

Service Name

Cloud Adoption Advisory

Description

We help organisations navigate cloud adoption decisions and transitions with authenticity and clarity. From capability assessments to migration roadmaps, we provide genuine, independent advice that cuts through vendor noise. We strive to ensure cloud investments deliver genuine business value rather than just technology change for the sake of it.

Categories

This is focused on **cloud migration planning**:

- Capability analysis
- Enterprise architecture
- Cloud gap assessment
- Architecture options analysis
- Delivery road-mapping

Key Service Features

- Cloud readiness assessment across technology, people, and process
- Vendor-independent architecture options analysis and recommendations
- Migration roadmap development with clear sequencing and dependencies
- Business case development connecting cloud investment to outcomes
- Risk assessment for security, compliance, and operational continuity
- Skills gap analysis identifying training and recruitment needs
- Operating model implications assessment for cloud-native delivery
- Cost modelling comparing on-premise, hybrid, and cloud options
- Governance framework design for multi-cloud environments
- Legacy system assessment for migration, modernisation, or retirement

Key Service Benefits

- Reduces cloud adoption risk through structured assessment
- Avoids vendor lock-in through independent architectural advice
- Creates realistic migration timelines based on genuine complexity
- Identifies hidden costs before they become budget surprises
- Builds internal confidence for cloud transformation decisions
- Ensures compliance requirements are addressed from the outset
- Aligns cloud strategy with broader business objectives
- Identifies quick wins alongside longer-term transformation initiatives
- Develops organisational capability for ongoing cloud evolution
- Provides clarity for stakeholder communication and business cases

Constraints

This is an advisory service. We do not provide infrastructure implementation or managed cloud services.

Client must provide access to existing architecture documentation, infrastructure teams, and relevant stakeholders.

Assessment scope must be clearly defined at engagement start.

Recommendations are vendor independent. We have no commercial relationships that influence our advice.

Service Support

We provide highly personalised support levels, and response times can be tailored to meet specific engagement requirements or regulatory/governance requirements. A dedicated technical account manager is always available to support and advise. As standard, support for this service is as follows:

- Email/telephone support with personal account manager
- Tickets raised and managed through Jira Service Desk
- Due to the nature of this service, webchat is not available or useful

Priority	Response Time	Rationale
P1 - Critical	4 business hours	Urgent strategic blockers requiring immediate input
P2 - High	1 business day	Significant issues affecting progress
P3 - Standard	2 business days	General queries, clarifications, non-urgent matters

Jira Service Desk meets WCAG 2.2 A although is currently focused on achieving AA certification.

Staff Security Levels

All staff will achieve the desired security clearance levels with our screening approach conforming to BS7858:2019 standard.

Government security clearance up to DV is possible depending on engagement requirements.

Service Discounting

Discounts are available for educational establishments.