



Your Catalyst For The
Next Digital Horizon

Wiz Digital Services Limited

G-Cloud 15

Service Definition Document : IBM Cloud Pak Platform

Enablement and Operations Support

Classification: Public

Lot 3 – Cloud Support Services

**Wiz Digital Is A Digital Firm That Transforms
Data, AI, And Cloud Into Secure, Scalable
Products And Services.
Delivered At Speed, Engineered For Tomorrow.**

Our Mission

We Empower Organisations By Engineering Secure, Scalable Innovation That Unlocks Growth, Sharpens Efficiency And Delivers Lasting Impact.

Cloud Solutions That Drive Innovation



AI Solutions

Pilot Programs,
Automation,
and Analytics/Reporting



Data Services

Governance, Quality,
Migrations, MDM, and
Insights/Reporting



Cloud Infrastructure

Migration, Modernisation,
Managed Services, and
Deployments



Modernisation

Micro-Services,
Development, Low Code,
CRM and Architectures



Managed Services

Monitoring and
Maintenance, Application
Support, and Security



Advisory

Strategy, Change and
Process Management,
and Risk Mitigation

Delivery That Ignites Transformation



Custom Pods

A laser-focused squad, built just for your mission.

- Hand-picked cross-functional talent; Budget surety right from the start
- Flexes in size as scope evolves—no stranded bench



Embedded Teams

Our experts, fully woven into your culture.

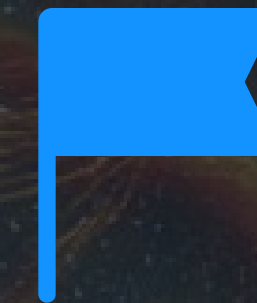
- Operate inside your tool-chain & ceremonies
- Knowledge transfer baked in—capability uplift for your staff



Managed Services

We Run & optimise, while you focus on growth

- 24 × 7 monitoring with SLA-backed response
- Continuous improvement pipeline (cost, performance, security)



Project Delivery

Fixed outcomes against clear milestones.

- Scope, timeline, budget locked in upfront
- Dedicated delivery lead + risk registry
- Stage-gate sign-offs ensure zero surprise overruns

nasscom



Skillnet
**INNOVATION
EXCHANGE**



Department for
International Trade



Trade
Commissioner Service



Accreditations



Microsoft



salesforce



Partnerships



Compliance

G-Cloud 15 Service Offerings

- 1 Cloud Strategy, Architecture, and Advisory
- 2 Cloud Programme, Portfolio, and Delivery Governance
- 3 Cloud Migration and Modernisation Planning
- 4 Cloud Foundation and Platform Enablement
- 5 Cloud Migration and Transition Delivery Support
- 6 Data Platforms, Analytics, and Information Management
- 7 Cloud Security, Risk, and Assurance
- 8 Cloud Financial Management and Sustainability
- 9 Managed Cloud Services, and Operational Support
- 10 Quality Assurance, Testing and Service, Validation
- 11 Training, Enablement, and Knowledge Transfer
- 12 AI Platform Enablement, Governance, and Operations

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Data Platforms, Analytics, And Information Management

This category addresses the growing need to treat data as a strategic asset rather than a by-product of systems. Common problems include fragmented data platforms, poor data quality, unclear ownership, and limited trust in analytics outputs.

Our approach integrates platform architecture, governance, and analytics enablement. We design modern cloud data platforms alongside clear information management frameworks, ensuring that data is accessible, secure, and fit for purpose.

Clients gain reliable data foundations that support analytics, reporting, and decision-making. This improves insight, reduces manual effort, and enables more confident use of data across the organisation.

IBM Cloud Pak Platform Enablement And Operations Support

Data Platforms, Analytics, and
Information Management

This service supports organisations enabling and operating IBM Cloud Pak platforms within cloud environments. Wiz Digital designs platform configurations and operational support models that ensure Cloud Pak services are secure, resilient, and ready for use, aligned with organisational governance and public sector assurance expectations.

Service Overview

- Design of IBM Cloud Pak platform architectures
- Configuration of environments and platform standards
- Integration planning with OpenShift and cloud services
- Security and compliance baseline design
- Identity and access integration considerations
- Definition of platform operations and support models
- Monitoring and logging enablement guidance
- Resilience and availability design considerations
- Validation of operational readiness
- Clear Cloud Pak documentation and handover

Service Features

- Secure and well-governed Cloud Pak platforms
- Reduced operational and configuration risk
- Improved reliability of platform services
- Clear ownership and support arrangements
- Better alignment with security requirements
- Faster enablement of Cloud Pak capabilities
- Improved confidence in platform operations
- Reduced likelihood of platform instability
- Better coordination across delivery teams
- Sustainable foundation for Cloud Pak platforms

Service Benefits

Engineer Tomorrow, Starting Today

Bring Us Your Biggest Problems;
We'll Bring The Roadmap.