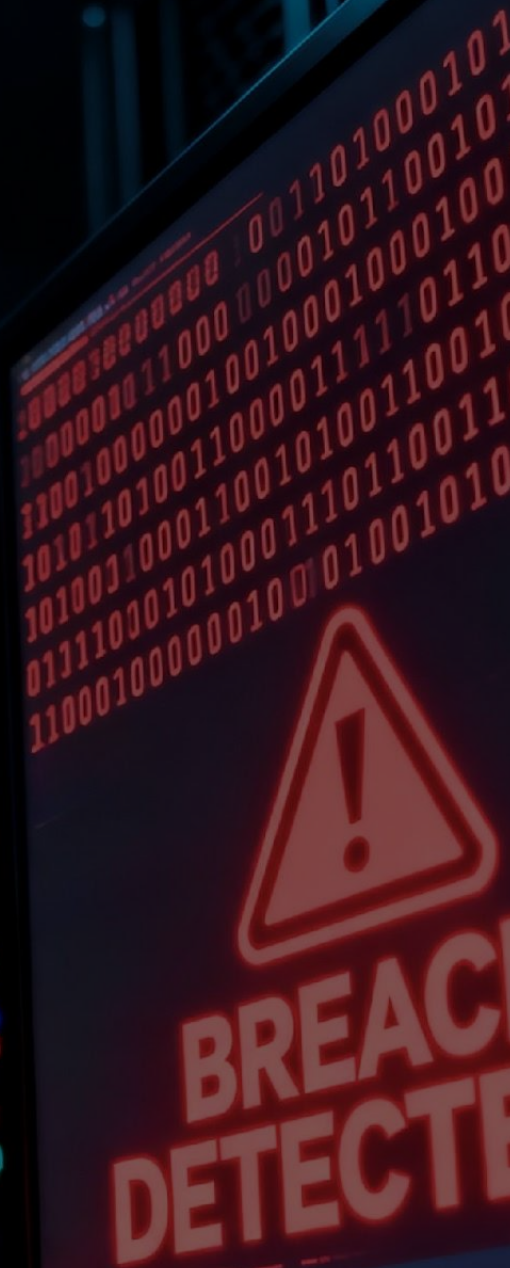




Incident Response Pricing Document

Commercial in Confidence



Contents

Incident Response Pricing.....	2
Pricing Summary.....	2
Integration & Onboarding Project.....	2
Core Retainer Packages.....	3
Extra Hours.....	3
Additional Fees.....	3
Statement of Work.....	3

Incident Response Pricing

Pricing Summary

RedSecLabs provides proactive and rapid Incident Response Retainer services designed to support organisations during high-pressure security incidents. Each retainer includes onboarding, environment familiarity and response readiness so our Incident Response Team (IRT) can take decisive action from the very first alert.

Integration & Onboarding Project

Every new retainer starts with an Integration Project where our specialists:

- Document of the organization's infrastructure, key assets and operational dependencies
- Configure communication and escalation channels
- Establish secure evidence-collection and remote access pathways
- Review the organization's IR plan, SOC tooling and logging readiness

This ensures that when an incident occurs, RedSecLabs can begin containment and analysis immediately — saving critical time.

Integration Projects are scoped per environment size and complexity. RedSecLabs day rates typically range from **£2,000 — £2,400 per consultant day** (plus VAT), aligned with SFIA-grade resource models.

Core Retainer Packages

RedSecLabs retainer hours are fixed price and fully usable against IR response, threat containment and investigation activities.

Hours Included	Price (ex VAT)	Use Case
40 Hours	£11,200	Ideal for medium businesses with occasional incidents
80 Hours	£22,400	Enhanced readiness for regulated sectors & critical services

Extra Hours

Pre-purchased additional hours: **£2,800 per 10 hours** (ex VAT)

Hours never expire during the active contract period.

Additional Fees

The following may incur separate charges:

- Travel & on-site accommodation when requested by the customer
- Advanced malware reversing, deep forensics, or legal testimony
- IR platform licences if needed for containment or monitoring

All such charges are agreed in advance and billed at cost or a defined service rate.

Statement of Work

A Statement of Work (SoW) will be issued for each retainer specifying:

- Service scope & deliverables
- Resource composition
- Response objectives & service levels
- Invoicing and delivery terms

The SoW forms the contractual basis of each engagement and is aligned with public sector procurement frameworks when applicable.