

ALBA PARTNERS

G-Cloud Service Definition

Operational Resilience

Alba Partners G-Cloud Service Definition

About Alba Partners

Our firm seamlessly blends the best of both worlds: the nimbleness, adaptability and personalised touch of a boutique team, combined with the seasoned knowledge and proficiency of a top-tier consulting team.

Our purpose is clear: We exist to be your trusted advisor, support you in solving your business problems and provide solutions that deliver outcomes.

We prefer to partner with our clients and commit to supporting delivery of their business objectives to help them achieve their strategic goals. We thrive when we become an extension of your team and can use our collaborative approach, meaning that we value open communication and prioritise building strong partnerships.

We have a driving culture of excellence in all that we do. Our internal and client teams have exceptionally high standards; we nurture and support each and every one of our team and provide a place where their career can flourish.

Alba Partners is headquartered in Edinburgh with offices in London and Dubai. We have an offshore centre which bring cost benefits for our clients throughout our engagements.

Where does Cloud fit?

There is an increasing pressure on organisations to reduce IT costs, operational complexity, and environmental impact. Cloud-based application and infrastructure hosting can support these objectives and has become a strategic consideration rather than a purely cost-driven technology choice.

Cloud services range from Infrastructure as a Service (IaaS), providing scalable access to remotely hosted computing resources, to Software as a Service (SaaS), where applications are accessed over a network without the need for local hosting. Many organisations adopt hybrid or multi-cloud models to balance flexibility, resilience, and control.

While cloud adoption can reduce total cost of ownership, improve agility, and support service continuity, it also introduces operational, security, and governance considerations. Organisations must address data protection and sovereignty requirements, security obligations, third-party dependencies, and the risk of long-term cost or vendor lock-in.

Alba Partners supports organisations in assessing cloud adoption options, understanding the operational and regulatory risks, and designing proportionate controls to ensure cloud services are secure, resilient, and aligned with organisational objectives.

Operational Resilience– Service Specification

Service Description

We have deep expertise in **Operational Resilience**, including the assessment of cloud-based services, important business services, and the operational risks introduced by evolving regulatory requirements. We support organisations of all sizes in understanding and responding to the impact of UK and European Operational Resilience regulations. Our independent consultants work closely with you to understand sector-specific pressures, regulatory expectations, and tolerances for disruption, before helping you design, assess, and strengthen proportionate protections that ensure resilience under severe but plausible scenarios.

Service Features

- Assessment of cloud services supporting Important Business Services in line with UK Operational Resilience requirements.
- Identification and mapping of cloud-based resources, third-party providers, and operational dependencies.
- Support in defining and documenting impact tolerances relating to cloud service disruption.
- Scenario testing of cloud disruption events, including outages, cyber incidents, and third-party failures.
- Review of cloud operating models and controls against Operational Resilience principles.
- Evaluation of third-party cloud arrangements against applicable UK and European regulatory expectations.
- Identification of gaps and risks in current cloud resilience arrangements.
- Development of recommendations and a prioritised remediation plan

Service Benefits

- Improved understanding of operational risks associated with cloud service delivery.
- Increased alignment with UK and European Operational Resilience regulatory frameworks.
- Clear visibility of critical cloud dependencies and vulnerabilities.
- Enhanced preparedness for cloud-related operational disruption.
- Reduced likelihood and impact of service disruption affecting end users.
- Improved governance and oversight of cloud and third-party arrangements.
- Proportionate resilience measures aligned to organisational risk appetite.
- Better support for regulatory reviews, audits, and internal assurance activity

