

G-Cloud 15 - Pricing

Symplectic Elements

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Pricing Model

Description of Pricing Model

Symplectic Elements is a subscription-based product offering site-wide access. Subscribing clients pay an annual licence fee which includes hosting and support as governed by our Service Level Agreement.

One-time fees also apply for initial installation and optional services such as data feed integrations, repository integrations, custom report-building services and other professional services. The annual licence fee is reduced for new customers only in the first year of subscribing to take into account the implementation period.

Pricing Tiers

When calculating subscription (annual licence) fees for Elements we take into account research intensity (as measured by the number of publications in the past 5 years) and institution size (as measured by the number of academics). These metrics enable us to place institutions in one of 5 tiers. The pricing tier impacts the annual subscription (licence) costs.

Pricing Components

Symplectic Elements functionality is packaged into “Solutions” supporting key use cases. A list of available Solutions is provided below. Please note that the Activities & Outcomes Solution is the core part of Elements and must be licensed by all clients. All other Solutions are optional at the assigned cost as defined below, and can be added to the Activities & Outcomes Solution in any combination at any time during a client’s licence period.

Annual Licence Inclusions

Beyond access to the software, our standard licence fees include

- Hosting of 2 instances (Production and Non-Production) in the EU.
- Monitoring, Backups and Disaster Recovery.
- Access to the Symplectic Support Site and Symplectic Support Services (governed by our SLA).
- Up to 3 upgrades per year and all applicable patches (clients remain in control of which versions they take and when).
- Invitations to our annual user meeting (either virtually or in person).
- Offboarding (if required).

Solutions and Services

Symplectic Elements Solutions

- Activities & Outcomes
- Open Access Engagement
- Evaluation & Review
- AI Profile Curation
- Discovery Module

Professional Services

The Symplectic team at Digital Science provide a full range of professional services to support the implementation, integration and usage of Elements.

The pricing of any optional services will be agreed upon with the client in advance and all services are governed by Statements of Work.

Standard available services include:

- Installation* (mandatory) - £10,122 one-time fee
- Data Feed integration (optional) - £4,297 per feed
- Repository integration (optional; for supported repository types only) - £6,563 (fee waived for integrating with Figshare repository)
- Data migrations (optional) - £4,297 per data type, per source
- Discovery Module installation (optional for the Discovery Module only) - £5,061
- Custom report building (optional) - ancillary service based on consultancy rates

**Elements installation includes software installation, integration with client's authentication mechanism, integration of feed of HR/user data, and 4 training sessions for administrators delivered during implementation.*

Additional training and consultancy can be purchased at our current hourly or day rates, provided below.

Consultancy Rates for Ancillary Services

Consultant Daily Rate for Ancillary Services: £1246

Additional Daily Rate for Standard Support Services (SLA): £1192

Pricing

As noted above, prices for individual clients will vary based on the size of the institution and the Solution(s) chosen.

Licence Fees, including all available Solution options can be found in the pricing table. For academic institutions, the price of their subscription is tiered according to the size and research intensity of the institution, based on the following tiers:

Tier	Tier indication
Tier 0	Institutions have more than 7000 FTE and / or over 8000 Publications per annum
Tier 1	Institutions have an average 5000 FTE and / or average 3000 Publications per annum
Tier 2	Institutions have an average 2000 FTE and / or average 1750 Publications per annum
Tier 3	Institutions have an average 750 FTE and / or average 750 Publications per annum
Tier 4	Institutions have an average 250 FTE and / or average 200 Publications per annum

Both FTE and Publication count may be taken into account to ensure a quotation is representative of each client's research landscape, (e.g. a smaller organisation with a higher than average research output, or a larger organisation that is primarily teaching, rather than research-focused). Contact us to find out in which tier your institution falls.

Tier	Elements Solution	Elements New Client Year 1 price (annual)	Year 2 / Elements already in use price (annual)
Tier 0	Elements - Activities and Outcomes	£30,578	£67,945
	Elements - Evaluation and Review	£6,256	£13,903
	Elements - Discovery Module	£5,521	£12,268
	Elements - Open Access Engagement	£7,897	£17,549
	Elements AI Credits (per 50 credits)	£700	£700
Tier 1	Elements - Activities and Outcomes	£27,074	£60,188
	Elements - Evaluation and Review	£5,840	£12,977
	Elements - Discovery Module	£5,127	£11,393
	Elements - Open Access Engagement	£7,146	£15,880
	Elements AI Credits (per 50 credits)	£700	£700
Tier 2	Elements - Activities and Outcomes	£22,617	£50,237
	Elements - Evaluation and Review	£3,782	£8,404
	Elements - Discovery Module	£4,095	£9,100

Tier	Elements Solution	Elements New Client Year 1 price (annual)	Year 2 / Elements already in use price (annual)
	Elements - Open Access Engagement	£4,422	£9,825
	Elements AI Credits (per 50 credits)	£700	£700
Tier 3	Elements - Activities and Outcomes	£17,749	£39,430
	Elements - Evaluation and Review	£2,892	£6,426
	Elements - Discovery Module	£3,459	£7,685
	Elements - Open Access Engagement	£3,253	£7,229
	Elements AI Credits (per 50 credits)	£700	£700
Tier 4	Elements - Activities and Outcomes	£14,915	£33,170
	Elements - Evaluation and Review	£2,141	£4,758
	Elements - Discovery Module	£2,791	£6,201
	Elements - Open Access Engagement	£2,252	£5,005
	Elements AI Credits (per 50 credits)	£700	£700

Elements AI Credits can be redeemed in the AI Profile Curation tooling provided in the Activities and Outcomes solution.