

HCP Vault Radar: Secret Discovery, Remediation and Credential Leak Prevention

SERVICE DEFINITION DOCUMENT - VERSION 1.0

Contents

1. Detailed Service Description	3
1.1 Overview	3
1.2 Scope of the Service	3
1.3 Delivery Approach	3
1.4 Tools, Methods & Standards	3
1.5 Deliverables	4
1.6 Dependencies & Constraints	4
1.7 Customer Responsibilities	4
1.8 Quality Assurance & Governance	4
1.9 Security, Data Protection & Compliance	4
2. Onboarding & Offboarding	6
2.1 Onboarding	6
2.2 Offboarding	6
3. Pricing & Commercials	7
4. About GlobalLogic & Why We're the Right Partner	8
4.1 About GlobalLogic	8
4.2 Why GlobalLogic	8
4.3 Social Value & Ethical Impact	9
5. Contact Details	10

1. Detailed Service Description

1.1 Overview

This service enables public sector organisations to implement a shift-left security posture using HCP Vault Radar, a leading IBM HashiCorp product. We provide a unified lifecycle approach to Security Lifecycle Management (SLM), scanning Git, Jira, and Confluence for all types of unmanaged credentials. Vault Radar will detect hardcoded secrets and can be used to prevent them from entering production, reducing the risk of credential-based breaches in complex hybrid cloud environments.

1.2 Scope of the Service

- Implementation and configuration of HCP Vault Radar across cloud and on-premises estates.
 - Historical and real-time scanning of version control systems (GitHub, GitLab, Bitbucket).
 - Discovery of sensitive data within collaboration tools (Jira, Confluence, Slack).
 - Integration with HashiCorp Vault for secure secret migration and lifecycle management.
 - Establishment of CI/CD prevention gates using pre-commit and pre-receive webhooks.
 - Configuration of automated incident response workflows and notifications.
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1.3 Delivery Approach

- **Discovery:** Define scan perimeters, identify high-risk repositories, and establish access permissions.
 - **Design:** Architect the Radar deployment, including agent placement for hybrid workloads.
 - **Build:** Configure the HCP tenant, integrate target platforms, and establish alerting webhooks.
 - **Test:** Execute baseline scans, validate detection accuracy, and tune entropy thresholds.
 - **Transition:** Hand over operational dashboards and remediation playbooks to the client team.
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1.4 Tools, Methods & Standards

- **Core Technology:** HCP Vault Radar (IBM HashiCorp).
 - **Keywords:** HCP, Secret Scanning, Vault Radar, Access Tokens, Cloud Credentials.
 - **Security Checks:** Entropy and randomness analysis to identify complex API keys and tokens.
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- **Standards:** NCSC Cloud Security Principles and WCAG 2.2 AA alignment for accessibility.
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1.5 Deliverables

- Comprehensive Secret Health Report and risk inventory.
 - Configured HCP Vault Radar environment and monitoring dashboards.
 - Automated prevention framework (CI/CD webhooks).
 - Custom remediation playbooks for rotated credentials.
 - Knowledge transfer and service handover documentation.
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1.6 Dependencies & Constraints

- Requires read-access to target VCS and collaboration platforms.
 - Connectivity must be established for the Radar agent in hybrid/on-premises environments.
 - Success depends on client engagement for credential rotation and policy approval.
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1.7 Customer Responsibilities

- Providing service account access and environment permissions.
 - Approving remediation actions and defining secret rotation policies.
 - Participating in triage sessions to confirm the context of identified secrets.
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1.8 Quality Assurance & Governance

- Weekly progress reviews and RAID log maintenance.
 - Automated code scanning and acceptance criteria tracking.
 - Security-by-design principles applied to all integration and configuration work.
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1.9 Security, Data Protection & Compliance

- **Certifications:** ISO 27001, ISO 9001, ISO 14001, and Cyber Essentials Plus.
 - **Data Handling:** UK GDPR compliant with full encryption in transit and at rest.
 - **Governance:** IAM controls aligned to NCSC cloud alignment best practices.
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2. Onboarding & Offboarding

2.1 Onboarding

Onboarding includes a technical kick-off, environment validation, and access provisioning. We establish governance structures and configure the HCP Vault Radar tenant within 2–4 weeks.

2.2 Offboarding

Offboarding includes a final report, data extraction where required, and a series of knowledge-transfer workshops. We ensure all integrations are transitioned to client control before service exit.

3. Pricing & Commercials

This service is delivered on a Time & Materials (T&M) basis aligned to the GlobalLogic Rate Card. Fixed-price discovery modules are available upon request aligned to the rate-card.

4. About GlobalLogic & Why We're the Right Partner

4.1 About GlobalLogic

GlobalLogic, a Hitachi Group Company, is a leader in digital product engineering. We helped create some of the most innovative and widely used digital products and experiences. We integrate experience design, complex engineering and AI & data expertise to help public sector organisations and commercial enterprises accelerate their transition into digital-first businesses.

Unlike traditional systems integrators that focus on maintaining legacy IT, we focus on **building the new**. We combine a "chip-to-cloud" software engineering mindset with user-centric design to create digital products that citizens and employees want to use.

- **Global Scale, Local Delivery:** We employ over 32,000 professionals across 23 countries. In the UK & Ireland, we operate major engineering and design hubs in London, Manchester, Edinburgh, and Newry.
- **The Hitachi Advantage:** Acquired by Hitachi in 2021, we bring the agility of a Silicon Valley digital native backed by the financial stability, R&D depth and 110-year heritage of a global industrial giant.
- **Core Capabilities:** Our services span the full digital lifecycle, including Digital Advisory, Experience Design (via our Method design arm), Software Engineering, Data & AI, and Cloud Platform development.

4.2 Why GlobalLogic

We bridge the gap between strategic intent and technical execution. For public sector buyers, we offer a distinct alternative to incumbent providers by focusing on **delivery velocity** and **engineering rigour**.

- **We Build, We Don't Just Advise:** Our roots are in product engineering. We apply the same rigorous standards used to build life-critical medical devices and global banking platforms to public sector challenges. We deliver working software, not just slide decks delivering >2000 product releases per annum.

- **Velocity AI – Accelerating Impact:** We do not just build AI; we engineer ecosystems where intelligence is orchestrated across the business. Using our Velocity AI strategy, we typically **achieve a 30% increase in productivity and a 25% reduction in time-to-market** for new digital services.
- **User-Centric, Security-First:** We align with GDS (Government Digital Service) standards by default, ensuring services are accessible and intuitive. Crucially, we embed security into the engineering lifecycle (Secure-by-Design), aligning with NCSC principles to manage data and risk effectively.
- **Proven in Regulated Environments:** We have two decades of experience delivering in highly regulated sectors, including Life Sciences, Healthcare, and Financial Services. We understand how to navigate complex compliance landscapes without sacrificing the pace of innovation and hold (amongst others) **ISO 13485 certification** and follow **IEC 62304 compliant** software development lifecycles.

4.3 Social Value & Ethical Impact

We believe that social innovation is as critical as technical innovation. GlobalLogic, as part of the Hitachi Group, operates with a deep commitment to creating positive impact for people and the planet. Our approach is grounded in measurable outcomes and global ethical standards.

- **World-Class Ethical Leadership:** In 2025, Hitachi was named one of the **World's Most Ethical Companies** by Ethisphere. This recognition reflects our commitment to integrity, compliance and high standards of governance in every public sector engagement.
- **Commitment to Diversity and Inclusion:** We are a signatory of the **CEO Action for Diversity and Inclusion**. We achieved the Hitachi Group 2030 goal of having **30% women in our workforce** in 2023, seven years ahead of schedule.
- **Sustainable Operations:** GlobalLogic holds an **EcoVadis Silver Rating**, placing us in the **top 15%** of companies assessed for sustainability in our sector. We report our own Scope I, II and III emissions and are fully aligned with Hitachi's target to achieve carbon neutrality at all business sites by 2030.
- **Proven Supply Chain Integrity:** Our **NQC Supplier Assurance** score exceeds the industry average by **25%**. This ensures that our delivery models are as responsible as they are resilient.
- **Talent Development and Wellbeing:** GlobalLogic is recognized as a global leader in talent development, receiving the **ATD Best Award in 2025**. This ensures our public sector teams are continuously upskilled in the latest technologies, including responsible AI and secure engineering practices.

5. Contact Details

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