

ALBA PARTNERS

G-Cloud Service Definition

Digital and Data Operating
Model Assessment and
Transformation

ALBA
P A R T N E R S

Alba Partners G-Cloud Service Definition

About Alba Partners

Our firm seamlessly blends the best of both worlds: the nimbleness, adaptability and personalised touch of a boutique team, combined with the seasoned knowledge and proficiency of a top-tier consulting team.

Our purpose is clear: We exist to be your trusted advisor, support you in solving your business problems and provide solutions that deliver outcomes.

We prefer to partner with our clients and commit to supporting delivery of their business objectives to help them achieve their strategic goals. We thrive when we become an extension of your team and can use our collaborative approach, meaning that we value open communication and prioritise building strong partnerships.

We have a driving culture of excellence in all that we do. Our internal and client teams have exceptionally high standards; we nurture and support each and every one of our team and provide a place where their career can flourish.

Alba Partners is headquartered in Edinburgh with offices in London and Dubai. We have an offshore centre which bring cost benefits for our clients throughout our engagements.

Where does Cloud fit?

There is an increasing pressure on organisations to reduce IT costs, operational complexity, and environmental impact. Cloud-based application and infrastructure hosting can support these objectives and has become a strategic consideration rather than a purely cost-driven technology choice.

Cloud services range from Infrastructure as a Service (IaaS), providing scalable access to remotely hosted computing resources, to Software as a Service (SaaS), where applications are accessed over a network without the need for local hosting. Many organisations adopt hybrid or multi-cloud models to balance flexibility, resilience, and control.

While cloud adoption can reduce total cost of ownership, improve agility, and support service continuity, it also introduces operational, security, and governance considerations. Organisations must address data protection and sovereignty requirements, security obligations, third-party dependencies, and the risk of long-term cost or vendor lock-in.

Alba Partners supports organisations in assessing cloud adoption options, understanding the operational and regulatory risks, and designing proportionate controls to ensure cloud services are secure, resilient, and aligned with organisational objectives.

Digital and Data Operating Model Assessment and Transformation – Service Specification

Service Description

Alba Partners provides a Digital and Data Operating Model Assessment and Transformation service to help public sector organisations design and embed operating models that enable effective delivery of digital, data and AI-enabled services in cloud environments. The service is suitable for organisations scaling digital, data or AI capability, or re-aligning operating models to support cloud adoption and transformation. This service does not provide staff augmentation (unless required), managed services, or bespoke software development.

Service Features

The service support organisations to:

- Assess current digital and data operating models, roles and accountabilities
- Identify gaps between strategy, delivery capability and outcomes
- Design a target operating model (TOM) for digital and data functions
- Implement proportionate changes to structures, processes and governance
- Embed sustainable ways of working that support cloud-based delivery

This service creates clear, outcome-focused operating models that align people, process and governance to digital and data delivery needs.

Service Benefits

- Alignment between digital strategy and day-to-day delivery
- Clear ownership of data, platforms and products
- Reduced friction between business, technology, data and risk functions
- Operating models designed for cloud services rather than legacy IT
- Reduced delivery bottlenecks through providing clear decision rights and governance



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