



RADAPEX Ltd
Services Definition

Oracle Application Express (APEX) Development
Services



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Service Description

RADAPEX Ltd provides world-class **Oracle Application Express (APEX) development services**, delivering secure, scalable, and user-centric digital solutions for public sector organisations. Our services support the full application lifecycle, from discovery and design through development, deployment, and ongoing support.

RADAPEX are experts in Oracle APEX, enabling rapid delivery of high-quality, low-code applications that meet government standards for security, accessibility, and value for money. Our services are suitable for new digital services including **Cloud transformation and migration**, modernisation of legacy systems, and continuous improvement of existing platforms.

Service Scope

RADAPEX provides flexible, outcome-focused services that can be delivered on a project, time-and-materials, or call-off basis.

Core Services

- Oracle APEX application design, development and support
- Requirements analysis and solution architecture
- User experience (UX) and interface design
- Integration with Oracle databases and third-party systems
- Data modelling and database development
- Application modernisation and migration to Oracle APEX
- Performance optimisation and scalability improvements
- Security hardening and compliance alignment
- ERP and Fusion integrations and extensions
- Forms and Spreadsheet migrations

Specialist Services

- Legacy application replacement using Oracle APEX
- Rapid prototyping and proof-of-concept development
- Accessibility-focused application design (WCAG 2.2 compliant)
- Reporting, dashboards, and analytics solutions
- Workflow automation and case management systems
- DevOps and CI/CD pipeline implementation for APEX
- Code review, assurance, and quality audits
- AI and Automation - streamlining business processes

Support Services

- Application maintenance and enhancement
- Incident investigation and resolution
- Knowledge transfer and documentation
- Developer mentoring and capability uplift

Service Features

- Low-code, rapid delivery using Oracle APEX
- Secure-by-design development approach
- Modular, reusable application components
- Cloud-ready and on-premise compatible solutions
- Clear documentation and transparent delivery

Service Benefits

- Faster delivery compared to traditional development
- Reduced total cost of ownership
- Improved usability and accessibility
- Enhanced data security and governance
- Scalable solutions that grow with organisational needs
- Reduced reliance on proprietary third-party platforms

Delivery Model

Services can be delivered:

- Remotely (UK-based delivery)
- On customer premises (by agreement)
- Hybrid delivery model

RADAPEX works collaboratively with customer teams, following Agile or hybrid delivery approaches aligned with government best practice.

Security and Compliance

RADAPEX designs and delivers applications in line with:

- UK GDPR and Data Protection Act
- Government security principles
- OWASP Top 10 security controls
- Oracle APEX security best practices

Security requirements are assessed during discovery and embedded throughout development.

Accessibility

All user-facing applications can be designed and developed to meet:

- WCAG 2.2 AA accessibility standards
- Government Digital Service (GDS) guidance

Accessibility testing and remediation are available as part of the service.

Service Management

RADAPEX provides:

- Named delivery lead or technical architect
- Regular progress reporting
- Risk and issue management
- Change control and backlog prioritisation
- Clear acceptance criteria and sign-off processes

Service Onboarding

Onboarding includes:

- Initial discovery and requirements confirmation
- Technical environment review
- Delivery plan and milestone definition
- Security and governance alignment

Service Offboarding

Upon service completion, RADAPEX will:

- Provide full source code and documentation
- Support knowledge transfer to customer teams
- Ensure orderly handover of systems and assets

Pricing Model

Pricing is available through the G-Cloud framework and may include:

- Fixed-price project delivery
- Time and materials
- Support and enhancement retainers

All pricing is transparent, with no hidden costs.

Service Constraints

- Requires access to an Oracle Database environment
- Oracle licensing is the responsibility of the customer
- Delivery timelines dependent on availability of customer stakeholders

Order Process

Services can be ordered via:

- G-Cloud call-off contract
- Statement of Work agreed between RADAPEX and the customer

Why RADAPEX

At RADAPEX, our values define who we are and why we stand apart:

- World-class, highly skilled diverse team
- Respect every customer has unique requirements
- Ability to engage, lean-in and scale on demand
- We will always deliver
- To give tech opportunities to those who may not get a chance
- Privileged to predict and offer solutions that offer further value
- Clear and transparent demonstrating value for money
- Unrivalled academy training program



Oracle OCI Foundations
Oracle APEX Certified
Oracle AI Foundations
Oracle DevOps
Oracle Architect



AWS Cloud Practitioner
AWS Developer
AWS AI Practitioner
AWS DevOps
AWS Solution Architect

Technical Capability Delivery	Scalable Development Services	On-going Support
RADAPEX offers packaged APEX delivery capabilities to ensure they are accountable for everything they deliver. RADAPEX is able to do this with extreme accuracy thanks to its wealth of experience and highly skilled resources.	RADAPEX is flexible and agnostic and able to scale on demand. Thanks to its APEX Academy and partnerships with local Universities, RADAPEX has a consistent and proven pipeline of quality resources.	RADAPEX currently supports around 300+ APEX applications. RADAPEX supports applications on an SLA and continuous improvement outcome.

Visit radapex.com or email gov@radapex.com for more information.