

D365 Business Central Consultancy Services – Delta Technology Services

Service Overview

Delta Technology Services provides expert Microsoft Dynamics 365 Business Central consultancy, helping organisations implement, extend, and optimise their ERP capabilities with confidence. Our consultants specialise in AL development, extension-based customisation, integration engineering, and functional process design across finance, operations, supply chain, and commercial workflows.

We combine strong technical engineering capabilities with deep Business Central product knowledge, enabling organisations to modernise legacy systems, streamline operations, and adopt cloud-driven ERP practices safely and effectively.

Delta is known for delivering clean, upgrade-safe AL extensions, robust integrations, and clear, commercially focused guidance, ensuring customers gain long-term value from their Business Central investment rather than short-term customisation debt.

Scope of Service

Our Business Central consultancy offering includes:

Solution architecture & functional design

- Finance, sales, purchasing, warehouse, inventory, and operations analysis.

Integration consultancy

- API integration, web services, Power Platform connectors, automation, and external system connectivity.

Process optimisation & configuration

- Chart of accounts, posting groups, dimensions, workflows, security roles, and environment configuration.

Data migration & validation

- Mapping, transformation, staging, test imports, and controlled go-live migrations.

AL development & extension design

- Creation of upgrade-safe extensions, custom business logic, workflows, and UI enhancements.

Environment governance & lifecycle management

- Development environments, branching strategy, test sandboxes, and AL development lifecycle.

Roles & Responsibilities

Delta Technology Services Responsibilities

- Provide certified Business Central consultants and AL developers
- Lead solution design, architecture, configuration, and technical delivery
- Produce AL code following Microsoft best practices and upgrade-safe patterns
- Provide documentation, design specifications, and testing governance
- Communicate risks, dependencies, and design impacts clearly

Customer Responsibilities

- Supply process owners and SMEs for workshops and requirement validation
- Provide access to environments, data, and test users
- Participate in testing, acceptance reviews, and sign-off cycles
- Own long-term functional decisions and internal governance

Security and Compliance

Our consultancy applies established Business Central and Microsoft cloud security practices, including:

- Least-privilege permission sets and environment segregation
- Secure AL development practices and code reviews
- API security, OAuth, and Azure AD identity controls
- Compliance with Microsoft cloud security baselines and UK public-sector standards
- No storage of customer data outside controlled environments

Onboarding & Offboarding

Onboarding

- Discovery workshops covering functional and technical areas
- Review of environments, existing extensions, and integration landscape
- Identification of gaps, risks, and technical constraints
- Establishment of development pipelines, branching, and AL lifecycle approach

Offboarding

- Delivery of all AL code, documentation, and architecture packs
- Knowledge-transfer sessions for internal staff
- Admin training for Business Central environments
- Handover of test scripts, configuration records, and future roadmap recommendations