

## **AI & Automation Consultancy – Delta Technology Services**

### **Service Overview**

Delta Technology Services delivers cutting-edge AI consultancy to help the public sector unlock the value of automation, intelligent search, conversational AI, and machine-assisted decision-making. Our team specialises in Microsoft Copilot Studio, Azure OpenAI, and the Azure Semantic Kernel, giving organisations access to the latest advancements in secure enterprise AI. We help organisations evaluate opportunities, design ethical and effective AI solutions, and adopt responsible AI principles while driving innovation. Delta stands out for blending strong technical AI expertise with operational understanding, ensuring AI is impactful, compliant, and genuinely transformative.

### **Scope of Service**

AI readiness, model integration planning, RAG architecture consultancy, automation strategy.

### **Roles & Responsibilities**

Delta provides AI engineers and solution architects; customers provide data access and SMEs.

### **Security and Compliance**

Consultancy follows responsible AI principles, secure data handling and Microsoft AI standards.

### **Onboarding & Offboarding**

AI discovery, data review, pilot setup. Offboarding includes documentation and guidance packs.