

Azure Cloud Landing Zone Design and Implementation

SERVICE DEFINITION DOCUMENT - VERSION 1.0

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1. Detailed Service Description

1.1 Overview

GlobalLogic's Azure Cloud Landing Zone Design and Implementation service enables public sector organisations to establish a secure, scalable cloud foundation through automated engineering aligned with NCSC Cloud Security Principles. This service ensures that the underlying infrastructure, networking and security policies are configured correctly before any application migration or development begins.

1.2 Scope of the Service

The service includes the design and build of the core Azure platform, covering:

- Network architecture design (Hub and Spoke)
 - Identity and Access Management (IAM) configuration
 - Security guardrail implementation (Azure Policy)
 - Logging and monitoring setup (Azure Monitor)
 - Governance framework deployment
 - Infrastructure as Code (IaC) repository development
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1.3 Delivery Approach

We follow a structured delivery lifecycle:

- **Discovery:** Gathering technical requirements, security policies and compliance needs.
 - **Design:** Creating architecture blueprints and Low Level Designs (LLD).
 - **Build:** Using OpeNgin and CLEF to deploy the landing zone via automation.
 - **Test:** Validating security, connectivity and governance against the design.
 - **Transition:** Handover to client operations teams with full documentation.
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1.4 Tools, Methods & Standards

- Microsoft Cloud Adoption Framework (CAF)
- NCSC Cloud Security Principles
- Terraform and Azure Bicep
- OpeNgin and CLEF Accelerators
- Azure DevOps and GitHub Actions
- Agile and Scrum delivery methodologies

1.5 Deliverables

- Production-ready Azure Landing Zone
- Architecture Design Documents (HLD and LLD)
- Version-controlled Infrastructure as Code repository
- Operational Runbooks and maintenance documentation

1.6 Dependencies & Constraints

- Provision of administrative access to target Azure subscriptions.
- Availability of client subject matter experts for workshops.
- Confirmation of existing networking or on-premises connectivity requirements.
- Defined security and compliance policies provided by the client.

1.7 Customer Responsibilities

- Providing clear technical and business requirements.

- Approving architectural designs and security policies.
 - Managing third-party cloud consumption billing.
 - Participating in User Acceptance Testing (UAT).
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1.8 Quality Assurance & Governance

Continuous quality is maintained through weekly progress reporting, peer architectural reviews and automated compliance scanning. We use Azure Policy to provide real-time assurance that the build remains aligned with the agreed security design.

1.9 Security, Data Protection & Compliance

GlobalLogic holds ISO 27001 and Cyber Essentials Plus certifications. All landing zone designs are compliant with UK GDPR and NCSC guidance, incorporating encrypted storage, secure identity management and least-privilege access controls.

2. Onboarding & Offboarding

2.1 Onboarding

Onboarding begins with a project kick-off to map stakeholders, define communication channels and provision necessary environment access. We aim to begin technical discovery within five working days of the contract start date.

2.2 Offboarding

Offboarding includes a formal handover of all IaC repositories, documentation and runbooks. We conduct knowledge transfer workshops and ensure all access permissions are revoked.

3. Pricing & Commercials

This service is provided on a Time and Materials (T&M) basis according to our G-Cloud 15 rate card.

4. Case Studies

4.1 Public Sector Transition

- **Challenge:** An organisation needed a secure, multi-subscription Azure environment to host critical digital services.
 - **Solution:** GlobalLogic deployed an automated hub-and-spoke landing zone using CLEF and Terraform.
 - **Outcome:** Delivered a production-ready foundation in four weeks, reducing deployment time by 50% while ensuring full NCSC compliance.
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5. About GlobalLogic & Why We're the Right Partner

5.1 About GlobalLogic

GlobalLogic, a Hitachi Group Company, is a leader in digital product engineering. We helped create some of the most innovative and widely used digital products and experiences. We integrate experience design, complex engineering and AI & data expertise to help public sector organisations and commercial enterprises accelerate their transition into digital-first businesses.

Unlike traditional systems integrators that focus on maintaining legacy IT, we focus on **building the new**. We combine a "chip-to-cloud" software engineering mindset with user-centric design to create digital products that citizens and employees want to use.

- **Global Scale, Local Delivery:** We employ over 32,000 professionals across 23 countries. In the UK & Ireland, we operate major engineering and design hubs in London, Manchester, Edinburgh, and Newry.
- **The Hitachi Advantage:** Acquired by Hitachi in 2021, we bring the agility of a Silicon Valley digital native backed by the financial stability, R&D depth and 110-year heritage of a global industrial giant.
- **Core Capabilities:** Our services span the full digital lifecycle, including Digital Advisory, Experience Design (via our Method design arm), Software Engineering, Data & AI, and Cloud Platform development.

5.2 Why GlobalLogic

We bridge the gap between strategic intent and technical execution. For public sector buyers, we offer a distinct alternative to incumbent providers by focusing on **delivery velocity** and **engineering rigour**.

- **We Build, We Don't Just Advise:** Our roots are in product engineering. We apply the same rigorous standards used to build life-critical medical devices and global banking platforms to public sector challenges. We deliver working software, not just slide decks delivering >2000 product releases per annum.
- **Velocity AI – Accelerating Impact:** We do not just build AI; we engineer ecosystems where intelligence is orchestrated across the business. Using our Velocity AI strategy, we typically

achieve a **30% increase in productivity** and a **25% reduction in time-to-market** for new digital services.

- **User-Centric, Security-First:** We align with GDS (Government Digital Service) standards by default, ensuring services are accessible and intuitive. Crucially, we embed security into the engineering lifecycle (Secure-by-Design), aligning with NCSC principles to manage data and risk effectively.
- **Proven in Regulated Environments:** We have two decades of experience delivering in highly regulated sectors, including Life Sciences, Healthcare, and Financial Services. We understand how to navigate complex compliance landscapes without sacrificing the pace of innovation and hold (amongst others) **ISO 13485 certification** and follow **IEC 62304 compliant** software development lifecycles.

5.3 Social Value & Ethical Impact

We believe that social innovation is as critical as technical innovation. GlobalLogic, as part of the Hitachi Group, operates with a deep commitment to creating positive impact for people and the planet. Our approach is grounded in measurable outcomes and global ethical standards.

- **World-Class Ethical Leadership:** In 2025, Hitachi was named one of the **World's Most Ethical Companies** by Ethisphere. This recognition reflects our commitment to integrity, compliance and high standards of governance in every public sector engagement.
- **Commitment to Diversity and Inclusion:** We are a signatory of the **CEO Action for Diversity and Inclusion**. We achieved the Hitachi Group 2030 goal of having **30% women in our workforce** in 2023, seven years ahead of schedule.
- **Sustainable Operations:** GlobalLogic holds an **EcoVadis Silver Rating**, placing us in the **top 15%** of companies assessed for sustainability in our sector. We report our own Scope I, II and III emissions and are fully aligned with Hitachi's target to achieve carbon neutrality at all business sites by 2030.
- **Proven Supply Chain Integrity:** Our **NQC Supplier Assurance** score exceeds the industry average by **25%**. This ensures that our delivery models are as responsible as they are resilient.
- **Talent Development and Wellbeing:** GlobalLogic is recognized as a global leader in talent development, receiving the **ATD Best Award in 2025**. This ensures our public sector teams are continuously upskilled in the latest technologies, including responsible AI and secure engineering practices.

6. Contact Details

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