

PROGRESSIVE

G-Cloud 15 Service Definition

HxGN EAM Implementation Services: Industry-leading asset management platform

Progressive Technology Solutions Limited

Lot 3 Cloud Support Services

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1. Introduction

Company Overview

Progressive TSL is a London-based consultancy established in 2004. We deliver integrated, enterprise-grade cloud software solutions and services to public and private sector organisations in the UK and internationally. As a recognised Hexagon Premier Partner, we implement and support Hexagon's Enterprise Asset Management (HxGN EAM) and Asset Performance Management technologies.

We combine these platforms with a proven implementation framework tailored for asset-intensive industries. Our team brings extensive technical and sector expertise gained through many years of successful project delivery, enabling us to support organisations at all stages of maturity with scalable, resilient and adaptable business systems.

Our delivery approach focuses on both technology and ways of working, emphasising clear communication, constructive challenge and continuous improvement beyond go-live to ensure solutions deliver long-term operational value.

We provide a complete EAM service, including procurement guidance, solution design, implementation and ongoing support. This lifecycle approach, supported by our established delivery frameworks, ensures each organisation receives a solution aligned to its operational requirements and capable of evolving over time.

Value Proposition

The public sector is harnessing technology and data to modernise operations, aiming to serve the public more efficiently, streamline processes and respond to the rapidly evolving demands of contemporary society. Pressure to get greater efficiency from existing assets is continually increasing for organisations of all sizes and industries. For most organisations, achieving this requires a strategic enterprise asset management (EAM) system.

Progressive TSL's EAM solutions have a primary focus on enhancing asset management, maintenance and finance strategies to boost operational reliability and efficiency. We help agencies and organisations to build self-sustaining digital asset ecosystems that support environmentally and socially responsible practices.

What the Service Provides

Progressive TSL support organisations implementing and improving Hexagon asset management technologies including HxGN EAM and APM. Our service covers initial implementation, user training, configuration, integration, data and operational support, helping buyers streamline asset-related processes, improve visibility and achieve better long-term performance from their asset-management systems.



Social Value

Kickstart economic growth

Progressive TSL are committed to driving **UK economic growth** and investment by creating high-quality jobs, ensuring fair working conditions and pay with annual reviews, and supporting workforce development. We invest in training and in-work progression to help employees develop new skills. Our policies include strict compliance with the Modern Slavery Act, proactive risk management, and ethical practices across our supply chain. As the organisation grows, additional staff will be recruited to support the needs of the business and ensure that all contracted projects can be delivered successfully.

Support a clean energy future for Britain

Progressive recognises the collective responsibility organisations share for the future of the planet. We embed environmental, social, and governance (ESG) principles into daily operations and strategic objectives. As a “SaaS-first” company, we actively support clients’ transition to cloud-based services, reducing reliance on energy-intensive on-premise infrastructure. All internal IT systems are hosted in the cloud, and we use dashboards to monitor and report the environmental impact of our cloud tenants.

Internally, we take practical steps to minimise our carbon footprint, including:

- Operating a paperless office
- Selecting sustainable materials and avoiding single-use plastics
- Ensuring proper disposal and recycling of electronic devices through certified e-waste partners
- Monitoring and reducing business travel, encouraging virtual meetings wherever possible

By working closely with industries and agencies responsible for **Britain’s energy security**, we aim to strengthen resilience and sustainability, actively reducing our carbon footprint and delivering ESG solutions that make a positive impact.

The EAM solution addresses the following environmental objectives:

- Maintain assets to improve energy efficiency
- Incorporate environmental impact into asset investment planning
- Waste reduction
- Energy scoring assets
- Address the environmental impact of supply chains



Break down barriers to opportunity

Progressive are an **inclusive employer** that welcomes diversity, challenges discrimination and promotes equality. We encourage applications from people of all backgrounds and do not discriminate on the basis of any protected characteristic. We have with a clear goal of achieving a 50% female workforce, and many women, including our founder hold senior roles within our organisation. We support overseas visas to attract global talent. We have comprehensive policies and training on Diversity and Inclusion as well as this being reflected in our day-to-day ethos and operation.

Build an NHS fit for the future

At the heart of our strategy is a focus on employee health and wellbeing, reducing pressure on public services and fostering a culture where people thrive. Our initiatives include enhanced family leave and sick pay, private health insurance, seasonal vaccination programmes, inclusive fitness activities, and team engagement events. We also provide a healthy, accessible working environment with breakout spaces, quiet rooms, and ergonomic facilities. To ensure effectiveness, we regularly monitor these initiatives through employee surveys and feedback mechanisms.

Delivery is overseen by our Steering Group, with an annual Social Value report aligned to government priorities.

Overview of the G-Cloud Service

EAM Software-Solutions

As a trusted Premier Hexagon partner, Progressive TSL provides access to the full suite of Hexagon asset management technologies (Lot 2b - HxGN EAM: Industry-leading asset management platform) and offers expert guidance on selecting and deploying the right solutions. Our deep understanding of HxGN EAM enables us to help organisations achieve meaningful operational improvements and long-term value from their investment.

In addition to implementing Hexagon technology, we offer complementary tools and accelerators that enhance core functionality across a range of industries. These solutions are designed to streamline key processes and integrate smoothly into existing IT environments, whether cloud-based or on-premise.

Implementation Services

Progressive provide a full range of EAM consultancy services using a proven framework to streamline project delivery, reduce costs, and enhance quality.

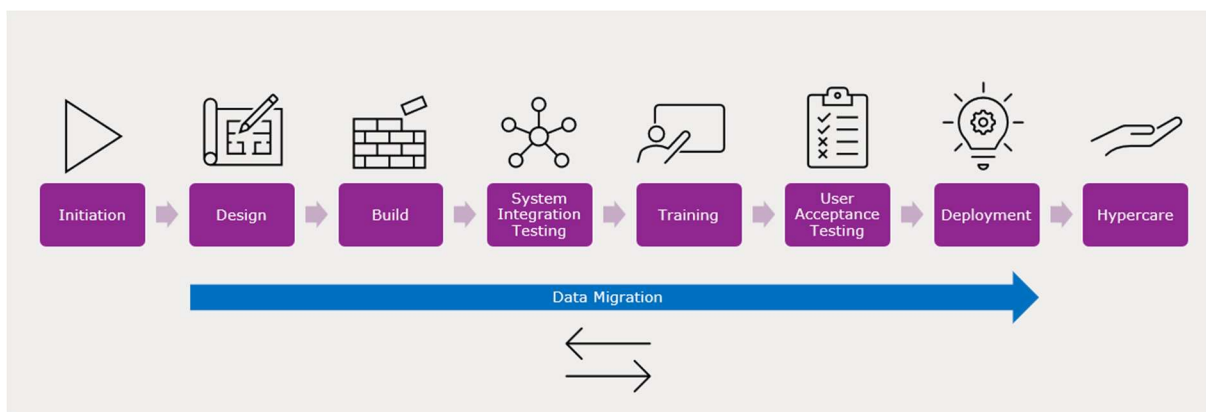
- Requirements gathering and analysis workshops
- System review and advisory services focused on adopting industry best practices
- EAM Solution design and roadmap development

- Application configuration, implementation and integration
- Custom software development to tailor for your organisation or enhance the solution
- Reporting and KPI definition
- User training to ensure user adoption and change management
- Dedicated UK Support services (ProCare)
- Managed Cloud Services (Please note that for HxGN EAM Cloud solutions, all components are hosted and managed by Hexagon directly, rather than by Progressive)

Progressive employs a team of experienced functional and technical consultants with extensive backgrounds in system implementation and support. Collectively, the team brings significant combined industry experience.

Over time, we have developed a suite of best-practice, preconfigured application frameworks that cover key business processes. These frameworks, combined with our delivery expertise, support efficient, reliable and scalable system deployments.

Our customers achieve an efficient and cost-effective deployment of EAM solutions through our proven implementation methodology with embedded quality gates:



Please refer to our pricing document for all costs and day rates.



Progressive's Industry Frameworks

Progressive's proven EAM Frameworks are built on years of deep industry expertise, designed to fast-track deployment while minimising risk and ensuring compliance with best practices. These frameworks are tailored to meet the unique operational needs of asset-intensive industries, delivering a robust foundation for success from day one.

- **Rapid Implementation:** Predefined workflows for procurement, inventory, and maintenance approvals eliminate guesswork and reduce setup time.
- **Specialised Industry Features**
- **Integrated Architecture:** Built-in integration framework simplifies connectivity and data flow.
- **Actionable Insights:** Preconfigured reports and KPIs provide immediate visibility into performance and compliance.

Our frameworks are continuously validated to remain compatible with the latest HxGN EAM patches and upgrades.

Progressive's Industry Framework can be adopted for an additional cost outlined in the Pricing Document.

ProCare Support

HxGN EAM provides Enterprise Support for the duration of the subscription, covering core software issues. Progressive complements this by offering flexible Application and Technical Managed Services that extend beyond standard vendor support.

Our ProCare service provides structured, expert assistance tailored to each organisation. Customers gain access to consultants who understand both the product and their specific configuration and business processes, ensuring timely, informed support that enhances day-to-day operations and long-term system performance.

Service Summary

ProCare provides a dedicated UK helpdesk, multiple contact options, rapid query resolution and access to functional, technical and administrative expertise. Customers can log and track support requests at any time, with clear visibility of status, priority, and progress. Support is delivered remotely or onsite where required.

Key Features

- Dedicated helpdesk staffed by experienced consultants knowledgeable in your configuration and processes.
- High first-line resolution rates for most queries.
- Multiple contact channels: phone, email, or support portal.



- 24/7 ability to log support requests.
- Visibility of ticket details including status, priority and assigned consultant.
- Automated email updates for all ticket changes.
- Option for remote or onsite support (where possible).
- Weekly review calls to discuss open requests.
- Flexible charging using 15-minute increments to ensure cost-efficient usage.
- Coverage of core product issues.
- Functional, Technical and Systems Administration support coverage

Benefits

This flexible support service provides customers with:

- Rapid access to consultants who understand their systems and operational processes.
- Predictable budgeting through a fixed monthly subscription tailored to expected usage.
- Proactive oversight through scheduled reviews and continuous visibility of support activity.
- A service designed to adapt to operational demand and system growth.

The Progressive TSL team of consultants will support you with any tasks related to the deployed systems including:

1. Client Specific Functional Support

The Progressive helpdesk are not just experts in systems but will also be experts in your specific configuration and business processes. The Progressive team are always available when any functional queries arise.

2. Systems Administration

Progressive are happy to provide administration support of the systems. Examples of tasks that may be undertaken include:

- Monthly, quarterly, year-end support
- Report writing
- Setup of payment processing
- Creation of new Chart of Accounts or analysis codes
- Administration of users
- Training of users
- Review of processes in relation to industry best practice and to gain the best efficiencies whilst using the ERP system and reporting tools



3. Technical Support

This addresses generic application issues including support related to the technical configuration or integration of the systems.

Please refer to our Pricing Document for all costs and day rates.

2. Data Protection

Information Assurance

Progressive TSL is fully compliant with all relevant UK legislation, including the UK GDPR and the Data Protection Act. To ensure robust protection of information assets and consistent service quality, we maintain a comprehensive set of internationally recognised certifications, policies, and operational controls.

Accreditations and Certifications:

- ISO 9001 (UKAS) – Quality Management
- ISO 27001 – Information Security Management
- SOC 2 Type 1 – Security, Availability, Confidentiality
- SOC 2 Type 2 – Security, Availability, Confidentiality
- Cyber Essentials
- Cyber Essentials Plus

Our Core Policies, Standards and Procedures cover:

- Information Security & Data Protection
- Risk, Incident & Continuity Management
- Quality & Operational Governance
- Software & Development Controls
- Third-Party & Vendor Controls
- Health, Safety & General Governance

Privacy by Design

Privacy by design principles are embedded from initial development. Measures include data minimisation, role-based access control, and encryption (AES-256 at rest, TLS in transit). Solutions support GDPR rights for access, correction, and deletion, with full audit trails for accountability. Privacy and security controls are regularly reviewed, tested, and aligned with GDPR and other compliance standards.



3. Using the Service

Ordering and Invoicing

The client should email gcloud@progressive-tsl.com to discuss their requirements.

Please provide the following information where possible:

- Industry
- Functional requirements
- Pain points/Goals
- Incumbent system
- User numbers
- Integrations
- Cloud/On Premise
- Budget

We will provide assistance in completing the call-off contract.

On-Boarding, Off-Boarding, Service Migration, Scope etc.

Progressive TSL provides a structured and supportive onboarding experience designed to help customers begin using our services quickly and confidently. Whether the engagement involves a new EAM implementation, a cloud migration, an improvement initiative, or ongoing application support, we begin by holding a project initiation meeting with key stakeholders. This session allows us to establish the wider solution landscape, clarify the baseline project plan, and confirm the business outcomes the customer expects to achieve. From the outset, each customer is assigned a dedicated Account Manager who serves as a consistent point of contact. This person oversees the relationship throughout the project and beyond, ensuring continuity across delivery, support, and commercial discussions.

As onboarding progresses, we work closely with the customer to undertake any necessary technical or functional discovery, prepare environments, and agree the configuration and setup activities required for the solution. Our team provides guidance on integration, data preparation or migration as needed, and ensures that access, roles, and security controls are configured correctly. Throughout the process, we provide the relevant documentation, which may include configuration guidance, architectural information, user or administrative documentation, and any supporting materials required for successful adoption. Training is offered to help users become comfortable with the system, and additional training packages can be arranged if customers require deeper enablement. Once onboarding activities are complete, the project transitions into steady-state service, supported by regular account management and formal support channels.



Offboarding follows a similarly structured and transparent approach. When a customer gives notice of termination in line with contractual requirements, Progressive engages with them to develop an agreed exit plan and confirm any support they may need during the transition. At the point of contract termination, Hexagon supplies a full data set to the customer, and the customer remains responsible for extracting any interim data prior to the termination date. If enhanced assistance is required—for example, help with complex exports, tailored data formats, or broader migration support—Progressive offers additional services via our day rates. As the offboarding period concludes, user access to the service is securely removed, integrations are deactivated, and environments are decommissioned according to policy. We can also conduct a final review to ensure data has been successfully transferred and that all closure activities are complete.

Training

Being enabled in a system is key to good user adoption. Included with HxGN EAM:

- Self-paced learning and certification through the Hexagon University portal
- Online help function in the application
- Personal AI assistance (Alix)

HxGN EAM is delivered with a dedicated training environment in addition to the standard production and testing environments.

This training environment provides a safe, isolated space for users to learn the system, practise workflows, and explore new features without any risk to live operational data, ultimately accelerating user adoption and improving overall system proficiency.

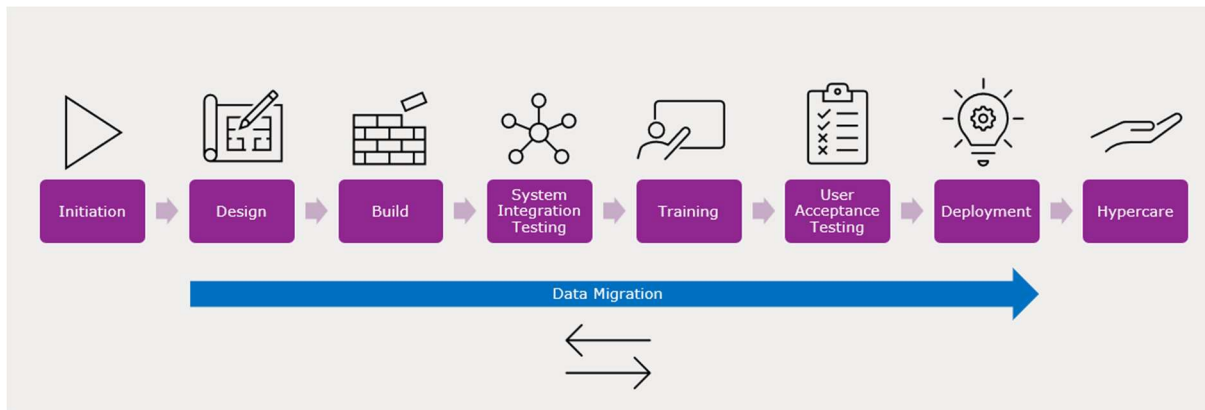
Progressive can also provide skills transfer through a combination of:

- Train the trainer
- Classroom based training
- Training materials such as user guides, quick reference cards
- E-Learning
- Change management

Each project will require a specific training approach and budget. Guidance on Training strategy and services can be provided through the implementation process based on our day rates.

Implementation Plan

Our customers achieve an efficient, controlled, and cost-effective deployment of HxGN EAM through our proven stage-gated implementation methodology. This methodology provides clear governance, predictable timelines, and strong quality assurance across each phase of delivery. It follows a structured, sequential lifecycle complemented by continuous data migration activities.



1. Initiation

The project begins with a formal initiation phase, during which we:

- Validate business objectives, scope, and success criteria
- Establish governance, roles, and responsibilities
- Confirm technical prerequisites and project environments

A Project Initiation Document (PID) is produced and approved at this stage.

2. Design

During the design phase we:

- Conduct workshops to capture functional, technical, and reporting requirements
- Map “as-is” and “to-be” processes
- Define solution architecture, integrations, and security model
- Produce the Solution Design Document (SDD)

A quality gate ensures all stakeholders sign off on the design before moving to build.

3. Build

The build phase involves:

- Configuring HxGN EAM in accordance with the approved design
- Developing integrations, extensions, and reports

- Preparing data migration scripts and transformation logic
- Conducting internal quality checks and demonstrations

This phase is iterative to allow early validation and rapid refinement.

4. System Integration Testing (SIT)

This formal testing phase ensures:

- End-to-end process validation across modules
- Verification of integrations with external systems
- Confirmation that configuration, workflows, and rules operate as intended
- Remediation of defects prior to user-facing activities

SIT provides assurance that the system is technically sound and ready for user training.

5. Training

A dedicated training environment is used to:

- Deliver role-based training to end users and administrators
- Familiarise staff with new processes and system behaviour
- Build organisational confidence ahead of User Acceptance Testing

This accelerates user competence and reduces risk at go-live.

6. User Acceptance Testing (UAT)

UAT provides business validation of the solution:

- Users test real-world scenarios and business processes
- Functional readiness and data quality are verified
- Sign-off confirms the system is fit for operational use

Only after successful UAT is the project authorised to proceed to deployment.

7. Deployment

Deployment includes:

- Executing rehearsed cutover activities
- Migrating final datasets to production
- Configuring security, user roles, and integrations in the live environment
- Ensuring a smooth go-live with minimal business disruption

This stage is supported by our technical and functional specialists.

8. Hypercare

Immediately following go-live, we provide:

- Enhanced support to resolve early-life issues
- Performance monitoring and stabilisation
- Knowledge transfer to operational support teams
- Formal transition to business-as-usual (BAU)

Hypercare ensures continuity, confidence, and rapid issue resolution.

Continuous Data Migration

Data migration is a continuous activity running across multiple stages. Key tasks include:

- Iterative extract-transform-load (ETL) cycles
- Validation of asset registers, hierarchies, work histories, and preventive maintenance data
- Reconciliation of migrated data during SIT and UAT
- Final cutover migration into production

This ensures accurate, high-quality operational data is available on day one.

A detailed implementation plan can be provided to the buyer on request. Please refer to our pricing document for all costs and day rates.



Service Management

Progressive TSL's Support team is available for all functional and technical queries and can be contacted via telephone, email or the dedicated support portal.

ProCare support is provided during UK business hours (8:30am – 5:30pm GMT, Monday to Friday).

This is detailed in our Pricing Document.

Service Levels

Progressive TSL support SLA targets are defined as follows:

Severity Level	Description	Response Target	Target Resolution Time
1 – Production Down	Complete system outage or major functionality failure with no practicable workaround affecting all users	Within 1 business hour	Within 4 business hours
2 - High	Major functionality impaired with no practicable workaround and significant user impact	Within 2 business hours	Within 1 business day
3 - Medium	Moderate impact, workaround available, limited user impact	Within 4 business hours	Within 3 business days
4 – Low	Minor issue, no impact on operations	Within 1 business day	Within 5 business days

Financial Recompense Model for not Meeting Service Levels

Service credits are not provided as standard.

4. Provision of the Service

Customer Responsibilities

Please see our detailed terms and conditions.

Technical Requirements and Client-Side Requirements

Technical System Requirements

a) Client Device Requirements & Supported Operating Systems

HxGN EAM supports a broad range of client platforms as documented in the official requirements guide, including:

- Web Client: Accessed through supported browsers (details documented and validated during design).
- Mobile Clients: Supported on iOS, Android, and Windows mobile/tablet devices depending on module (e.g., Digital Work, Transit, Rapid Request).

Operating system compatibility and device specifications will be validated during the Design phases.

b) Browser & Connectivity Requirements

Users require stable internet or network connectivity, dependent on cloud or on-premise deployment.

As a browser-based solution, HxGN EAM requires a supported modern browser, as per the Hexagon client specifications for the relevant version.

Minimum bandwidth requirements will be agreed subject to the number of concurrent users and expected transaction volumes.

c) Integration & API Requirements

Where integrations are required (e.g., SCADA, ERP, finance, GIS), the following may be required:

- Access to client APIs, middleware, or data endpoints
- Secure VPN or private network connection if the systems are on-premise
- Data mapping resources and test environments

Client-Provided Resources

Operational Readiness is a wholly owned client activity. This would include activities such as communication planning, management of change and the set-up and operation of the Change Advisory Board. Progressive would expect the organisation to identify and commit key stakeholders, such as business leaders, IT teams and end-users, to ensure they are engaged throughout the project. A stakeholder management plan should outline communication and decision-making processes. Ensuring you have SMEs and decision makers available that have expertise in your processes is essential for testing and verifying the solution throughout the lifecycle. Furthermore, technical staff will also be needed for configuration and integration in addition to the functional staff for process alignment and end user training.

To support a successful deployment, the Client is typically expected to provide the following resources:

a) Project Governance & Subject Matter Expertise

- A nominated Project Manager
- Functional and technical Subject Matter Experts (SMEs) from operations, maintenance, procurement, and finance
- IT representatives responsible for networking, security, and infrastructure

b) Access & Environments

- Timely access to existing systems needed for data extraction
- Test users for User Acceptance Testing
- Availability of local IT resources to support security reviews, configuration approvals, and user onboarding

c) Time & Availability

The Client will ensure:

- Availability for workshops, testing cycles, and validation sessions
- Timely approval of documentation, designs, and quality gates

These commitments enable a structured implementation aligned with our delivery methodology.

Outcomes/Deliverables

This service will deliver:

- Project initiation and design outputs, including the PID, requirements capture and Solution Design Document.
- A fully configured HxGN EAM solution, with integrations, extensions and validated data migration.
- Formal testing outcomes, including SIT evidence, remediation and readiness for UAT.
- Training deliverables, such as role-based training sessions and user-prepared environments.
- Deployment, hypercare and transition, including cutover execution, early-life support and Business-As-Usual handover.

After-sales Account Management

Progressive TSL will act as a strategic and collaborative partner to ensure the solution is business-aligned. Through dedicated Account Management functions, Progressive provide ongoing guidance, proactive engagement, and structured support across the programme lifecycle and beyond. This includes alignment to long-term objectives through roadmap planning and strategic input.

Termination Process

Term and Termination

a) This Agreement shall commence on the Effective Date and shall continue until terminated by either Party giving the other thirty (30) days written notice of termination. The Client shall remain responsible for payment for all Consulting Services provided and all reimbursable expenses incurred to the termination date by the Consultant.

b) This Agreement may be terminated forthwith by either Party on giving notice in writing to the other if the other Party shall have a receiver or administrative receiver appointed or shall pass a resolution for winding-up (otherwise than for the purpose of a bona fide scheme of solvent amalgamation or reconstruction) or a court of competent jurisdiction shall make an order to that effect or if the other Party shall become subject to an administration order or shall enter into any voluntary arrangement with its creditors or shall cease or threaten to cease to carry on business.

c) This Agreement may also be terminated forthwith by either Party on the expiration of thirty (30) days notice given to the other Party if such Party is in material breach of the terms of this Agreement and has failed, refused or neglected to rectify such breach (in the case of a breach capable of being remedied) within thirty (30) days of receiving a written demand requiring it to do



so. For the purposes of this Agreement a breach shall be considered capable of remedy if the Party in breach can comply with the provisions in question in all material respects other than as to the time of performance. The Client shall remain responsible for payment for all Consulting Services provided and all reimbursable expenses incurred to the termination date by the Consultant.



5. Our Experience

Case Study – Translink

HxGN EAM Underpins Passenger Safety and Asset Modernisation at Northern Ireland's Transport Leader

About Translink

Translink is leading the transformation of transport in Northern Ireland. With a mission to deliver advanced, sustainable, and integrated public transport networks, Translink connects people and communities, supports the economy, and promotes a healthier environment.

Key Facts

- 1.5 million passengers travel to work, education, healthcare, and leisure each week
- 12,500 services operated daily
- Fleet of 1,400 buses, coaches, and trains
- Over 44 million miles travelled annually
- Management of 300 miles of rail track, including bridges, level crossings, and signals
- 60,000 school journeys supported daily
- More than 4,000 local, green jobs supported across Northern Ireland
- Fully accessible bus and train facilities
- Over 200,000 active concession passes
- Leading transport provider for major public events

Safety, compliance and best practice

Passenger safety sits at the heart of Translink's operations. The organisation operates within a complex regulatory landscape, with multiple governing bodies overseeing different modes of transport.

As a transport leader, Translink's commitment to passenger safety and service quality extends well beyond compliance, with governance, accountability, and best practice embedded into every aspect of its operations.

However, the legacy manual systems used previously at the transport leader were no longer fit for purpose. Paper-based record keeping made it difficult to perform timely reliability analyses, creating inefficiencies, and a reliance on drivers for manual inspections and data submissions.



Meanwhile, advances in equipment and sensor technology created an opportunity for greater data analysis, efficiency and refinement when it comes to performance and safety standards.

Against this backdrop, Translink identified a need for Enterprise Asset Management (EAM) capabilities, which could integrate with its finance systems to enable comprehensive visibility of maintenance costs, warranties, contracts, and service intervals. The solution needed to deliver full insight into the cost, lifecycle, efficiency, and service performance of every asset across the network.

The Solution: HxGN EAM

Translink selected HxGN EAM based on its ability to deliver the rigour, scalability, and best practice needed to manage a large, complex fleet of trains and buses efficiently and safely.

Transforming Transport Safety

Supported by Progressive TSL, a HxGN Premier Channel Partner, Translink's asset management processes have since been transformed as a result of using the platform.

"HxGN EAM makes it easy to input and extract data, manage work orders efficiently, and capture asset costs, materials, and schedules, while automatically logging and escalating issues when needed," comments David Lowry, Head of Fleet Systems, Translink. "Ease of use has been really valuable as it gives users the ability to access dashboards easily. And because the system is fully integrated with Power BI, we have analysis at our fingertips."

"Defects are a fact of life when operating a transport fleet. In maintaining the smooth running of a diverse fleet, the worst-case scenario is having to disembark passengers from a bus or a train because of a defect, so it's crucial that we remain one step ahead and prevent issues before they become problems.

By capitalising on evolving telematics capabilities, maintaining strict service and warranty intervals, and robust inspection processes, Translink ensures safety and reliability that exceed regulatory requirements, minimising disruption and preventing breakdowns. Auditing has also become seamless as David explains:

"We're audited regularly, and now all the required data is in one place and accessible at the click of a button, a stark contrast to the days where an audit meant searching through filing cabinets."

Continuous Improvement

Translink remains committed to continuous improvement and ongoing investment in HxGN EAM to leverage the latest functionality and sustain operational excellence.

Mobile capabilities are being explored to simplify job assignments. As well as drivers having devices from which to input data in real-time, engineers will receive real-time alerts as soon as issues are detected.



Future development will also include enhanced third-party integration, mapping contractor accreditations, skillsets, and availability to ensure that the right expertise is deployed quickly and efficiently.

And with net-zero goals looming fast, emissions monitoring will also be a major focus. With each vehicle generating data from around 20,000 sensors, this performance data will be critical for leveraging AI technologies and introducing predictive maintenance strategies.

A Shared Ethos

As transportation evolves, the volume and complexity of data will continue to grow. HxGN EAM provides the scalable, future-proof platform Translink needs to support sustainability, safety, and customer experience, backed by Progressive's subject matter expertise.

"Progressive's knowledge, industry experience, and commitment to going the extra mile have been invaluable in embedding rigour and best practice and helping us realise the full potential of HxGN EAM. We look forward to deepening our use of the system to gain richer insights into our assets and driving further improvements."

"With continuous improvement at the heart of our business, Progressive plays a pivotal role in helping us innovate and optimise asset management and passenger safety, and we have complete confidence that we have the right platform, and team in place to tackle the challenges ahead."

Clients

UK Focus

PROGRESSIVE



progressive-tsl.com

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Contact Details

For any queries, please contact gcloud@progressive-tsl.com