
G-Cloud 15 SERVICE DEFINITIONS

2Three5 Solutions – Company Overview

Delivering value to Government through Integrity & Trust.

2Three5 Solutions Ltd has been created to deliver value with an ethos of integrity and trust. Our unique approach is proportionate to our client's business objectives, their strategic requirements and the implementation of our professionalism.

2Three5 Solutions personnel are security cleared to access information protectively marked up to TOP SECRET (Developed Vetting and NPPV L3), with a minimum level of Baseline Personnel Security Standard (BPSS) for all personnel.

2Three5 Solutions has a strong and extensive background of successful delivery with support to a wide variety of public and private sector organisations.



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2Three5 Solutions Levels & Descriptions of Personnel

The Table below determines the 2Three5 levels and SFIA equivalents



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Level		Description
Graduate / Trainee	Follow	Graduate or trainee level with relevant knowledge to the requirement determined by the client, in either experience, or academic competence.
Consultant	Assist	Demonstrable experience in a wide range of projects in their specialist field. Evidence of client facing experience and support services to wider consultancy projects.
Management Consultant	Apply	Notable experience and in-depth knowledge of their specialist field. Evidence of a wide range of consultancy projects and client facing experience. Support work in process and organisational design and leading workshops and events.
Specialist Consultant	Enable	Substantial experience in their specialist field and in a consultancy/training role. Previous experience in providing specialist technical/subject advice and guidance, and evidence of working on a wide range of high quality and relevant projects. Familiarity of the issues/problems facing public sector organisations.
Principal Consultant	Ensure / Advise	Substantial experience in their specialist field and in a consultancy/training role. Sound knowledge of the public sector and current policy and political issues affecting it. Previous experience in providing the specialist technical/subject advice and guidance on at least three major projects preferably in the public sector. Awareness of Government and public sector recognised methodologies.
Senior Principal Consultant	Initiate / Influence	Substantial experience in their specialist field and in a consultancy role. In-depth knowledge of the public sector and of current policy and political issues affecting it. Previous experience in providing the specialist technical/subject advice and guidance on at least five major projects, preferably in the public sector. Experience of Government and public sector recognised methodologies.
Director / Partner	Set Strategy / Inspire	Extensive experience in their specialist field, in which they are nationally or internationally renowned as an expert. Extensive experience of leading or directing major, complex and business critical projects; bringing genuine strategic insight. In-depth knowledge of the public sector and of current policy and political issues affecting it.

Table 1 – Levels & Descriptions Specialist Personnel (SFIA)

2Three5 Solutions Pricing Matrix

The Table below determines the maximum rates for 2Three5 levels and SFIA equivalents

SFIA Levels	Strategy and Architecture	Change and Transformation	Development and Implementation	Delivery and Operation	People and Skills	Relationships and Engagement
1. Follow	£250	£250	£250	£250	£250	£250
2. Assist	£325	£325	£325	£325	£325	£325
3. Apply	£600	£600	£600	£600	£600	£600
4. Enable	£750	£750	£750	£750	£750	£750
5. Ensure, advise	£950	£950	£950	£950	£950	£950
6. Initiate, influence	£1,150	£1,150	£1,150	£1,150	£1,150	£1,150
7. Set strategy, inspire	£1,400	£1,400	£1,400	£1,400	£1,400	£1,400
Travel and subsistence will be charged at cost in line with HMRC rates against all levels, and agreed with the buyer at Call-Off..						(Excluding VAT)

Table 2 - Pricing Structure for Specialist Personnel (SFIA)



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SERVICE CATEGORIES

Below are Key Service Groupings 2Three5 Solutions Ltd can offer the G-Cloud Customer to meet their requirements.

Technical Implementation & Cloud Architecture

Project, Programme & Delivery Management

Artificial Intelligence & Data Exploitation

Cyber Security, Resilience & Assurance

Strategic Governance & Advisory

Operations, Commercial & Lifecycle Management

Capability Building & Innovation



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Cloud Management Architecture & Technical Delivery

Service Description:

2Three5 Solutions offers end-to-end cloud management across Google Cloud Platform GCP, Amazon Web Services AWS, Azure and Oracle OCI, including hybrid, on-premises and air-gapped environments. We design secure architectures, deliver infrastructure, automate operations, and optimise cost and performance. Our service aligns to public-sector standards, legacy system integration, and supports DevSecOps.

Features:

Multi-cloud design: AWS, Azure, GCP, Oracle, hybrid, on-prem, air-gapped.
Secure-by-design: patterns aligned to public-sector standards and assurance.
IaC: Terraform, CloudFormation, ARM, Ansible, GitOps pipelines.
Automated CI/CD: infra, networks, security, config management.
Resilience: HA, disaster recovery, backup orchestration, testing, automation.
Cost optimisation: rightsizing, reserved instances, autoscaling, FinOps, tagging.
Security hardening: identity, encryption, secrets, vulnerabilities, patching, monitoring.
Observability: logging, metrics, tracing, APM, alerts, SRE dashboards.
Hybrid connectivity: private links, VPN, SD-WAN, cross-domain, segmentation.
Service management: ITIL processes, SLAs, runbooks, handover readiness.

Benefits:

Accelerates delivery of secure, compliant infrastructure tailored to requirements quickly.
Improves resilience and availability for mission-critical public sector services continuity.
Reduces cost through automation, rightsizing, and proactive financial governance controls.
Enhances security posture with zero-trust, encryption, and robust controls everywhere.
Speeds integration with legacy, on-premises and air-gapped environments securely reliably.
Standardises delivery using Infrastructure as Code and repeatable pipelines everywhere.
Provides observability and actionable insights for performance, cost, reliability improvement.
Strengthens governance, auditability, and compliance with public-sector policies and standards.
Improves cross-domain connectivity while maintaining segmentation and security boundaries controls.
Smooth transition to live with handover, runbooks, training, support, readiness.

2Three5 Solutions delivers cloud management through a structured, outcomes-led approach. We begin with discovery and architecture workshops to define requirements, constraints and success measures. We design secure reference architectures and implementation roadmaps spanning AWS, Azure, GCP and Oracle, including hybrid, on-premises and air-gapped patterns. Delivery uses Infrastructure as Code, automated pipelines, policy-as-code and configuration management. 2Three5 Solutions implement identity, encryption and network controls, then build resilient environments with backup, DR and monitoring. Migration and cutover are rehearsed and staged to minimise risk. Finally, we embed operations, runbooks, SLAs and governance, transfer knowledge, and continuously optimise cost, performance and security.



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Landing Zone & DevSecOps Accelerator

Service Description:

2Three5 Solutions provides a Landing Zone and Development, Security, and Operations accelerator. We establish compliant cloud environments and pipelines using policy-as-code, logging, and cost guardrails. Our Infrastructure as Code IaC templates enable secure, repeatable deployments, allowing public sector teams to modernise their delivery cycles with confidence.

Features:

- Public-sector-aligned landing zone.
- Identity baseline and roles.
- Preventative policy-as-code.
- Central logging baseline.
- Cost guardrails and tagging.
- IaC templates for resources.
- CI/CD with security gates.
- Secrets management integrated.
- Reference architectures patterns.
- Documentation and knowledge transfer.

Benefits:

- Faster compliant platforms.
- Standardised controls.
- Lower delivery risk.
- Audit-ready evidence.
- Repeatable deployments.
- Higher developer productivity.
- Security by default.
- Cost-efficient operation.
- Clear operational runbooks.
- Multi-cloud portability.

2Three5 Solutions delivers via a time-boxed accelerator model. We deploy secure Infrastructure as Code templates to establish compliant landing zones. Our approach integrates Development, Security, and Operations pipelines with built-in policy-as-code and cost guardrails, enabling rapid, repeatable, and secure cloud adoption.



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Cloud & Network Migration

Service Description:

2Three5 Solutions Cloud and Network Migration service, honed through years of successful migrations, employs a strategic, tailored approach with meticulous planning. We optimise migration activities through phases to minimise service disruptions for users, supporting the delivery of your strategic benefits and ensuring the realisation of expected objectives.

Features:

- Service migration strategy detailing the most suitable course of action.
- Migration planning detailing the specifics of migrating your services.
- Service infrastructure assessment assessing existing infrastructure and providing recommendations.
- Compliance management ensuring all regulatory standards are met throughout migration.
- Resource scalability allowing for flexible migration support to optimise costs.
- Post migration support ensuring user experience and benefits meet expectations.
- Disaster recovery planning providing service continuity and reducing risk.

Benefits:

- Effective migration management through collaboration with service owners and users.
- Provision of the best in budget infrastructure available to meet requirements.
- Maximising migration efficiency through stringent planning, operational and service management.
- Proactive risk management approach.
- Minimize migration risk through considerate planning and disaster recovery.
- Migration benefits realisation through collaborate benefit understanding and ELS.

2Three5 Solutions delivers our Cloud and Network Migration service by leveraging our extensive experience with successful network migrations to provide a customised, strategic approach for each client. We begin with detailed planning to ensure that every aspect of the migration is tailored to meet your specific requirements and strategic objectives. Our process focuses on optimising migration activities to minimize disruption to user services.

Throughout the migration, we provide robust support and coordination to ensure smooth implementation and to facilitate the seamless integration of new cloud and network technologies. Our goal is to ensure that the migration not only meets but exceeds your expectations, enabling the realisation of expected benefits such as increased efficiency, scalability, and cost savings.



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Hybrid Connectivity: Private Links & Cross-Domain Gateways

Service Description:

2Three5 Solutions provides secure hybrid connectivity across on-premises, air-gapped, and multi-cloud estates. We design private links, Software-Defined Wide Area Networks SD-WAN, and cross-domain gateways. Our approach to segmentation and resilient architecture optimises performance while maintaining high security standards for sensitive public sector data transfers.

Features:

- Connectivity assessment mapping.
- Private links and peering.
- Dedicated interconnect options.
- SD-WAN policy control.
- Segmentation and zero-trust gateways.
- Cross-domain guards. Secure VPN overlays.
- QoS and traffic engineering.
- Telemetry and monitoring.
- Redundancy and failover procedures.

Benefits:

- Secured data flows.
- Improved latency and performance.
- Sovereignty compliance support.
- Predictable controlled connectivity.
- Multicloud interoperability.
- Stronger boundary security.
- Higher availability and continuity.
- Operational visibility and assurance.
- Simplified troubleshooting.
- Faster secure migrations.

2Three5 Solutions follows a secure transition methodology. We perform deep-dive discovery into legacy and multi-cloud estates, design resilient Software-Defined Wide Area Network architectures, and implement cross-domain gateways. Our delivery focuses on maintaining high performance while ensuring secure data segmentation across diverse environments.



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Technology & Equipment Rationalisation

Service Description:

2Three5 Solutions specializes in technology rationalisation, helping businesses streamline their IT infrastructure, optimise software usage, and enhance system efficiencies. Our tailored approach reduces costs, improves performance, and aligns technology investments with strategic business objectives, ensuring sustainable growth and innovation.

Features:

- Comprehensive IT audit providing evaluations to identify redundancies and inefficiencies.
- Customised technology strategies aligned with business goals.
- Optimised IT spending by eliminating unnecessary tools.
- Enhanced system performance through upgrades and consolidation.
- Ongoing system efficiency and updates.

Benefits:

- Reduced IT expenditures through streamlined operations.
- Faster, more reliable IT systems supporting business operations.
- Adaptable IT setups for growing business needs.
- Secure, updated technologies reducing system complexity.
- Technology that supports business objectives for improved competitiveness.

2Three5 Solutions delivers our technology rationalization service by first conducting an exhaustive audit of your current IT systems to identify inefficiencies and redundancies. We then develop a tailored strategy that aligns with your business objectives, focusing on cost efficiency and system performance. Our approach involves consolidating and upgrading your technology infrastructure to enhance operational efficiency and scalability.

Throughout the process, we provide continuous monitoring and support to ensure optimal performance and adaptability to new technologies. Our expert team employs best practices and methodologies to seamlessly integrate improvements into your operations, ensuring that the technology transformation supports sustainable business growth and innovation.



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Agile Delivery Management

Service Description:

2Three5 Solutions offers a service to deliver transformative Agile coaching and support services for cloud-based projects at both strategic and tactical levels. We ensure teams leverage appropriate tools, frameworks, and methodologies to enhance user experience and drive continuous innovation to achieve success.

Features:

- Daily stand-ups facilitated by the appointed lead
- Project Sprints against the Project Increment
- Project Increment Planning
- Project Increments implementation
- Backlog production and prioritisation
- Agile Project Baselineing
- Stakeholder engagement mapping, and management
- Service & Product owner liaison as required
- Stakeholder engagement mapping, and management
- Proficient across multiple methodologies including Agile, SAFe, Kanban, and Scrum.

Benefits:

- Aligned to Agile approaches
- Increased productivity
- Improved working together and team dynamics
- Tailored approach to Agile where required
- Focussed approach to delivery
- Incremental objectives realised showing benefit
- Rapid roadmap to achieve benefits faster

Our 2Three5 Solutions Agile approach to project management provides a proven, effective and efficient way of delivering at pace in a complex cloud services environment of any scale. We embed agile professionals into your team to bolster the existing resources, leading or supporting the delivery or implementation of the project.

Our coordinated and integrated Agile Team are comfortable working within traditional PM working environments, at any maturity level with the utilisation of our highly motivated Scrum Masters and Product Owners, depending on the customer requirements. We shall endeavour to deliver an effective solution in accordance with your business needs.



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Project & Programme Management PM

Service Description:

2Three5 Solutions delivers project and programme management services for cloud-based initiatives, providing tailored oversight, coordination, and execution against varied methodologies, as required. Aligned with industry-recognized best practices, we guide projects from initial planning through to successful delivery. Our approach ensures efficient delivery, cost optimization, and seamless integration within your organization.

Features:

- Prince, APM, Agile, ITIL or Hybrid best practice implementation.
- Project and Programme Management Plan Creation.
- Risk, Issues and Opportunities Management.
- Optimised resource management and planning.
- Stakeholder, RACI and communications management.
- Cost and forecasting management against determined budget.
- Management Information reporting.
- Performance Monitoring and Reporting against baseline.
- Benefits Realisation Planning and Management
- Business Case Development and tolerances determined.

Benefits:

- Structured approach to defining project goals, scope and objective.
- Effective resource utilisation.
- Clearly defined roles, responsibilities and delegations.
- Improved risk management approach.
- Scalable and flexible project approach dependent on project/programme complexity.
- Improved PM time, cost and performance management.
- Increased cost control measures implementation.
- Improved benefits identification and realisation management.
- Implementation of best practice and tooling throughout.

PM Delivery is a core offering from 2Three5 Solutions. Our Project and Programme practitioners provide expertise at all levels and play a key role in PM transformation throughout delivery lifecycles.

Our PM delivery knowledge and experience has been showcased across several government and industry organisations, utilising both Agile, and traditional methodologies and embedding multiple best practise proficiencies including APM, PRINCE, MSP, Agile, and SAFe to provide value to our trusted clients.

From objectives setting to benefits realisation, 2Three5 Solutions are an outputs and outcomes focused One-Team organisation that are comfortable working both independently and collaboratively to achieve your goals while knowledge transfer is a core value to ensure that all can achieve PM delivery success.



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PM Scheduling and Planning

Service Description:

2Three5 Solutions’ project and programme management service offers customized solutions to streamline timelines, resource allocation, and milestone tracking using recognized tools. Employing comprehensive planning and advanced scheduling approaches that adhere to best practices, we optimize efficiency and minimize delays, ensuring the timely delivery of initiatives that meet your business needs.

Features:

- Application of recognised tools for planning and scheduling.
- Inter-project linkages to delivery programme objectives.
- Work Breakdown Structure WBS and Product Breakdown Structure PBS development.
- Activity identification, sequencing and duration estimating.
- Resource mapping planning against activities.
- Schedule Development and Critical Path Analysis.
- Baselining of schedules.
- Schedule/Cost Risk analysis and assessment.
- Schedule Reporting.
- Earned Value Management EVM.

Benefits:

- Improved performance and cost monitoring.
- Facilitating knowledge transfer to foster expertise
- Utilisation of widely accepted planning and scheduling tools.
- Guidance from leading industry.
- Improved adaptability to change.
- Clear objectives and goal identification.
- Improved planning and execution.
- Enhanced resource management.
- Improved change impact assessment.

2Three5 Solutions provide consultancy services to help you to plan and enable better delivery and management of project, programmes, portfolios PM and business change/transformation.

Our planning and scheduling experts provide Agile, Waterfall and other traditional approaches for planning, scheduling, and delivery so that the process of integrating PM planning and scheduling is seamless.

With our robust planning disciplines supported with leading tools such as Microsoft Project, we ensure that successful outcomes can be achieved. Additionally, our PM professionals are suitably qualified and experienced in all facets of Risk, Assumption, Dependency, and Issue RAIDO, resource management and cost management so that plans and schedules are robust, and data driven from the outset, including via cost risk analysis CRA and schedule risk analysis SRA.



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PM Project, Programme and Portfolio Controls

Service Description:

2Three5 Solutions ensures PM controls are paramount to direct the programme towards success, managing them in line with established policies, guidelines, and best practices. Our approach includes meticulous oversight of programme operations and strategic control, acting as a governance mechanism to ensure all underlying projects consistently adhere to desired standards.

Features:

Project and Programme Governance Design and Implementation.
Government recognised approach ITIL, APM, Prince, MSP to PM.
Implementation of appropriate Management Information and reporting approach.
Stakeholder engagement and RACI Matrix management.
Scheduling and planning support and best practice introduction.
Continuous development achieved through structured change control process.
Implementation of strategic decisions through communications plan.
Introduction of escalation pathway from projects to Programme and beyond.
Success criteria scoping, with success profiles and benefit mapping.
Communication Planning Management.

Benefits:

Improved project and programme performance and visibility.
Better decision making through the utilisation of accurate data.
Proactive identification, assessment and mitigation of risks.
Improved productivity through optimised resource allocation.
Increased project control and governance.
Improved scheduling and planning.
Accurate, valuable, and timely reports against progress.
Increased stakeholder awareness and engagement.

At 2Three5 Solutions our PM controls team are dedicated to track, review, and report performance of cloud service delivery from service set-up through transition and live operations to enable realisation of enterprise objectives and benefits.

Our dedicated Project, Programme and Portfolio PM controls professionals develop tailored solutions for each delivery phase of a PM lifecycle with objectives and performance or quality, cost and time PCT at the forefront for successful progress to realise the desired benefits.

Highly certified by the Association of Project Management APM and PRINCE , our team prioritise maximising value for our clients, utilising industry leading tools such as Microsoft Project to ensure successful outcomes for the PM Delivery team.



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Change Management

Service Description:

2Three5 Solutions proven Change Management approach integrates best practices and industry standards to effectively orchestrate change. Recognizing the crucial role of people in these initiatives, we have successfully implemented this strategy across various government departments and top-level budget functions.

Features:

- Change baselining and request for change process implementation.
- Change Board implementation approach.
- Designing and implementing new ways of working, processes, and tools.
- Establishing and managing a change management plan.
- Leading / operating within a formally recognised change management team.
- Review of legal change to improve upon data, reporting structures, and decision-making processes.
- Design, optimise and implement control frameworks.
- Refinement model for change boards.

Benefits:

- Enables review of risk, contingency planning, and decision management processes.
- Consistent alignment of change initiatives with strategic objectives.
- Embedding and alignment with management systems.
- Benefits realisation and value for money optimisation.
- Optimises governance and performance reporting.
- Refined key performance indicators KPIs.
- Lessons learned are applied more widely. Repeatable good practices established across all change management initiatives.
- Enables better change, quality and configuration management.

2Three5 Solutions delivers our Change Management service by integrating industry best practices with a structured approach tailored to the unique needs of government departments. We start by establishing a baseline for current processes and implementing systematic request-for-change procedures. Our method includes setting up and refining change boards and designing new, optimised ways of working, processes, and tools.

We manage the entire change lifecycle, from planning and team leadership to commercial reviews that enhance data and decision-making structures. We design and optimise control frameworks and continuously measure the impact through refined KPIs. Our approach ensures that change initiatives are aligned with strategic objectives, governance is strengthened, and lessons learned are effectively applied, enabling repeatable success and real value realisation in all change management efforts.



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Benefits Management

Service Description:

2Three5 Solutions Benefits Management service helps our clients plan and achieve essential benefits when transitioning to cloud-based solutions. Leveraging Managing Successful Programmes MSP and PRINCE approaches & methodologies, we ensure consistent results in cloud transformation programmes, aligning outputs with capabilities and outcomes.

Features:

- Benefits Mapping to requirements
- Benefits Management Planning
- Benefits Realisation Planning and forecasting
- Benefits Profiling against outcomes and outputs
- Business Case Support to Benefits Realisation
- Benefit Key Performance Indicators KPI / metrics development

Benefits:

- Benefits are developed, refined, tracked and forecast.
- Benefits are well understood and represent value for money.
- Improved customer benefit knowledge.
- Benefits are fully understood by key stakeholders.
- Emergent benefits are captured and incorporated.
- Resources can be directed to obtain benefits early.

Our 2Three5 Solutions approach enables the benefits to be characterised and documented, with clear measurements defined to enable the creation of the Key Performance Indicators KPIs.

The benefits can be easily mapped against activities, milestones or tasks, to understand when they shall be realised. The proven process allows identified activities to be linked, enabling a timeline to be created against the criteria. This allows for the benefits and dis-benefits to be fully understood and simplistically articulated before resources are committed and solutions developed with the associated prioritisation.

We promote a collaborative approach, with a strong focus on making the benefits easily understood to ease the transferability within the benefits realisation plan to all stakeholders concerned.



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Requirements Management & Business Analysis

Service Description:

2Three5 Solutions Requirements Management and Business Analysis Service employs a proven framework to meet business needs and drive effective digital solutions. Central to cloud-enabled transformation, our service connects strategy development, architectural design, and transformative change delivery to enable the requirements to be developed successfully, which are traceable to organisational objectives.

Features:

User/Business Need definition/Linkage
Requirements Management & Engineering user and system
Validation and Verification V&V Requirements Matrix Development
Requirements 'Golden Thread' to Key User Requirements KUR
Development of Key System Requirements
Requirements Prioritisation and categorisation
Linked to Assumptions and Dependency Management
Linked to Risk, Issues and Opportunities Management
Implementing best practice Systems Engineering INCOSE Standards
Requirements working groups

Benefits:

Prioritisation of requirements, so efforts focus on delivering key benefits.
Aligning business strategy with your requirements needed for successful implementation
Improved communication with stakeholders and greater understanding of requirements.
Informed strategic decisions based on faster identification of cost-effective solutions.
Analysis of external drivers for business enablers and benefits.
Reduces emergent change.

2Three5 Solutions shall work closely with the key stakeholders to develop the overall requirements management approach and development the requirements, in conjunction with key stakeholders to develop a comprehensive, but appropriately constructed requirements document set for the customers future cloud and hosting approach.

The requirements shall all be measurable against the acceptance criteria, enabling a validation and verification matrix to be developed, in accordance with the determined thresholds and objectives.

A series of requirements workshops shall be introduced, enabling the requirements to be captured in high level terms to minimise the impact on the key stakeholders. When matured, the requirements shall be circulated to the stakeholder community to individual endorsement, in advance of formal approval at a requirements working group.



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Project and Programme Governance

Service Description:

2Three5 Solutions ensures programme governance is paramount to steer the programme towards success, managing them in line with established policies, guidelines, and best practices. Our approach includes oversight of programme operations and strategic control, acting as a governance mechanism to ensure all underlying projects consistently adhere to desired standards.

Features:

Baselining of current scope to implement changes against the baseline.
Defining clear roles & responsibilities to ease unilateral understanding.
Implement an appropriate reporting drumbeat for management information and progress.
Stakeholder engagement and RACI Matrix Management.
Reporting template development.
Introduction of escalation pathway from projects to Programme and beyond.
Success criteria scoping, with success profiles and benefit mapping.
Implementation of a clear roadmap to achieve success.
Stakeholder communications / corporate messaging & expectation management.

Benefits:

Management Information Reporting against corporate approaches / strategies.
Consistency & commonality across Projects, Programmes and Portfolio.
Process mapping and templates to ease uniformity.
Clear escalation processes to senior leadership.
Evidenced decision making approach.
Enabling efficient use of corporate tools.
Promoting best practice and exploitation.
Decreased duplication of effort across projects.

2Three5 Solutions will provide an independent and objective assurance approach of existing project and programme governance from the initial design stage, through to closure, to ensure appropriate controls and processes are in place to monitor you projects and programmes ensuring they deliver successfully within time, quality or performance and cost parameters.

The Programme Governance services we offer are optimised through a tailored approach to your needs, building efficiency and effectiveness into management and decision-making for cloud-based systems and services programmes.

As part of this service Solutions shall ensure all key stakeholders have a full understanding of how the governance framework operates and their specific responsibilities within, ensuring a fully functional governance structure providing the right information, on time, in the right format, to the right people.



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Risk, Issue and Opportunity Management RAIDO

Service Description:

2Three5 Solutions offers tailored risk management services spanning projects, portfolios, and organisational levels. Our specialized approach provides an integrated Risk Management experience, utilising ISO: standards. With our consultants' extensive experience in both public and private sectors, we enhance your ability to manage risk across your PM delivery environments.

Features:

Risk transformation initiative to improve overall PM culture.
Utilisation of global best practise standards such as ISO:.
Continuous improvement: integration with strategic policies, processes, and monitoring.
Proactive identification of threats and promoting opportunities.
Promote mitigation plans to improve stakeholder confidence in risk management.
Integration with other RAIDO management aspects e.g. Cybersecurity Risk Management
Assumption and Dependency Management incorporated into RIO Planning
Embedded RAIDO management with governance, strategy, planning & reporting processes

Benefits:

Effective risk reporting and escalations to senior stakeholders.
Appropriate language for senior leadership with tailorable risk approach.
Comprehensive understanding of Risk, Issues and Opportunities management within government.
Risk Management integrated with wider PM processes.
Reduced risk exposure and improved project delivery confidence.
Integrated risk management and improvement in risk culture.
Introduction and utilisation of risk appetite and risk tolerance thresholds.
Targeted risk response plans.
Improved project and programme pm team risk awareness.
Centrally managed and integrated RAIDO approach.

2Three5 Solutions maximise the use of effective risk management to increase the likelihood of delivery success. Our 2Three5 Solution risk management maturity model can help identify areas to enhance your organisational approach to risk to ensure projects are delivery to the performance, cost and time criteria.

During the discovery phase, we shall assess the current situation and provide a roadmap for changes to be progressively implemented into your working environment, focussing on process, organisational appetite, technology available and importantly, people, so training and approaches can be improved.

Our proven approach means that we can work both independently and collaboratively to achieve your goals, utilising best practice standards and methodologies.



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AI and Automation — Application Development & Delivery

Service Description:

2Three5 Solutions provides end-to-end Artificial Intelligence AI and automation application development. We design, build, test, and operate internet-based, on-premises, and air-gapped solutions. We integrate Large Language Models LLMs and deploy open-source models privately, ensuring safety, security, and transparency through full lifecycle management, testing, monitoring and continuous improvement.

Features:

Full lifecycle: discover, design, build, test, deploy, operate, iterate.
LLM integration: secure public APIs or private air-gapped deployments.
Open-source models: fine-tune, RAG, guardrails, evaluation, logging.
Safety-by-Design: prompt filtering, PII protection, moderation, audit controls.
Automation: RPA, orchestration, microservices, scheduling, oversight, exceptions.
Data pipelines: ingest, cleanse, label, govern, monitor quality, catalogue, lineage.
Testing: unit, integration, adversarial, bias, performance, security, usability.
MLOps: versioning, monitoring, rollback, approvals, controls, audits.
Deployment: internet, private networks, air-gapped, cross-domain, containers, VMs.
Human-centred: accessibility, ethics, transparency, effectiveness, measurement.

Benefits:

Delivers trustworthy AI solutions aligned to public-sector risk appetite requirements.
Protects sensitive data with robust privacy, security and governance controls.
Improves service efficiency through automation of repetitive, manual tasks safely.
Accelerates delivery using reusable components, pipelines and DevSecOps tooling practices.
Enables on-premises and air-gapped deployments for sensitive workloads without internet.
Ensures fairness, explainability and auditability in model behaviour across contexts.
Reduces operational risk with rigorous testing, monitoring and guardrails everywhere.
Integrates securely with existing systems, channels and data pipelines safely.
Improves user experience through human-centred design and accessibility for everyone.
Provides maintainable, supportable solutions with training and knowledge transfer embedded.

2Three5 Solutions delivers AI and automation using a secure, human-centred methodology. We start with discovery to define outcomes, risks and governance, then architect solutions selecting appropriate models: public-API LLMs or privately hosted open-source models. We implement guardrails, retrieval-augmented generation, and safety controls for privacy, bias and robustness.

Applications are engineered with event-driven microservices, RPA where appropriate, and accessible interfaces. MLOps establishes versioning, monitoring, drift detection and rollback. Deployments support internet, private networks or fully air-gapped environments. We provide comprehensive testing, staged releases, runbooks, training and handover, then continuously improve performance, reliability and cost.



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AI Assurance & Safe LLM Deployment Enablement

Service Description:

2Three5 Solutions provides Artificial Intelligence AI assurance and safe Large Language Model LLM deployment. We implement guardrails, Retrieval-Augmented Generation RAG, and Machine Learning ML Operations controls. Support internet, private, and air-gapped environments, we ensure privacy protection and provide audit evidence to meet rigorous public sector safety and transparency standards.

Features:

- AI risk assessment.
- Prompt filtering and guardrails.
- RAG patterns and retrieval.
- Evaluation metrics and robustness.
- Bias and explainability testing.
- PII protection and redaction.
- MLOps version monitoring.
- Access governance controls.
- Internet/private/air-gapped options.
- Assurance packs and runbooks.

Benefits:

- Trustworthy AI behaviour.
- Protected sensitive data.
- Audit trail and evidence.
- Lower operational risk.
- Fair explainable outputs.
- Constrained-environment deployment.
- Continuous monitoring and improvement.
- Faster approvals confidence.
- Integrates with existing tooling.
- Sustainable AI operations.

2Three5 Solutions employs a governance-first delivery framework. We establish ethical and technical guardrails, implement Retrieval-Augmented Generation for data accuracy, and deploy Machine Learning Operations controls. Our delivery includes ongoing audit trails and privacy impact assessments to meet public sector safety standards.



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Data, Governance & Information Management

Service Description:

2Three5 Solutions offers a professional Data and Information Management service that empowers customers to fully understand and utilise their data. Our comprehensive approach includes data ingestion, cleansing, analysis, and presentation. We identify trends, reveal efficiencies, and customizable metrics to meet customer requirements, enhancing critical decision-making and data exploitation.

Features:

- Data Analytics & Analysis of gathered data / information.
- Machine Learning and Artificial Intelligence approaches.
- Supplier engagement / liaison as required to gather data.
- Statistical modelling of data / information.
- Data collation, ingestion and cleansing.
- Forecasts to support planning technology lifecycle.
- Technology refresh analysis linked to spend profiles & approvals.
- Evidenced decision making analysis.
- Process analysis to increase efficiencies in output.
- Action Plan, with clear roadmaps for the organization to follow.

Benefits:

- Improved trend understanding from gathered data / information.
- Improved requirement capture based upon historical data.
- Enabling performance to be quantified against data gathered.
- Forecasting failures, therefore higher availability.
- Evidenced data aggregation to support Service Management.
- Efficiencies from data / information from data analysis.
- High confidence decision making based upon evidence.
- Stakeholder engagement to gather differing views / opinions.
- Data Exploitation to hold suppliers against contracts.
- Clarity on data fidelity and accuracy from data aggregation from differing sources.

2Three5 Solutions provides data management specialists covering a wide set of disciplines and experience to enable the exploitation of data, so an organisation can reduce costs and risk, whilst also increasing efficiencies and effectiveness.

2Three5 Solutions assess the needs of the customer, exploring the available data and the desired outcome. We employ tried and tested methodology to define, plan and execute our data analysis engagement to deliver the outcomes required and secure the best results for our customers. We use this as the basis for all our engagements, tailoring the methodology to suit the specific needs of the client.



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Cyber Security and Resilience

Service Description:

2Three5 Solutions delivers cost-effective Cyber Security and Cyber Resilience services to support digital transformation across various UK Government Departments. Our Security Consultancy services provides experts including specializations in cyber vulnerability, controls, and risk management, ensuring robust protection for systems and services.

Features:

- Cloud cyber strategy development and implementation.
- Revealing Security Weaknesses and resolution approaches.
- Customized resilience planning detailing current and to-be service resiliency.
- Incident response providing contingent plans and support to maintain availability.
- Business continuity planning enabling minimal service disruptions.
- Resilience improvement delivery increasing your security posture.
- Compliance management ensuring regulation adherence.
- Comprehensive risk assessment producing a consolidated risk picture.
- Cyber Threat Assessment utilising best practices.
- Safeguarding Cloud Infrastructure.

Benefits:

- Address urgent issues facing Public Sector use of Cloud technologies.
- Innovative techniques to simulate real-world cyber-attacks.
- Ensure a thorough assessment of your cloud security approach.
- Meticulously investigate each area to identify vulnerabilities that could jeopardise your sensitive data.
- Tailored planning to your business needs ensuring optimal resilience.
- Ensures service uptime reducing operational and financial risk.
- Adherence to standards and regulation, meeting compliance targets.
- Confidence that your business systems are secure and user safe.
- Comprehensive management reporting and assurance dashboards.

2Three5 Solutions delivers our Cyber Security and Resilience service by offering expert, integrated, and cost-effective security consultancy tailored to the unique needs of UK Government Departments, along with utilisation of global best practice and standards such as NIST. Our approach includes a deep specialization in cyber vulnerability, cyber controls, and cyber risk management. We start by assessing the current security landscape of your department to identify potential vulnerabilities and areas for enhancement.

Our team then designs and implements robust cyber controls and risk management strategies that are aligned with your digital transformation goals. Throughout the process, we focus on protecting your services and systems against emerging cyber threats, ensuring that your operations remain secure and resilient. This comprehensive support helps maintain the integrity and continuity of government digital services, enhancing overall cyber resilience.



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Zero Trust & Cloud Security Posture Assessment

Service Description:

2Three5 Solutions provides Zero Trust and Cloud Security Posture Assessments. We assess and remediate security controls across Amazon Web Services AWS, Azure, Google Cloud Platform GCP, and Oracle Cloud Infrastructure OCI. We modernise identity, least privilege, and data protection through policy-as-code, providing continuous monitoring and evidence packs to satisfy compliance.

Features:

CSPM and CIEM assessments.
Identity least-privilege refactor.
Secrets and encryption baselines.
Network segmentation micro-perimeters.
Policy-as-code preventative controls.
Misconfiguration remediation playbooks.
Vulnerability management baselines.
Data residency and protection controls.
Continuous monitoring and triage.
Audit evidence packs.

Benefits:

Reduced attack surface.
Stronger identity assurance.
Improved compliance alignment.
Accelerated remediation activity.
Consistent repeatable controls.
Audit-ready documentation.
Secure-by-design practices.
Better detection and response.
Protected sensitive data.
Sustainable security operations.

2Three5 Solutions utilizes a compliance-led approach. We begin with a comprehensive security posture assessment across multi-cloud environments, followed by the technical remediation of identity and access controls. We then implement policy-as-code and automated evidence gathering to maintain continuous public sector compliance.



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Secure By Design, Assurance & Delivery

Service Description:

With greater complexity and reliance among systems, cyber security becomes more important than ever. 2Three5 Solutions have embraced Secure By Design and embedded into PM delivery, tailorable throughout the lifecycle. We ensure that the appropriate security considerations are embedded, enabling the approaches are embedded into cloud products and network connections.

Features:

- Provision of policies and procedures.
- Embed security by default into processes, procedures and technologies.
- Utilisation of best practise security frameworks e.g. NIST RMF.
- Design Advisory.
- Security Architecture.
- Advice on ensuring cyber resilience throughout system lifecycle.
- Security Assurance for Business Continuity.
- Requirements Definition.
- Cyber Vulnerability Investigation.
- System of Systems Integration.

Benefits:

- Access to trusted specialists with proven Secure by Design experience.
- Tailorable and flexible solutions to meet your organisational needs.
- Experience in mission-critical environments, enabling business continuity.
- Adherence to governmental cyber and information security policies.
- Mitigate risk inherent in existing processes/technology.
- Cost efficient solution.
- Reduced impact of security on PM timelines and budgets.
- Secure by Design policies which enable organisational objectives.
- Reduce costs through adopting appropriate measures.

2Three5 Solutions will help bring pragmatic and practical security solutions including the design stage, build and in-service provision of your system by focusing on operational impact and your business continuity needs. By analysing data criticality confidentiality, integrity and availability our dedicated professionals can advise on security requirements and controls, safeguarding measures, and embed security features into your solution to improve your organisations cyber resilience.

Protecting your systems and system of systems shall be our top priority and with proactive risk management and threat assessments throughout the delivery phases we will do our utmost to ensure your objectives can be met and benefits realised.



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QA & Performance Testing for Cloud Services

Service Description:

2Three5 Solutions provides independent Quality Assurance QA and performance testing for cloud services. We deliver functional, security, and accessibility testing using automated strategies and realistic test data. Our readiness reviews and evidence de-risk releases, ensuring public sector applications are robust and performant before reaching end-users.

Features:

- Risk-based test strategy.
- Unit and integration testing.
- End-to-end test automation.
- Load, stress and soak testing.
- Security testing integration.
- Accessibility testing WCAG ..
- Test data management.
- Production-like staging.
- Go-live readiness reviews.
- Evidence reports and analytics.

Benefits:

- Early defect detection.
- Verified performance at scale.
- Improved security posture.
- Accessibility compliance evidence.
- Faster repeatable releases.
- Clear assurance evidence.
- Higher user satisfaction.
- Fewer production incidents.
- Stronger governance compliance.
- Greater change confidence.

2Three5 Solutions delivers an evidence-based Quality Assurance lifecycle. We design automated testing strategies covering performance, security, and accessibility. By using representative test environments and data, we provide comprehensive readiness reviews and technical evidence to de-risk high-stakes releases before public deployment.



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Integrated Test, Evaluation and Acceptance Planning

Service Description:

2Three5 Solutions adeptly approach the Integrated Test, Evaluation, and Acceptance planning ITEAP with our vast experience. We develop comprehensive strategies and plans to ensure cloud-based services meet their specifications against set requirements. Our service instils confidence that new digital capabilities will fully satisfy user needs within the stipulated timelines.

Features:

- Requirements and Acceptance Management Plan / Strategy development.
- Threshold and objective planning implemented.
- Test readiness reviews developed and implemented.
- Test completion reports with evidence gathered.
- Test integration planning with representative scenarios.
- Built in test validation.
- Test Automation scripts developed for multi-test scenarios.
- Test Planning development and implementation.
- Requirement traceability and associated evidence mapped.
- Verification & Validation Requirements Matrix Development.

Benefits:

- Increased confidence a digital system or service achieves requirements.
- Implementation risk associated with transition are reduced.
- Confidence is obtained earlier in the lifecycle through involvement and consultation.
- Threshold and objective requirements mapping.
- Assurances against requirement with evidence.
- Early design changes identified if not satisfactory.

2Three5 Solutions' Integration, Test, Evaluation and Acceptance Plan ITEAP service determines the planned independent assessment of a technology against the requirements. The validation and verification V&V criteria shall act as a repository of all of the testing evidence to provide an auditable trail of successes and failures against the predetermined criteria.

Linked closely with the requirements document set, the ITEAP shall determine the specific testing or approach for each requirement against the threshold and objective criteria within a representative testing environment, prior to acceptance when transitioning to new digital systems and services.

We develop the full suite of test and acceptance documentation including the Requirements and Acceptance Management Strategy, Test Plans, V&V Requirements Matrix and Test Completion Reports.



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JSP / Case Officer Support & Management

Service Description:

2Three5 Solutions provide specialist JSP and compliance support to projects, programmes and stakeholders to ensure the timely achievement of Technical Assurance throughout the life of the capability.
2Three5 Solutions have developed strong working relationships, along with extensive knowledge and experience within core Defence Digital programmes and services.

Features:

Establish baseline Secure-by-Design processes and JSP Network Joining Rules.
Provision of guidance on projects throughout their development.
Facilitation of Security Working Group meetings.
Conduct assessments against JSP, producing Technical Release Readiness Assessments TRRA.
Capture onboarding security requirements of Defence hosting platforms and services.

Benefits:

Exposure to expert knowledge of JSP.
Streamlined accreditation process, avoiding delays and ensuring compliance.
An unbiased viewpoint to help identify noncompliance with MOD policy.
Expert support with identify potential risks and mitigation strategies.

2Three5 Solutions provides specialist support to ensure your digital solutions comply with JSP digital policies and standards. We guide you through architecture governance, networking policy and quality-of-service requirements and help obtain approvals from domain authorities so your services meet defence assurance standards



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Digital Transformation

Service Description:

At 2Three5 Solutions, our Digital Transformation service empowers organisations to develop, design, and migrate to modern, secure digital systems and workflows. Our customer and user-centric approach drives successful technological and cultural transformations across your organisation, enabling exploitation of the latest digital technologies to achieve a successful transformation.

Features:

Focus on Operations to minimise service outage and degradation.
Early benefit realisation planning to achieve results expediently.
Discovery work initiated to ascertain current ways of working.
Design of your Target Operating Model and associated phases.
Development and agreement of the transitional roadmap.
Technological and cultural change management implementation.
Knowledge Management and transfer to improve digital transformation exploitation.

Benefits:

Transformation phases and roadmap development.
Clear and transparent route to transformation through phased approach.
Improved approaches to achieve transformation outcomes.
Greater knowledge retention and exploitation via central repository.
User centric design improves delivery of operational and user needs.

2Three5 Solutions delivers our Digital Transformation service by first understanding your organisation's current technological landscape and identifying key areas for improvement. We then design and implement modern, secure digital solutions tailored to your specific needs, ensuring these integrate seamlessly with your existing infrastructure. Our approach is customer and user-centric, focusing on enhancing both the technological and cultural aspects of your organisation.

Throughout the process, we support your team in adopting new technologies and methodologies, fostering an environment that embraces continuous innovation. Our goal is to enable your organisation to fully exploit the latest digital technologies, ensuring sustainable success and a competitive edge in your market.



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Business Case, Approvals and Decision Support

Service Description:

2Three5 Solutions excels in aligning your business and approvals with government policy. We meticulously produce and coordinate necessary artefacts for business cases, engage with key stakeholders, and facilitate a rigorous approvals and options analysis process supported by quantifiable evidence.

Features:

Business case development and progression SOC, OBC, FBC.
Liaison with scrutiny, assurance & approving authorities.
Defence Approvals Tool DAT population.
In accordance with the Government 'Green Book'.
Strategic Financial Investment Approvals SFIA engagement.
Category D £m, through to Category A £m cases devoted and supported.
Review Notes, Information Notes and Ministerial Submissions.
Supporting Evidence working groups with Scrutiny & Assurance.
case model approvals process and evidence coordination.
Outletter conditions mapping and enactment.

Benefits:

Experienced in undertaking the approvals approach.
Coordination / arrangement of evidence gathering with subject matter experts.
Financial & Commercial assurance templates.
Engagement with Engineering / Technical assurance to provide evidence of approach.
Early engagement with approving authorities.
Scrutiny, assurance and approvals planning.
Approvals timeline and roadmap developed to manage expectations.

2Three5 Solutions shall plan the approach, review, coordinate evidence, and seek approval of the business case through to approval or decisions being made, with the associated analysis of options to enable a balanced argument to be constructed.

The team can support or lead the activities required throughout the process and facilitate development or evidence working groups or workshops to gain confidence of the scrutiny and assurance community.

2Three5 Solutions will support our customer in developing a solution which is suitable for their needs and providing liaison with approving authorities and other key stakeholders, whilst also liaising with the scrutiny and assurance community as required.



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Portfolio Management

Service Description:

2Three5 Solutions has a proven track record in Portfolio Management, ensuring strategic outputs and outcomes are effectively realised. We view Portfolio Management & Governance as essential for guiding an organization's portfolio towards success. Our approach involves developing portfolio operations and implementing controls, ensuring standardization across programmes and projects.

Features:

- Uniformity across Programmes & Projects.
- Baselining of the Portfolio landscape.
- Enabling evidenced prioritisation and direction for personnel.
- Benefits realisation and mapping to achieve at earliest opportunity.
- Strategic planning against organisations goals / objectives.
- Defining clear roles & responsibilities to ease understanding.
- Enabling outcomes & outputs to be realised early by mapping.
- Resource Planning against prioritisation and business need.
- Portfolio Governance of programmes and projects aligned to portfolio planning.
- Portfolio Planning to provide a roadmap to achieve success.

Benefits:

- Analysis of existing portfolio, providing a roadmap to achieve goals.
- Increased benefits realisation through analysis of objectives.
- Strategic planning against objectives.
- Improved prioritisation of projects and programmes to achieve strategic goals.
- Common understanding across Programmes and Projects.
- Uniformed information, reporting and governance.
- Improved clarity on delegated responsibilities of the portfolio team.
- Improved expectation management to all stakeholders.

Portfolio Management is a core offering from 2Three5 Solutions. Our Portfolio Management practitioners provide Portfolio Management expertise at all levels, from supporting to leading. Our Portfolio Management experience and knowledge has been demonstrated in government and industry, delivering success across Defence and central government organisations.

2Three5 Solutions offer services incorporating the design and review as well as the mobilisation of robust Cloud portfolio management governance, processes and procedures to deliver optimum solutions.

Based on your needs, our Portfolio Management Service provides experienced project/programme or portfolio management, as well as Portfolio Management Office PMO or Portfolio Integration Office PIO Teams to support and bolster existing resources or lead the management of Cloud based approaches with our tailorable application of services.



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Target Operating Model TOM

Service Description:

2Three5 Solutions Target Operating Model & Organisational Design expertise has a proven success record in both public and private sectors. Our skills drive organisational transformation, operational optimization, and alignment, boosting efficiency, enhancing customer-focused services, and improving financial health.

Features:

Target Operating Model development, baseline, review, improvement, roadmap, and recommendations. Portfolio governance and reporting tools to collate portfolio data. Categorisation of communications. Align owners within defined funding streams to the target audience and stakeholders.
Design and implement an organisational structure.
Develop and implement a process and operations plan.
Set and identify the technology and infrastructure requirements needed.
Drive the organisations attitudes, behaviours and culture.
Provide the framework for talent management of an organisations people and skills.

Benefits:

Demonstrating actual benefits realised to date against a baseline.
Enhanced understanding of the current and future landscape.
Identifies and manages contingency planning. Improved understanding of the current and future state to manage expectations.
Promotes a positive organisational culture, enabling adaptability, collaboration, and innovation.
Enables the workforce to have the necessary tools and skills successfully delivery.
Delivery of a realistic roadmap and timeline agreed by leadership.
Tailorable solutions which can be applied to various scenarios/needs.

2Three5 Solutions delivers our Target Operating Model & Organisational Design service by working closely with your organisation to understand its unique challenges and objectives. We employ a systematic approach to re-engineer and optimize business processes, aligning them with strategic goals to boost efficiency and effectiveness.

Our 2Three5 Solutions team efficiently and effectively collaborate with stakeholders across all levels to meticulously plan, then after approval, ensure seamless implementation of new structures and workflows, focusing on customer-centric solutions and financial sustainability. Throughout the transformation, we offer ongoing support and adjustments based on performance metrics and feedback, guaranteeing that the new operating model fully supports your business's long-term vision and operational needs.



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Options Analysis and Decision Support

Service Description:

2Three5 Solutions ensures that our customers have a clear roadmap to achieve their objectives to enable decisions to be made, after options are fully understood. Logical and pragmatic approaches to analyse options and evidence accordingly. Our methods ensure an advantageous course of action is taken, promoting informed decisions.

Features:

- Creating a decision support tool to quantify evidenced approaches for options analysis.
- Early stakeholder engagement to ascertain viable approaches.
- Objective analysis and development planning.
- Data driven approach, enabling quantifiable evidence.
- Time, cost & performance modelling against key stakeholder objectives.
- Judgement panels to establish options optimisation.
- Implement weighting, as required, for key stakeholders.

Benefits:

- Enabling evidenced based decisions to be made.
- Fully tailorable approach, depending on requirements of options to be assessed.
- Quantifying decision rationale and supporting metrics.
- Engaging with SME's across government lines of development, to establish optimum approaches.
- Enabling benefits realisation and timelines to be mapped into analysis of options.

Options Analysis is a critical activity to support key decisions being made and the associated evidence or rationale in making those decisions. 2Three5 Solutions uses a tailorable options analysis method, developed over numerous tasks, to capture options, qualify and evaluate their characteristics and provide an independent recommendation to the optimum solution.

Our experienced consultants work closely with our customer to select and develop the options for analysis, capturing evidence and storing, whilst engaging with critical stakeholders to support the narrative of each option. Through the process we identify appropriate performance metrics, which can be weighted and if appropriate, cost drivers and planning data can be undertaken via Performance/Cost/Time PCT analysis to inform the trade space.



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Procurement Strategy

Service Description:

2Three5 Solutions procurement strategy service crafts a clear, tailored strategy for your procurement needs, aligning with regulations and customer requirements. In collaboration with commercial teams, we utilize frameworks and best practice to ensure your procurement delivers optimal value for money.

Features:

Procurement approach agreements with commercial colleagues.
Stakeholder engagement to produce mature Procurement Strategies, with stakeholder mapping.
Appropriate framework or contracting mechanism investigated and proposed.
Development and coordination of key artefacts for procurement planning.
Procurement Strategy Production, with approvals in critical areas.
Approvals process planning.

Benefits:

Collective understanding of the procurement needs of the PM area.
Production and implementation of Procurement Strategies to gain Commercial Strategies.
Detailed analysis and liaison with stakeholders to finalise optimum approach
Focus on delivering the desired outputs from its inception.
Accurate timeline for procurement activities built into a procurement roadmap.
Collective understanding of the procurement needs of the PM area.

2Three5 Solutions provide a cloud procurement strategy service enabling the customer requirements to be incorporated into a procurement strategy, agreed with our commercial colleagues, then implement the stated approaches on behalf of the customer, once mutually agreed.

2Three5 Solutions have a wealth of experience throughout the procurement life cycle, enabling planning activities to be documented in the procurement strategy and mutually agreed with key stakeholders, prior to implementation.

The Procurement Strategy is a pivotal document to enable the commercial approach to be commenced with the correct foundational structure being applied for the cloud-based hosting or support service, therefore critical to be fully understood, with appropriate content and rationale.



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Project, Programme or Portfolio Maturity Assessment

Service Description:

2Three5 Solutions experts evaluate the maturity of our customers' projects, teams, or entire organisations to assess key criteria to identify areas for improvement in implementing cloud systems and services. We use industry standards and tailor our approaches and tools, leveraging the deep expertise of our consultant leverage enable optimised approaches.

Features:

Detailed review of documents and processes across key areas to determine a baseline.
Structured Interviews with stakeholders from senior leaders to project delivery support personnel.
Structured analysis of collated data with interviews, surveys or assessments.
Recommendations for areas of improvement and prioritised areas of investment.
Detailed roadmap to achieve improvements.
Implementation support.

Benefits:

Identify inefficiencies and causes with action plan to resolve.
Provide an improvement plan, baselines against current maturity.
Initial assessment, and timelines planning for proposed improvement level implementation.
Improved Project and Programme delivery and efficiencies.

Our 2Three5 Solutions PM and project controls professionals are highly skilled at supporting all aspects of PM delivery which is why we have developed our tailored PM business transformation model.

By analysing people, process, technologies and policies prior to, and during change and transition programmes, we deliver an evaluation of your unique circumstances so that a roadmap for change can be developed to ensure that business transformation can thrive.

We shall assess both PM delivery and PM functions, as well as projects, programmes or portfolio enablers e.g. RAIDO, finance, complexity and benefits capability so that no stone is left unturned when conducting root cause analysis and recommendations for improvement roadmaps.



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FinOps Cost Optimisation & Cloud Value Management

Service Description:

2Three5 Solutions provides Financial Operations FinOps cost optimisation and cloud value management. Working across Amazon Web Services AWS, Google Cloud Platform GCP, Azure, and Oracle Cloud Infrastructure OCI, we baseline spend and run optimisation sprints. Our show back, forecasting, and governance reduce waste, improving budget predictability for public sector organisations.

Features:

- FinOps governance and cadence.
- Tagging and cost allocation.
- Unit economics metrics.
- Anomaly detection and alerts.
- Rightsizing, autoscaling and scheduling.
- Commitment discounts management.
- Showback and chargeback models.
- Forecasting and scenario planning.
- Policy-as-code guardrails.
- Optimisation sprints and reports.

Benefits:

- Reduce waste and overspend.
- Improve forecast accuracy.
- Align spend to outcomes.
- Transparent reporting for scrutiny.
- Accelerate savings realisation.
- Strengthen financial governance.
- Data-driven investment choices.
- Minimise lock-in risk.
- Support transparency requirements.
- Reinvest savings effectively.

2Three5 Solutions utilizes a value-driven delivery approach. We baseline current cloud consumption, identify waste through tagging and unit economics, and execute targeted optimization sprints. We then establish showback mechanisms and governance frameworks to ensure long-term financial transparency and budget predictability.



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Observability, SRE & Resilience Engineering

Service Description:

2Three5 Solutions provides Observability, Site Reliability Engineering SRE, and Resilience Engineering. We design reliable cloud services, defining Service Level Objectives SLO and implementing logging, metrics, and tracing. Our team validates recovery through chaos engineering and disaster recovery rehearsals, ensuring high availability for critical public sector digital services.

Features:

- SLOs and error budgets.
- Centralised logging correlation.
- Metrics and golden signals.
- Distributed tracing visibility.
- APM baselines and dashboards.
- Reliability runbooks and SOPs.
- Incident response and on-call.
- Chaos engineering exercises.
- Backup and restore testing.
- DR rehearsals with evidence.

Benefits:

- Measurable reliability improvements.
- Earlier issue detection.
- Reduced meantime to resolve.
- Audit evidence of resilience.
- Prevents performance regressions.
- Faster recovery using runbooks.
- Reduced outage impacts.
- Predictable performance across estates.
- Stronger operational governance.
- Continuous learning culture.

2Three5 Solutions follows a resilience-first delivery model. We define clear Service Level Objectives aligned with buyer outcomes, implement robust observability logging, metrics, tracing, and perform proactive resilience testing through chaos engineering and rehearsals to guarantee the uptime of mission-critical cloud services.



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IT Service Delivery Management

Service Description:

2Three5 Solutions provides a comprehensive IT service management, with a customized solutions that boosts performance and efficiency. Our services range from process mapping to managing Service Level Agreements, ensuring prompt support, streamlined operations, and ongoing improvements whether initiating new, changing or within the business as usual period of a service.

Features:

- Customised service management solutions improving IT operational efficiency.
- IT asset management providing comprehensive accounting of your IT assets.
- Continuous service improvement promoted to ensure continuous service optimization.
- Process mapping and improvement tailoring ITSM processes to business/ operational needs.
- ITSM transition between versions and frameworks to best suit business needs.
- Service level agreement SLA management holding your suppliers to account.
- Change management services ensuring the least possible operational risk during service change.

Benefits:

- Increased service management efficiency through service and process improvement.
- Improved management of your IT services.
- Reduced operational risk through effective change management.
- Complete IT asset visibility, accounting and scrutiny reducing duplication and cost and optimizing investments.
- Minimizing the risk of change.

2Three5 Solutions delivers our Service Delivery Management service by offering comprehensive IT service management tailored to optimize your system performance and operational efficiency. We begin with detailed process mapping to understand and improve your existing workflows. Our management extends to crafting and overseeing Service Level Agreements SLAs to ensure that service delivery meets your business needs and expectations.

Our team provides immediate assistance to address any operational issues swiftly, ensuring minimal downtime and disruption. We focus on streamlined operations and continuous improvement, optimizing your IT investments while also safeguarding your data. This approach not only enhances day-to-day operations but also supports sustained business growth by ensuring your IT infrastructure is robust, efficient, and aligned with your strategic objectives.



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Service Delivery Management

Service Description:

2Three5 Solutions offers delivery management for IT projects expertise in the public sector, focusing on strategic planning, stakeholder engagement, and risk management. We ensure that projects are efficient, effective and compliant, aligning technology solutions with government needs to enhance service delivery and boost stakeholder satisfaction.

Features:

- Effective Delivery Management ensuring best practices are implemented.
- Effectivity stakeholder engagement across senior management, multi-department, suppliers, and users.
- Strategic planning to align digital service delivery with organisational strategies.
- Proactive risk management ensuring service deliveries remain within tolerance.
- Technology integration specialization with expertise implementing new technology for Government.

Benefits:

- Enhanced effectiveness of implemented systems, realising maximum availability of services.
- Improved user experience from the services they consume.
- Increased efficiency through optimized processes, technology implementations, and data exploitation.
- Improved stakeholder satisfaction and user adoption.
- Reduced costs through optimized delivery methods and processes.

2Three5 Solutions executes our Service Delivery Management by meticulously planning and managing IT projects within the public sector. Our approach integrates strategic planning, robust stakeholder engagement, and effective risk management to ensure that projects are not only compliant but also align with the specific needs of governmental entities.

We prioritize efficiency and effectiveness, employing our deep understanding of public sector requirements to tailor technology solutions that enhance service delivery. Our team focuses on clear communication and continuous stakeholder involvement to drive project success and ensure high satisfaction levels, thereby delivering results that meet and exceed governmental standards and expectations.



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Service Integration and Management SIAM

Service Description:

2Three5 Solutions offers Service Integration and Management SIAM, designed to seamlessly integrate various services, platforms, and applications, delivering cohesive service integration to our clients. Together, we assess your needs and implement a strategy that develops an integrated operating and delivery model, ensuring a smooth transition and successful delivery of objectives.

Features:

- Service-orientated SIAM approach.
- Toolkit to Support process and Operation optimisation.
- As-is-analysis for SIAM transformation.
- Deliver direct-cost impact through effective sourcing and ability to shift.
- Experienced and ITIL certified .
- Development of SIAM Governance as required.
- Simplifying SIAM activities from complexities of multi-provider delivery.
- SIAM portfolio management providing supplier coordination, integration and interoperability.

Benefits:

- Integration Services Methodology to reduce risks, increase productivity, enhance scalability.
- Removal of disparate back-end systems.
- Implement architecture essential to scalability.
- Reduce complexity Enabling future services to mesh seamlessly.
- Continuously improving service delivery while achieving cost optimisation.

2Three5 Solutions provides Service Integration and Management SIAM which aims to integrate different services, platforms and applications to provide a seamless service integration for our client.

We can provide SIAM specialists or teams offering a flexible, agile service, which are scalable to integrate with our expertise. We shall assess the situation with you to implement an agreed strategy to develop an integrated operating approach, whilst developing a delivery model to enable a seamless transition to the delivery of the objectives.

2Three5 Solutions offer service integration and management, tailored design, best practice advice for the SIAM implementation and the roadmap for successfully achieving it.



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Through Life Management Planning TLMP & Support

Service Description:

At 2Three5 Solutions we recognise the importance of supporting the cloud based solutions to achieve maximum availability and resiliency. The TLMP shall be developed to capture the through life support approach. Our support services are designed to drive value and enable the realization of benefits, aligned with your service objectives.

Features:

- Through-Life Support focused service.
- Conformance with governmental through life management policies and standards.
- Integration of through-life support and change.
- Data driven analysis and assurance.
- Benefits identification, realization mapping and tracking services mapped.
- Utilisation of best practice methodologies and techniques.
- Strategic and detailed solutions per delivery phase.

Benefits:

- Increased confidence in deliverability throughout each phase.
- Increased effective and data-led decision making.
- Change implement throughout.
- Technology Refresh Plans and Obsolescence Management.
- Increased understanding of requirements.
- Help you tackle your PM and through-life constraints.
- Build stakeholder confidence.

2Three5 Solutions delivers our Through-Life Management Planning and Support service by starting with an objectives-led approach, ensuring all activities are aligned with your project' goals. We begin with an in-depth scope capture, project planning, and development of the outlined plan, integrating PM methodologies and support approaches to mitigate risks and increase the probability of success.

Our service adheres to governmental policies and standards, utilising methodologies and best practices for continuous through-life support clearly captured within the plan. We conduct data-driven analysis for assured decision-making and implement benefits realisation mapping and tracking to monitor the progress of delivery.

Each phase and gate of the project lifecycle is managed with strategic and detailed solutions, increasing stakeholder confidence and fostering a culture that embraces change, ensuring deliverability and effectiveness across all project stages.



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Asset Management & Baselining

Service Description:

The 2Three5 Solutions Asset Management service empowers teams with precise knowledge of asset locations and statuses, facilitating seamless replacements due to obsolescence or contractual changes. Our expertise spans from simple asset tagging and tracking to comprehensive estate-wide analysis, baselining, and strategic planning.

Features:

- Baselining to establish a central repository of critical asset information
- Asset comparisons from available sources
- Strategic Asset Planning for future events / activities
- Asset replacement strategy implementation
- Stakeholder engagement / management against impact
- Supplier liaison for asset end of life and end of service
- Obsolescence information gathering and analysis
- Central repository of asset information and critical data

Benefits:

- Comprehensive and easily digestible Asset Management Plan
- Asset Management Strategy planning and implementation approach
- Estate wide asset analysis, tagging, tracking capture and review
- Pro-active updates, upgrades or replacement asset planning
- Long lead timelines planning and forecasting of asset replacements
- Provide indicative timelines to commence re-procurement or technology refreshes

2Three5 Solutions understands Asset Management intimately and provides this as a service to enable Delivery Management and Service Teams to understand the locations and status of assets across the estate.

The benefit of knowing about the network, its components, or cloud hosting assets allows the customer to fully understand obsolescence events, network hosting vulnerabilities, linked to resiliency as well as ensuring access to the cloud is highly available to allow users to access, when they need it.

Knowing the network components, or cloud-based hosting components allows you to proactively manage the approach to replacements, obsolescence failures in advance of occurring to increase availability / access and reduce cost.



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Obsolescence Management Planning

Service Description:

2Three5 Solutions excels in identifying and managing obsolescence within IT networks and infrastructure, ensuring timely financial approvals and effective testing and integration. We focus on preventing failures in cloud-based hosting and connectivity, thus safeguarding access and minimizing cyber risks. Together, we develop a robust obsolescence roadmap to prevent service disruptions.

Features:

- Development of Obsolescence Management Plan and Roadmap.
- Liaise with suppliers / manufacturers to obtain obsolescence dates.
- Incorporate cost, lead times, approvals, integration and testing.
- Engage with key stakeholders to understand criticality of network components.
- Understand hosting infrastructure or network components.
- Financial cost profile planning for obsolescence.
- Risk analysis approach to obsolescence.
- Improved availability due to proactive obsolescence planning.

Benefits:

- Higher availability of service through proactive obsolescence management.
- Enhanced understanding of obsolescence across the government network estate.
- Proactive planning for obsolescence events and replacements.
- More streamlined approach to approvals for obsolescence; engage early, not late.
- Refined financial planning / forecasting of obsolescence events.

2Three5 Solutions shall collaborate with the customer to develop an obsolescence roadmap, ensuring appropriate time is taken to prevent hosting or access failures related to obsolescence.

With Cloud based hosting or IT networks connectivity, early identification and rectification of obsolescence is critical in preventing end of life or end of support technologies failing, which in turn, prevents access, reduces availability, increases cyber threats, and reduces user experience.

2Three5 Solutions have a proven track record of identifying and tracking Obsolescence within IT services and associated infrastructure enabling sufficient time for planned financial approvals, long lead item procurement, integration, testing and validation, and delivery.



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Contracts Management

Service Description:

2Three5 Solutions offers comprehensive contract management services, covering tenders, contracting approaches, supplier/product management, through to closure, exit and disposal. Integrated with our Procurement Strategy and negotiation expertise, our team excels across all phases of the procurement cycle. We deliver a customized service to guarantee value for money in your contracts.

Features:

- Contract Planning, with clear objectives, timelines.
- Clearly defined plans, objectives and deliverables within critical artefacts.
- Complete lifecycle planning from concept through to disposal / exit.
- Embedded expertise providing a holistic contract and tender management solution.
- Stakeholder engagement, with clear roles and responsibilities.
- Expectation management of senior and key stakeholders.

Benefits:

- Significant experience of Contract & Tender Management.
- Process streamlining, where applicable to deliver with quality, but expedience.
- Engagement with all stakeholders to ensure a unified approach.
- Completely tailorable approach to deliver customer requirements.
- Expectation Management with senior or key stakeholders.
- Documented approach for future iterations to benefit from lessons learnt/identified.

Our team from 2Three5 Solutions can fully immerse themselves into the customers team or provide an advisory capacity, depending on the specific requirements. Throughout the contract lifecycle for Cloud based Hosting and Support, enabling key activities to be undertaken from the initial approaches within the procurement strategy, through to the service being implemented as a business-as-usual activity, with a change controlled enacted baseline, through to disposal or termination of the contracted service.

Our Contracts Management service is adaptable and fully tailorable, depending on the requirements of the customer and levels of involvement required from contract support officers, to Project support or Commercial specialists to Programme Management resources.



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Contract Negotiation

Service Description:

2Three5 Solutions can expertly lead or support contract negotiations for our clients. We leverage our extensive experience, managing end-to-end negotiations approach, whilst engaging key stakeholders as required. Our approach is clear and transparent, ensuring the best possible objective for the client from the negotiation.

Features:

- Negotiation planning documented and agreed.
- Timeline documented and agreed in accordance with stakeholder mapping / plan.
- Negotiation tolerances understood and agreed.
- Negotiation roadmap produced against plan and stakeholder engagement.
- Negotiation reference points agreed in advance.
- Stakeholder mapping & engagement internally & externally.

Benefits:

- Implementation of 'red-team' reviews prior to negotiation.
- Clear roles & responsibilities articulated prior to negotiations and agreed.
- Clear communication with all negotiating parties to satisfy stakeholder expectations
- Clarity on associated objectives for agreement.
- Rehearsed negotiation approach, improving likelihood of success.
- Negotiation principles agreed and documented.
- Negotiation tolerances agreed prior to negotiation commencement.

Our 2Three5 Solutions Team can provide help, advice, support or lead contract negotiations. A complete service for negotiation planning can be provided from the initial concept through to implementation or at any stage during the contract life cycle. The appointed specialists shall develop a stakeholder plan and then mutually agree with key personnel, prior to implementing the fully agreed approach and responsibilities within the negotiation.

2Three5 Solutions can fully immerse themselves into the customers team or provide an advisory capacity, depending on the specific requirements. The team offer the service as fully tailorable as no two negotiations are the same.



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Cost Modelling and Estimating

Service Description:

2Three5 Solutions Cost Estimating and Modelling service provides a comprehensive understanding of the total costs associated with procuring, implementing, and operating cloud-based systems/services. We meticulously integrate and conduct analysis of cost estimates, costs drivers, and potential supplier expenses, whilst documenting assumptions and dependencies against the approach.

Features:

- Investment Appraisal development and progression.
- Commercial conduit against cost modelling approach.
- Financial Case development as part of Business Case / Approvals.
- Cost Risk Analysis for %, %, % confidence levels.
- Assumptions and dependency mapping for cost analysis.
- Cost estimating and modelling.
- Through life cost modelling approach.
- Cost maturity modelling.
- Optimism Bias implementation.
- Cost benefit analysis.

Benefits:

- Improved confidence in financial forecasting and decision-making.
- More comprehensive understanding of budgets and commitments.
- Enabling better decision making.
- Improved accuracy of Business Cases and likelihood of approval.
- Higher Business case accuracy and improvement.
- Greater confidence in setting budgets and financial indicators
- Accounting for project uncertainty and risk.
- Improved forecasting of spend against budget.
- Supports commercial negotiations.
- Improved forecasting of spend against budget.

2Three5 Solutions delivers our Cost Modelling and Estimating service by providing a detailed analysis of the costs associated with procuring, implementing, and operating cloud-based systems and services. Our approach begins with a thorough evaluation of your current cost base, identifying key cost drivers and assessing the quality of existing cost estimates. We also evaluate potential supplier costs to ensure comprehensive financial planning.

We employ advanced techniques such as Monte Carlo simulation to model costs, which allows us to factor in uncertainty, risk, and optimism bias effectively. This method provides a realistic range of potential outturn costs, giving you greater confidence in budget planning and financial forecasts. Our goal is to equip your organisation with the insights needed to make informed financial decisions, optimize expenditures, and achieve strategic objectives efficiently.



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Capability Building, Learning, Development & Knowledge Transfer

Service Description:

2Three5 Solutions Learning Development and knowledge Transfer capability tackles your challenges through our approach to delivering Knowledge Management, Skills Development, and Knowledge Transfer capabilities. With a proven track record, excelling in delivering complex development activities, from personalised one-to-one sessions to facilitating comprehensive skills development and knowledge transfer within government organisations.

Features:

- Learning experiences based on practical training, coaching, mentoring and advice.
- Central repository of relevant information.
- Development approaches based on one-to-one conversations to understand the baseline requirements.
- Surveys developed, if required, to map the baseline.
- Enhanced understanding of skills, knowledge or performance.
- Determine organisational and individual goals, assessing strengths and development areas.
- Generation of a succession planning factsheet.
- Enhanced storage repository of critical information.
- Creation of a knowledge transfer strategy plan.

Benefits:

- Optimal performance and improvement of people and organisation.
- Positive impact on an individual's personal attributes and organisational objectives.
- Clear organisational and individual goals.
- Improved collective performance and outputs.
- Preparing and supporting people through change.
- Critical knowledge is retained, accessible and transferred within your organisation. Process and cultural changes enacted to deliver improvements.

2Three5 Solutions delivers our Knowledge Transfer and Learning and Development L&D service through a comprehensive approach tailored to government organisations. We begin by understanding the baseline requirements through one-to-one meetings, surveys and workshops, ensuring personalised development pathways.

Our method includes practical training, coaching, mentoring, and advice to enhance skills and performance. We establish and maintain central and enhanced repositories for critical information, supporting easy access and knowledge retention. A strategic plan for knowledge transfer is developed to ensure that valuable insights are preserved and shared organisation wide.

Throughout the service, we focus on aligning individual and organisational goals, facilitating succession planning, and supporting cultural and process changes that lead to sustained performance improvements and effective adaptation to change.



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Innovation Management and Exploitation

Service Description:

2Three5 Solutions innovation strategy enhances your foresight into emerging technologies. We perform horizon scanning, monitor technological developments, and engage with industry and academia to pinpoint cutting-edge and future technologies. This proactive approach allows for evidence-based decision-making well ahead of investments to ensure the correct avenues are pursued.

Features:

- Implementation of the Innovation Ecosystem.
- Innovation Planning and roadmap with appropriate epochs.
- Stakeholder engagement across the area of interest.
- Technology mapping to emerging developments.
- Tech watch planning, implementation and documenting.
- Horizon scanning the marketplace Industry & Academia.
- Engagement with academic resource establishments to ascertain research approaches.
- Integration of new / novel technologies.
- Pilot Studies developed to demonstrate the approach.

Benefits:

- Next generation & generation after next technology visibility.
- Significant future planning benefits.
- Technology grouping to look at trend analysis from data gathered.
- Engagement with Industry / Academia for ascertain their insight.
- Setup Innovation Working Groups if applicable / required.
- Evidence for Business Cases and Approvals with rationale.

Our 2Three5 Solutions team have conducted vast amounts of research and development to understand innovative approaches and technologies to benefit our customers.

The Innovation Ecosystem has enabled the approaches to be implemented to gain knowledge from Industry & Academia, as well as research and development establishments within government, to understand where the specific technology or approach is heading.

By understanding the direction of travel, technology roadmaps can be developed, exploiting the approaches to benefit the goals of the organisation. This can result in proof-of-concept approaches being pursued, which benefits government approvals processes where evidence is required, through to technology refreshes so that cost models can be populated against evidenced data sources.



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