

Tizo Ltd

Pricing

Pricing Overview

Tizo provides a secure, cloud-based case-management platform that enables public-sector organisations to manage client or service-user cases, track interactions, measure outcomes, and report on organisation/personnel performance.

The system supports end-to-end case workflows — referral, assessment, management, escalation, and closure — with configurable forms, custom AI tools, dashboards, and reporting.

Tizo Ltd provides a subscription-based, Software as a Service (SaaS) model and pricing is generally based on the number of licensed users per month, with additional implementation packages.

All prices are exclusive of VAT and valid for the duration of the G-Cloud 15 framework.

Design and Build Services – indicative of a standard project

Optional Service	Description	Unit / Basis	Price
Implementation	Configuration, training, and go-live support – to include elements of all the below	One-off per project	£25,000
Data Migration	Import from legacy system (CSV/API). Discounted rates for larger migrations	Per GB	£25
Custom Report Design	Design and delivery of bespoke analytics reports	Per report	£750
API Integration	Custom interface development	Per day	£995

Core Subscription Pricing



Package	Description	Annual Price (per user)
Standard	Access to full customised case-management system, reporting and dashboard tools	£825.00
Professional	All Standard features plus workflow automation, API integrations, and advanced analytics	£1,100
Enterprise	All Professional features plus bespoke reporting, AI assistance and enhanced support	£1,600

Minimum Contract and Payment Terms

- Minimum subscription term: 24 months
- Billing frequency: Quarterly in advance
- Payment terms: 30 days
- Renewal: Annual rolling extensions available

Exit Costs

- There are no additional exit costs.
Customers may export all data and retain full ownership.
- Optional offboarding support (data extraction/support) is available at £1,200 per day.

Support & Maintenance Costs

- Standard support (Mon–Fri, 08:00–18:00) is included in the subscription.
- Optional enhanced support can be purchased separately (see above).