



Your Catalyst For The
Next Digital Horizon

Wiz Digital Services Limited

G-Cloud 15

Service Definition Document : Resilience, Failover and
Recovery Testing

Classification: Public

Lot 3 – Cloud Support Services

**Wiz Digital Is A Digital Firm That Transforms
Data, AI, And Cloud Into Secure, Scalable
Products And Services.
Delivered At Speed, Engineered For Tomorrow.**

Our Mission

We Empower Organisations By Engineering Secure, Scalable Innovation That Unlocks Growth, Sharpens Efficiency And Delivers Lasting Impact.

Cloud Solutions That Drive Innovation



AI Solutions

Pilot Programs,
Automation,
and Analytics/Reporting



Data Services

Governance, Quality,
Migrations, MDM, and
Insights/Reporting



Cloud Infrastructure

Migration, Modernisation,
Managed Services, and
Deployments



Modernisation

Micro-Services,
Development, Low Code,
CRM and Architectures



Managed Services

Monitoring and
Maintenance, Application
Support, and Security



Advisory

Strategy, Change and
Process Management,
and Risk Mitigation

Delivery That Ignites Transformation



Custom Pods

A laser-focused squad, built just for your mission.

- Hand-picked cross-functional talent; Budget surety right from the start
- Flexes in size as scope evolves—no stranded bench



Embedded Teams

Our experts, fully woven into your culture.

- Operate inside your tool-chain & ceremonies
- Knowledge transfer baked in—capability uplift for your staff



Managed Services

We Run & optimise, while you focus on growth

- 24 × 7 monitoring with SLA-backed response
- Continuous improvement pipeline (cost, performance, security)



Project Delivery

Fixed outcomes against clear milestones.

- Scope, timeline, budget locked in upfront
- Dedicated delivery lead + risk registry
- Stage-gate sign-offs ensure zero surprise overruns

nasscom



Skillnet
**INNOVATION
EXCHANGE**



Department for
International Trade

SUPPORTER



Trade
Commissioner Service



Accreditations



Microsoft



salesforce



Partnerships



Compliance

G-Cloud 15 Service Offerings

- 1 Cloud Strategy, Architecture, and Advisory
- 2 Cloud Programme, Portfolio, and Delivery Governance
- 3 Cloud Migration and Modernisation Planning
- 4 Cloud Foundation and Platform Enablement
- 5 Cloud Migration and Transition Delivery Support
- 6 Data Platforms, Analytics, and Information Management
- 7 Cloud Security, Risk, and Assurance
- 8 Cloud Financial Management and Sustainability
- 9 Managed Cloud Services, and Operational Support
- 10 Quality Assurance, Testing and Service, Validation
- 11 Training, Enablement, and Knowledge Transfer
- 12 AI Platform Enablement, Governance, and Operations

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Quality Assurance, Testing, And Service Validation

This category ensures that cloud services meet required quality, performance, and resilience standards before and after go-live. Common issues include inadequate non-functional testing and late discovery of defects.

Our QA approach focuses on validating services against real-world usage and risk scenarios. We define appropriate quality criteria, design targeted testing activities, and provide independent assurance where required.

The result is increased confidence in service readiness, reduced operational incidents, and clearer evidence for go-live decisions. Quality becomes an enabler of delivery rather than a last-minute gate.

Resilience, Failover And Recovery Testing

Quality Assurance,
Testing, and
Service Validation

This service validates how cloud services behave during failures and disruptions. Wiz Digital supports resilience, failover, and recovery testing to ensure services can withstand incidents and recover within agreed objectives.

Service Overview

- Design of resilience and failover tests
- Simulation of failure scenarios
- Validation of recovery processes
- Testing of dependencies and integrations
- Confirmation of RTO and RPO
- Execution and monitoring of tests
- Capture of evidence and outcomes
- Identification of weaknesses
- Improvement recommendations
- Clear resilience documentation

Service Features

- Increased confidence in service continuity
- Reduced impact of outages
- Validated recovery processes
- Improved operational resilience
- Better assurance readiness
- Reduced recovery times
- Clear resilience improvement roadmap
- Improved governance of continuity
- Stronger stakeholder confidence
- Sustainable resilience practices

Service Benefits

Engineer Tomorrow, Starting Today

Bring Us Your Biggest Problems;
We'll Bring The Roadmap.