

eHour – Pricing Document

1. Introduction

This document describes the pricing model for the eHour service. Pricing is transparent, subscription-based and applies equally to all customers. All prices are exclusive of VAT or other applicable taxes unless stated otherwise.

2. Pricing model

eHour is priced on a simple per-user subscription basis. There are no usage tiers, feature tiers or minimum user commitments.

Price per user

- **€4.99 per user per month** when billed monthly

The monthly subscription is billed on a recurring basis and is based on the number of active users in the service during the billing period.

3. Annual subscription discount

Customers may choose to pay annually instead of monthly. When paying annually, a **10% discount** is applied to the total yearly price.

- Annual price per user: **€4.99 × 12 months, minus 10%**
- The annual subscription is billed once per year in advance

4. Trial period

eHour is offered with a **14-day free trial**. During the trial period, customers have full access to all service features. No payment details are required to start the trial.

5. What is included

The subscription price includes:

- Access to all core features of the eHour service
- Project, time tracking, reporting and export functionality
- API access and standard integrations
- In-application onboarding and knowledge base documentation
- Standard email and in-application support during business hours

There are no additional charges for features or modules within the standard service.

6. Billing and changes

- The number of billed users is based on active users during the billing period
- Users can be added or removed at any time
- Changes to the number of users are reflected in the next billing cycle

7. Contract and renewal

Subscriptions renew automatically unless cancelled in accordance with the applicable terms and conditions. Pricing and billing terms are governed by the eHour terms of service.