



Your Catalyst For The
Next Digital Horizon

Wiz Digital Services Limited

G-Cloud 15

Service Definition Document : Security Incident
Response Runbooks and Exercising

Classification: Public

Lot 3 – Cloud Support Services

**Wiz Digital Is A Digital Firm That Transforms
Data, AI, And Cloud Into Secure, Scalable
Products And Services.
Delivered At Speed, Engineered For Tomorrow.**

Our Mission

We Empower Organisations By Engineering Secure, Scalable Innovation That Unlocks Growth, Sharpens Efficiency And Delivers Lasting Impact.

Cloud Solutions That Drive Innovation



AI Solutions

Pilot Programs,
Automation,
and Analytics/Reporting



Data Services

Governance, Quality,
Migrations, MDM, and
Insights/Reporting



Cloud Infrastructure

Migration, Modernisation,
Managed Services, and
Deployments



Modernisation

Micro-Services,
Development, Low Code,
CRM and Architectures



Managed Services

Monitoring and
Maintenance, Application
Support, and Security



Advisory

Strategy, Change and
Process Management,
and Risk Mitigation

Delivery That Ignites Transformation



Custom Pods

A laser-focused squad, built just for your mission.

- Hand-picked cross-functional talent; Budget surety right from the start
- Flexes in size as scope evolves—no stranded bench



Embedded Teams

Our experts, fully woven into your culture.

- Operate inside your tool-chain & ceremonies
- Knowledge transfer baked in—capability uplift for your staff



Managed Services

We Run & optimise, while you focus on growth

- 24 × 7 monitoring with SLA-backed response
- Continuous improvement pipeline (cost, performance, security)



Project Delivery

Fixed outcomes against clear milestones.

- Scope, timeline, budget locked in upfront
- Dedicated delivery lead + risk registry
- Stage-gate sign-offs ensure zero surprise overruns

nasscom



Skillnet
**INNOVATION
EXCHANGE**



Department for
International Trade



Trade
Commissioner Service



Accreditations



Microsoft



salesforce



Partnerships



Compliance

G-Cloud 15 Service Offerings

- 1** Cloud Strategy, Architecture, and Advisory
- 2** Cloud Programme, Portfolio, and Delivery Governance
- 3** Cloud Migration and Modernisation Planning
- 4** Cloud Foundation and Platform Enablement
- 5** Cloud Migration and Transition Delivery Support
- 6** Data Platforms, Analytics, and Information Management
- 7** Cloud Security, Risk, and Assurance
- 8** Cloud Financial Management and Sustainability
- 9** Managed Cloud Services, and Operational Support
- 10** Quality Assurance, Testing and Service, Validation
- 11** Training, Enablement, and Knowledge Transfer
- 12** AI Platform Enablement, Governance, and Operations

7

Cloud Security, Risk, And Assurance

This category supports organisations operating under heightened security, regulatory, or public accountability requirements. Buyers often need to balance innovation with assurance, without defaulting to risk-averse stagnation.

We embed security and risk management into cloud design and operations, rather than treating them as bolt-ons. Our services cover architecture, controls, assurance activities, and audit readiness, aligned to recognised standards and government expectations.

The outcome is improved security posture, clearer risk ownership, and stronger assurance for stakeholders. Clients are able to move faster with confidence, supported by evidence-based controls and defensible security decisions.

Security Incident Response Runbooks And Exercising

Cloud Security, Risk,
and Assurance

This service helps organisations prepare for security incidents in cloud environments. Wiz Digital designs incident response runbooks and facilitates structured exercises that test roles, processes, and decision-making, ensuring teams are ready to respond effectively while meeting organisational and public sector assurance expectations.

Service Overview

- Design of cloud security incident response frameworks
- Development of cloud-specific incident runbooks
- Definition of roles, responsibilities, and escalation paths
- Integration with existing organisational response processes
- Consideration of regulatory and notification requirements
- Facilitation of tabletop and scenario-based exercises
- Assessment of incident response readiness
- Identification of gaps and improvement actions
- Validation of response procedures
- Clear incident response documentation

Service Features

- Improved readiness for cloud security incidents
- Faster and more coordinated incident response
- Reduced business and service impact
- Clear accountability during incidents
- Improved communication and decision-making
- Better compliance with regulatory expectations
- Increased confidence among stakeholders
- Early identification of response weaknesses
- Stronger governance of security incidents
- Sustainable approach to incident response readiness

Service Benefits

Engineer Tomorrow, Starting Today

Bring Us Your Biggest Problems;
We'll Bring The Roadmap.