

Assured Cyber Ltd

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**Service definition document: Assured Cyber**

We are Assured, the first-of-its-kind cyber assurance provider, connecting cyber risk review, risk reduction, and insurance.

With a unique and highly differentiated approach, our client base is rapidly expanding, and we have successfully disrupted the traditional 'sold by seniors, delivered by juniors' model. Our team is exclusively made up of highly experienced and highly qualified experts, all delivering cybersecurity programmes for large organisations in construction, financial services, logistics, higher education, and critical national infrastructure, among many others.

Cyber is the fastest-moving risk and highly technical; it requires specialism, and that's what Assured offers. Our service is extremely personal, with 24/7 response and WhatsApp channels for all clients and zero AI-generated support. We are a human business and we take huge pride in being available to our clients, without jargon but with relentless dedication to those we support. We talk straight, act fast and live in the details.

The services we can provide include:

Service features

- vCISO services
- Cyber framework maturity and readiness assessment
- Cyber resilience exercising
- Cybersecurity programme and roadmap delivery
- Cyber framework internal auditing
- Offensive security, including penetration testing and attack path management
- MDR
- Cybersecurity awareness training
- Business continuity and disaster recovery planning
- Crisis communication planning
- DORA support
- ISO27001 support
- GDPR support
- NIS2 support
- Physical security assessments
- Due diligence
- Tabletop exercises including ransomware
- Disaster recovery

Service benefits

- Improve cyber resilience
- Reduce cyber risk
- Protect company revenue
- Meet compliance standards
- Upskill staff in cybersecurity awareness
- Clarity and visibility over cybersecurity risk and posture
- Reassure Board and/or share holders that cyber risk is managed
- Give confidence to stakeholders that cyber risk is controlled
- Increased detection and response speed
- Prevent cyber incidents

All clients also receive daily threat updates and alerts, a monthly newsletter, access to webinars and special events and access to a CISO-managed private LinkedIn forum.

Service constraints

There are no service constraints

Service levels

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Hosting options and locations

Our office is in Moorgate, London, and we love to see our clients face to face. We also offer online meetings via Teams or Zoom, and a 24/7 WhatsApp channel.

Onboarding and offboarding

Onboarding includes a dedicated one-hour presentation with the head of our consulting and support team. We would strive to gather as much information as possible to determine the current cyber risk posture and be in a position to offer our initial recommendations. We would then deliver a scope of work, outlining timelines, cost, and deliverables.

Offboarding will include capturing client feedback and ensuring data is returned and deleted as required by the client and regulations.

[www.assured.co.uk](https://assured.co.uk)

More information about our services can be found on our website:

<https://assured.co.uk/advisory/services/cyber-resilience/>