



EPR Readiness & Implementation Planning

Service Definition Document

CCS- G-Cloud 15

Digital Transformation, The Smart Way

SmartCo Future Health is an award-winning consultancy driving the next generation of digital healthcare.

We turn digital ambition into value at pace, through our future-focused, benefits-led advisory and delivery services.

15k+

Digital health experts

100+

Projects in delivery

12

Countries we operate in

9+

Public sector frameworks

200+

Experts deployed

48 hours

To mobilise

Getting you ready

Advisory

We work with you to develop your transformation strategy and ensure you're set up for success.

Getting the value

Optimisation

We work with you to ensure successful adoption and benefits realisation.

Getting it done

Project Delivery

We provide flexible project delivery and assurance services at pace to ensure you achieve your objectives.



Crown
Commercial
Service
Supplier



EPR Readiness & Implementation Planning

Holistic cloud support services to assess organisational, clinical and technical readiness for the implementation of a cloud-hosted Electronic Patient Record (EPR). The service takes a strategic, whole-system view to identify readiness gaps, risks and priorities, supporting improved value, benefits realisation and ROI.

Support is vendor-neutral and applicable to platforms including but not limited to Epic, TPP, MEDITECH, Altera, Oracle Health and PatientSource, NerveCentre and integration with associated platforms such as, ERP systems, the NHS App, OrderComms and LIMS.

Features

- ✓ EPR readiness and maturity assessment
- ✓ Clinical and operational workflow mapping
- ✓ Cloud technical readiness assessment
- ✓ Implementation risk and gap analysis
- ✓ -Clinical safety (DCB0129) readiness support



Benefits

- ✓ Reduces EPR delivery risk through early readiness assessment
- ✓ Accelerates mobilisation with prioritised, evidence-based planning
- ✓ Improves confidence in cloud EPR investment decisions
- ✓ Aligns clinical, digital and operational stakeholders
- ✓ Supports safer EPR transformation and clinical assurance
- ✓ Improves value for money from EPR programmes
- ✓ Provides vendor-neutral insight across EPR platforms

Included

- ✓ Advisory readiness assessment
- ✓ Readiness report and roadmap

Not included

- ✓ EPR configuration, licensing, hosting or operational delivery

Designed to deliver measurable outcomes and benefits

The SCFH Advantage

Driving the Next Generation of Digital health

We are a trusted partner, working shoulder-to-shoulder with our customers to deliver their most complex digital transformation projects.



Likeability

We build relationships. We're honest, we care, and we make collaboration enjoyable. People love working with us and we're proud of that.



Credibility

Our industry-leading team in technology, delivery, client engagement, and consulting is always accessible. We're with you every step of the way, from start to finish.



Flexibility

We respond incredibly quickly to your needs. We make decisions, in partnership with you, with pace and agility.

