



Your Catalyst For The
Next Digital Horizon

Wiz Digital Services Limited

G-Cloud 15

Service Definition Document : Service Transition,
Handover and Operational Readiness

Classification: Public

Lot 3 – Cloud Support Services

**Wiz Digital Is A Digital Firm That Transforms
Data, AI, And Cloud Into Secure, Scalable
Products And Services.
Delivered At Speed, Engineered For Tomorrow.**

Our Mission

We Empower Organisations By Engineering Secure, Scalable Innovation That Unlocks Growth, Sharpens Efficiency And Delivers Lasting Impact.

Cloud Solutions That Drive Innovation



AI Solutions

Pilot Programs,
Automation,
and Analytics/Reporting



Data Services

Governance, Quality,
Migrations, MDM, and
Insights/Reporting



Cloud Infrastructure

Migration, Modernisation,
Managed Services, and
Deployments



Modernisation

Micro-Services,
Development, Low Code,
CRM and Architectures



Managed Services

Monitoring and
Maintenance, Application
Support, and Security



Advisory

Strategy, Change and
Process Management,
and Risk Mitigation

Delivery That Ignites Transformation



Custom Pods

A laser-focused squad, built just for your mission.

- Hand-picked cross-functional talent; Budget surety right from the start
- Flexes in size as scope evolves—no stranded bench



Embedded Teams

Our experts, fully woven into your culture.

- Operate inside your tool-chain & ceremonies
- Knowledge transfer baked in—capability uplift for your staff



Managed Services

We Run & optimise, while you focus on growth

- 24 × 7 monitoring with SLA-backed response
- Continuous improvement pipeline (cost, performance, security)



Project Delivery

Fixed outcomes against clear milestones.

- Scope, timeline, budget locked in upfront
- Dedicated delivery lead + risk registry
- Stage-gate sign-offs ensure zero surprise overruns

nasscom



Skillnet
**INNOVATION
EXCHANGE**



Department for
International Trade



Trade
Commissioner Service



Accreditations



Microsoft



salesforce



Partnerships



Compliance

G-Cloud 15 Service Offerings

- 1 Cloud Strategy, Architecture, and Advisory
- 2 Cloud Programme, Portfolio, and Delivery Governance
- 3 Cloud Migration and Modernisation Planning
- 4 Cloud Foundation and Platform Enablement
- 5 Cloud Migration and Transition Delivery Support
- 6 Data Platforms, Analytics, and Information Management
- 7 Cloud Security, Risk, and Assurance
- 8 Cloud Financial Management and Sustainability
- 9 Managed Cloud Services, and Operational Support
- 10 Quality Assurance, Testing and Service, Validation
- 11 Training, Enablement, and Knowledge Transfer
- 12 AI Platform Enablement, Governance, and Operations

5

Cloud Migration And Transition Delivery Support

This category focuses on supporting the execution of migrations and transitions into live service. Buyers often face capability gaps, delivery risk, or coordination challenges across multiple suppliers and internal teams.

We provide hands-on delivery support across migration execution, cutover, integration, and service transition. Our role is to stabilise delivery, manage risk, and ensure that operational readiness is achieved before services go live.

The value lies in smoother transitions, fewer incidents, and faster stabilisation post-migration. Clients retain control while benefiting from experienced delivery support at critical points in the journey.

Service Transition, Handover And Operational Readiness

**Cloud Migration
and Transition
Delivery Support**

This service supports the controlled transition of cloud services into live operation. Wiz Digital ensures services are operationally ready by validating processes, documentation, and responsibilities, enabling support teams to take ownership confidently while meeting organisational and public sector governance expectations.

Service Overview

- Planning and coordination of service transition activities
- Assessment of operational readiness
- Confirmation of roles, responsibilities, and ownership
- Definition of support and escalation models
- Knowledge transfer to operational teams
- Validation of incident and change processes
- Definition of service acceptance criteria
- Coordination with suppliers and support teams
- Go-live readiness reviews
- Clear transition documentation and sign-off

Service Features

- Reduced risk during service handover
- Improved readiness for live operation
- Clear accountability for cloud services
- Reduced likelihood of early operational issues
- Better coordination between delivery and support
- Improved service stability after go-live
- Stronger governance and assurance
- Clear expectations for operational teams
- More predictable service outcomes
- Smoother adoption of cloud services

Service Benefits

Engineer Tomorrow, Starting Today

Bring Us Your Biggest Problems;
We'll Bring The Roadmap.