

Azure Cloud Migration Readiness Assessment

SERVICE DEFINITION DOCUMENT - VERSION 1.0

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1. Detailed Service Description

1.1 Overview

GlobalLogic's Azure Cloud Migration Readiness Assessment service provides a comprehensive evaluation for public sector organisations planning to move workloads to Microsoft Azure. By utilising a structured discovery process aligned with the Microsoft Cloud Adoption Framework (CAF) and NCSC security principles, we bridge the gap between strategic intent and technical execution. We help departments understand their current maturity level, identify technical hurdles and build a data-driven business case for cloud migration.

1.2 Scope of the Service

- **Workload Discovery:** Deep audit of application portfolios and infrastructure dependencies.
 - **Maturity Analysis:** Evaluation of operational, financial and technical readiness.
 - **TCO and Financial Planning:** Azure consumption forecasting and cost-saving strategy development.
 - **Security and Compliance Gap Analysis:** Review against government security classifications and standards.
 - **Roadmap Development:** Phased migration planning using the 7-R methodology.
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1.3 Delivery Approach

Our approach follows a consistent lifecycle:

- **Discovery:** Baseline audit of infrastructure, applications and stakeholder goals.
 - **Design:** Definition of the target Azure architecture and landing zone requirements.
 - **Analysis:** Evaluation of migration paths (e.g. Rehost vs Refactor) for each workload.
 - **Report:** Delivery of a readiness report, risk register and costed roadmap.
 - **Handover:** Executive presentation and knowledge transfer to internal teams.
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1.4 Tools, Methods & Standards

- **Methods:** Agile (Scrum/Kanban), DevOps and Well-Architected Framework reviews.
 - **Tools:** Terraform, ARM templates and Azure Migrate for automated discovery.
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- **Standards:** NCSC Cloud Security Principles and WCAG 2.2 AA for digital accessibility.
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1.5 Deliverables

- **Readiness Assessment Report:** Detailed technical and operational maturity scores.
 - **Application Migration Catalogue:** Workloads mapped to 7-R migration strategies.
 - **Landing Zone Architecture:** High-level design for a secure Azure environment.
 - **Financial Business Case:** Projected Azure costs and TCO comparison.
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1.6 Dependencies & Constraints

- **Access:** Requires timely access to systems, documentation and stakeholder interviews.
 - **Data Quality:** Accuracy is dependent on the completeness of client-provided datasets.
 - **Remote-First:** Standard delivery is remote; on-site workshops require prior arrangement.
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1.7 Customer Responsibilities

- **Stakeholder Engagement:** Ensuring availability of technical leads and budget owners.
 - **Environmental Access:** Providing read-only access to infrastructure monitoring tools.
 - **Documentation:** Sharing existing security policies and application architecture diagrams.
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1.8 Quality Assurance & Governance

- **Progress Tracking:** Weekly reviews and RAID log management.
 - **Peer Review:** Internal architectural audits ensuring alignment with CAF best practices.
 - **Social Value:** Measuring impact against the Government's Social Value Model themes.
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1.9 Security, Data Protection & Compliance

GlobalLogic holds ISO 27001, ISO 9001 and Cyber Essentials Plus. All data handling complies with UK GDPR and data residency requirements for the UK Public Sector.

2. Onboarding & Offboarding

2.1 Onboarding

Initiated via a kick-off meeting to define communication channels, governance structures and immediate access requirements for discovery tools.

2.2 Offboarding

Conclusion includes a final roadmap presentation, knowledge-transfer workshops and the secure deletion or return of all client-provided data.

3. Pricing & Commercials

Pricing Model

- Provided on a Time and Materials (T&M) basis according to our G-Cloud 15 rate card. Fixed-price discovery modules may be available for clearly defined scopes.
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4. Case Studies

Case Study – World's largest source of unfiltered flight data

- **Challenge:** Rapid migration of a complex VM environment to cloud infrastructure following a data centre access issue.
 - **Solution:** Reverse engineering and migration to cloud using Terraform automation.
 - **Outcome:** Restored operations with zero downtime and established a secure, scalable landing zone.
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5. About GlobalLogic & Why We're the Right Partner

5.1 About GlobalLogic

GlobalLogic, a Hitachi Group Company, is a leader in digital product engineering. We helped create some of the most innovative and widely used digital products and experiences. We integrate experience design, complex engineering and AI & data expertise to help public sector organisations and commercial enterprises accelerate their transition into digital-first businesses.

Unlike traditional systems integrators that focus on maintaining legacy IT, we focus on **building the new**. We combine a "chip-to-cloud" software engineering mindset with user-centric design to create digital products that citizens and employees want to use.

- **Global Scale, Local Delivery:** We employ over 32,000 professionals across 23 countries. In the UK & Ireland, we operate major engineering and design hubs in London, Manchester, Edinburgh, and Newry.
- **The Hitachi Advantage:** Acquired by Hitachi in 2021, we bring the agility of a Silicon Valley digital native backed by the financial stability, R&D depth and 110-year heritage of a global industrial giant.
- **Core Capabilities:** Our services span the full digital lifecycle, including Digital Advisory, Experience Design (via our Method design arm), Software Engineering, Data & AI, and Cloud Platform development.

5.2 Why GlobalLogic

We bridge the gap between strategic intent and technical execution. For public sector buyers, we offer a distinct alternative to incumbent providers by focusing on **delivery velocity** and **engineering rigour**.

- **We Build, We Don't Just Advise:** Our roots are in product engineering. We apply the same rigorous standards used to build life-critical medical devices and global banking platforms to public sector challenges. We deliver working software, not just slide decks delivering >2000 product releases per annum.
- **Velocity AI – Accelerating Impact:** We do not just build AI; we engineer ecosystems where intelligence is orchestrated across the business. Using our Velocity AI strategy, we typically

achieve a **30% increase in productivity and a 25% reduction in time-to-market** for new digital services.

- **User-Centric, Security-First:** We align with GDS (Government Digital Service) standards by default, ensuring services are accessible and intuitive. Crucially, we embed security into the engineering lifecycle (Secure-by-Design), aligning with NCSC principles to manage data and risk effectively.
- **Proven in Regulated Environments:** We have two decades of experience delivering in highly regulated sectors, including Life Sciences, Healthcare, and Financial Services. We understand how to navigate complex compliance landscapes without sacrificing the pace of innovation and hold (amongst others) **ISO 13485 certification** and follow **IEC 62304 compliant** software development lifecycles.

5.3 Social Value & Ethical Impact

We believe that social innovation is as critical as technical innovation. GlobalLogic, as part of the Hitachi Group, operates with a deep commitment to creating positive impact for people and the planet. Our approach is grounded in measurable outcomes and global ethical standards.

- **World-Class Ethical Leadership:** In 2025, Hitachi was named one of the **World's Most Ethical Companies** by Ethisphere. This recognition reflects our commitment to integrity, compliance and high standards of governance in every public sector engagement.
- **Commitment to Diversity and Inclusion:** We are a signatory of the **CEO Action for Diversity and Inclusion**. We achieved the Hitachi Group 2030 goal of having **30% women in our workforce** in 2023, seven years ahead of schedule.
- **Sustainable Operations:** GlobalLogic holds an **EcoVadis Silver Rating**, placing us in the **top 15%** of companies assessed for sustainability in our sector. We report our own Scope I, II and III emissions and are fully aligned with Hitachi's target to achieve carbon neutrality at all business sites by 2030.
- **Proven Supply Chain Integrity:** Our **NQC Supplier Assurance** score exceeds the industry average by **25%**. This ensures that our delivery models are as responsible as they are resilient.
- **Talent Development and Wellbeing:** GlobalLogic is recognized as a global leader in talent development, receiving the **ATD Best Award in 2025**. This ensures our public sector teams are continuously upskilled in the latest technologies, including responsible AI and secure engineering practices.

6. Contact Details

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