



G-Cloud 15 (RM1557.15) Care Check Ltd

Provision of Disclosure and Barring Service Checks
Pricing

January 2026

1 Introduction

This Pricing Document sets out the maximum framework prices for the provision of DBS checks and associated services as listed under the G-Cloud 15 Framework Agreement (RM1557.15). It is intended to give Buyers complete visibility of all costs associated with procuring, implementing, and using the service through the Digital Marketplace.

Buyers may choose to purchase DBS checks only and are not required to purchase any additional services, including digital ID verification, right to work checks, or social media checks. These additional services are entirely optional and may be selected by Buyers as add-ons at their discretion.

All prices contained within this document:

- Represent the highest charges that may be applied under the framework
- Are provided exclusive of VAT
- Must be consistent with the pricing submitted within the Digital Marketplace listing
- May be discounted at Call-Off, provided the discounts do not exceed the maximum framework prices published here
- May be subject to annual indexation or uplifts, where stated in Section 4

The purpose of this Pricing Document is not only to confirm the core cost of the service but also to outline the associated commercial components such as setup fees, licensing, support, hosting, optional add-ons, and where applicable, professional services charged under the Crown Commercial Service (CCS) SFIA model.

2 Service overview

The provision of DBS checks and associated services is a SaaS solution designed to help organisations remain compliant with safeguarding and employment law. The service is delivered entirely through the cloud and is hosted within a private cloud environment.

It provides a secure, cloud-based platform for conducting basic, standard, and enhanced criminal record checks, along with associated services. Dedicated business-hours support is available via email, chat, and telephone.

Pricing for the service is based on a per-check model per annum, made up of the DBS fee and Care Check administration costs. The core price covers the primary service components, including standard support and online training. Optional add-ons and enhancements are available where Buyers require additional capacity or extended functionality.

3 Core pricing

This section sets out the core pricing for DBS checks and associated services, including all mandatory costs required to use the service.

All prices shown are exclusive of VAT and must be read in conjunction with the accompanying Service Definition and Terms & Conditions. Optional enhancements and add-on services are listed separately in Section 4.

The costing below shows both the Care Check administration fee and the DBS disbursement fee, which is payable for all applications and cannot be discounted or refunded. The DBS fee is payable for all applications approved by a Care Check counter-signatory and transferred to the DBS. Care Check cannot offer refunds for incomplete, incorrect, or withdrawn applications including those withdrawn by the DBS due to ineligibility and/or incorrect information.

There will be no additional administration charge for data entry of paper-based applications; all such processing is included within the standard service fees.

3.1 Onboarding

- Registrations and setup are provided free of charge
- All registered organisations receive standard online training and customer support via telephone, email, and live chat at no additional cost
- Account administration (including adding or removing users and other account changes) is provided free of charge
- Onsite training and support are available as optional, chargeable services; details and pricing are provided at the end of this schedule

3.2 The provision of DBS checks and associated services

The pricing below comprises the DBS disbursement fee and the Care Check administration fee. Any discount offered is volume-based, dependent on the number of DBS checks processed per annum, and applies solely to the Care Check administration fee. The DBS disbursement fee is fixed and non-discountable.

Type of check	DBS Disbursement fee (VAT exempt)	Care Check fees (ex VAT) – applications per annum				
		1-100 checks	101-200 checks	201-500 checks	500 checks	1000 + checks
Enhanced DBS Check	£49.50	£10.00	£8.00	£6.00	£5.00	£4.00
Standard DBS Check	£21.50					
Basic DBS Check	£21.50					
Disclosure Scotland basic	£25.00					
Volunteer (Enhanced/Standard only)	N/A					

Any increase in the DBS disbursement fee will be passed on to the client with reasonable notice. Care Check will reflect any increase or decrease in customer pricing accordingly.

Associated services:

Type of check	DBS Disbursement fee (VAT exempt)	Care Check fees (ex VAT)			
		1-100 checks	101-200 checks	201-500 checks	500 checks
Adult first check (ISA)	£6.00	£4.00	£4.00	£4.00	£2.00

Any discount offered is volume-based, dependent on the number of DBS checks processed per annum, and applies solely to the Care Check administration fee. The DBS disbursement fee is fixed and non-discountable.

Associated services

The services listed below are provided at fixed rates and do not form part of, nor are eligible for, any discounts detailed in the pricing matrix.

Type of check	Care Check fee (ex VAT)
Right to Work Check	£3.21
Digital ID Check	£3.21
Combined Digital ID & Right to Work	£5.00
Social media Essential Check	£30.00

In-House Training Day Rate

- £350 per person per day, excluding VAT
- Working day: 7 hours, excluding travel and lunch
- Office hours: 09:00–17:00, Monday to Friday
- Professional Indemnity (PI) insurance: Included in day rate
- Expenses: Accommodation, travel, and meal costs must be agreed in advance and are covered by the customer

4 Optional extras

The following optional services are available to Buyers who wish to enhance the functionality or capacity of the DBS checks and associated services. These services are optional and not required to access the core service. The prices below do not form part of the discount as provided in the pricing matrix.

Type of check	Total Cost ex VAT
Employment Reference Check	£17.50
Instant Employment Verification	£18.75
BPSS Checks *	£74.42
UK Financial Probity Check	£12.50
UK Directorship Check	£20.84
International Sanctions List & PEP Check	£20.84
Anti-Money Laundering Check	£20.84
FCA Regulated Check	£15.00

**BPSS check includes a basic DBS check of which £21.50 is VAT exempt*