that covers:

1. Client-branded Figshare repository at a custom URL which can be at a client subdomain.
2. Optional integration with your SAML 2.0-compliant single sign-on user authentication system (such as Shibboleth or Active Directory).
3. Public and private statistics dashboards to measure attention and potential impact of your organisation's outputs.
4. Extended branding on the item level, configurable content licences, and configurable/predefined terms and conditions under which your users publish.
5. Access to administrative features to manage:
 - a. Requests for additional storage allocations
 - b. Unpublishing of content
 - c. Custom metadata creation
6. Review module allowing administrators to approve content before it is published.
7. Full access to the Figshare API (documented at <https://docs.figshare.com/>).
8. Native integrations with Digital Science's solutions Dimensions (for citation and funding data) and Altmetric (for Altmetric attention scores on Figshare items).

Beyond access to the software, our standard licence fees include:

- Hosting of 2 instances (Production and Non-Production) in the EU.
- Monitoring, Backups and Disaster Recovery.
- Access to the Figshare Support Site and Figshare Support Services (governed by our SLA).
- Rolling upgrades and all applicable patches (clients remain in control of which configurable features they want to take advantage of and when).
- Invitations to our annual user meeting (either virtually or in person).
- Offboarding (if required).

Professional Services

The Figshare team at Digital Science provides a full range of professional services to support the implementation, integration and usage of Figshare.

The pricing of any optional services will be agreed upon with the client in advance and all services are governed by Statements of Work.

Standard available services include:

- Installation* (mandatory)
- Single-content repository - £5,119 (flat fee)
- Multi-content repository - £6,257 (flat fee)

**Figshare installation includes software installation, integration with client's authentication mechanism, integration of feed of HR/user data, and train-the-trainer sessions for administrators delivered during implementation.*

Ancillary Services

Additional training, configuration and consultancy can be purchased at our standard day rates, provided below:

- Data migration - £7,533 (flat fee per migration)
- Formatted XML exports to support client-led integration with additional systems such as PURE or Worktribe - ancillary service based on consultancy rates

Consultant Daily Rate for Ancillary Services: £1246

Additional Daily Rate for Standard Support Services (SLA): £1192

Pricing

For government organisations	A single department or small sub-department within a ministry, using Figshare primarily to support evidence management and knowledge sharing of less than 100 documents of a single type per year, with a limited number of named users, would typically require a core configuration of the service. This would focus on essential repository functionality and standard support. Annual licence pricing is £45,000. A medium-sized public sector organisation, such as an executive agency, arm's-length body, non-departmental public body, regulator, or a substantial sub-department within a larger ministry, with multi-team usage and moderately complex requirements, would typically require a standard Figshare deployment. This may include a mix of public and restricted content, moderate volumes of data (upload of between 100-1000 files per year) , configurable metadata schemas, usage and compliance reporting, role-based access controls, and standard platform integrations, supported by structured onboarding and business-hours support. Annual licence pricing is £225,000. Large - A whole government ministry or large central government department with enterprise-level requirements, including multiple business units, high expected volumes of content ingestion (over 1000 items uploaded per year) and access, and a complex operating model, would typically require a comprehensive Figshare deployment. This would include advanced configuration, governance and access controls, support for multiple content types. Annual licence pricing is £450,000.
For research funding or non-profit organisations	For example a single research funding charity using Figshare primarily to support evidence management and knowledge sharing of less than 100 documents of a single type per year, with a limited number of named users, would typically require a core configuration of the service. This would focus on essential repository functionality and standard support. Annual licence pricing is £45,000.

A cloud compute package which covers ingress, egress, storage and powering the in-browser viewers will need to be added to the license fee to procure Figshare as a repository. Storage fees start from 0.5TB at £1,202, and if an organisation wishes to plug their Figshare repository into their own storage, an annual maintenance fee of £2,405 will apply to maintain the integration and power the viewers. Cloud compute packages with larger storage capacity can be purchased at any time during the contract if more capacity is required, a quote will be provided on request.

Cloud compute (including storage)	Price (annual)
0.5TB	£1,202
1TB	£2,405
5TB	£7,212
10TB	£12,021
Client's own storage	£2,405

For organisations that require a Datacite account to be created via Figshare's consortia with Datacite, the following fees will apply:

Item	Price (£) annually recurring
Up to 1999 dois minted annually	£1,068