

G-Cloud 15 - Pricing

Research Information Management
System for Government and NGOs -
Symplectic Elements

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Description of Pricing Model

Symplectic Elements is a subscription-based product offering site-wide access. Subscribing clients pay an annual licence fee which includes hosting and support as governed by our Service Level Agreement.

One-time fees also apply for initial installation and optional services such as data feed integrations, repository integrations, custom report-building services and other professional services. The annual licence fee is reduced for new customers only in the first year of subscribing to take into account the implementation period.

Subscription Pricing Methodology

When calculating subscription (annual licence) fees for Elements we take into account the size of the department, sub-departments or body that will be purchasing.

Pricing Components

Symplectic Elements functionality is divided into modules, which for government, funding body, and non-profit clients are packaged into an overall solution aimed at serving the most common use cases for these types of organisations. Our offering on G-Cloud 15 makes available all the modules listed below:

- Activities & Outcomes
- Open Access Engagement
- Evaluation & Review
- AI Profile Curation (50 profiles)
- Discovery Module

Annual Licence Inclusions

Beyond access to the software, our standard licence fees include

- Hosting of 2 instances (Production and Non-Production) in the EU.
- Monitoring, Backups and Disaster Recovery.
- Access to the Symplectic Support Site and Symplectic Support Services described in our Service Definition Document..
- Up to 3 upgrades per year and all applicable patches (clients remain in control of which versions they take and when).
- Invitations to our annual user meeting (either virtually or in person).
- Offboarding (if required)

Pricing

A Symplectic Elements Solution for Government or NGOs would include the following Elements modules:

- Activities & Outcomes
- Open Access Engagement
- Evaluation & Review
- AI Profile Curation (50 credits)**
- Discovery module

Annual licence fee

For government organisations	A single department or small sub-department within a ministry, £70,000 per annum A medium-sized public sector organisation, such as an executive agency, arm's-length body, non-departmental public body, regulator, or a substantial sub-department within a larger ministry. £295k per annum. Large - A whole government ministry or large central government department with enterprise-level requirements, including multiple business units,, and a complex operating model, would typically require a comprehensive Elements deployment. Annual licence pricing £765k per annum
For research funding or non-profit organisations	A single research funding charity with a limited number of named users, would typically require a core configuration of the service. Annual licence pricing is £70,000.

***additional AI profile curation credits can be purchased in batches of 50 for £700 per 50 credits*

Implementation

Installation* (mandatory) - £15,182 one-time fee

**Elements installation includes software installation, integration with client's authentication mechanism, creation of public Discovery portal, integration of feed of HR/user data, and 4 training sessions for administrators delivered during implementation.*

Ancillary Implementation options

- Data Feed integration (optional) - £4,297 per feed
- Repository integration (optional; for supported repository types only) - £6,563 (fee waived for integrating with Figshare repository)
- Data migrations (optional) - £4,297 per data type, per source
- Custom report building (optional) - ancillary service based on consultancy rates

Additional training, configuration and consultancy can be purchased at our current day rate, provided below.

Consultancy Rates for Ancillary Services

Consultant Daily Rate for Ancillary Services: £1246

Additional Daily Rate for Standard Support Services (SLA): £1192