

Service Name

Technology Strategy Execution

Description

We turn technology strategies from documents into reality. Working alongside leadership teams we mobilise programmes, dissolve blockers, and coach delivery teams to execute against strategic objectives. We ensure complete focus on the desired outcome, testing strategic intent using a hypothesis-led approach.

Categories

This is focused on **cloud migration planning**:

- Capability analysis
- Delivery road-mapping
- Other

Key Service Features

- Strategy-to-execution translation with clear outcome definitions
- Programme mobilisation and team structure design
- Portfolio governance design balancing oversight with team autonomy
- Hypothesis-driven approach validating strategic assumptions iteratively
- Blocker identification and resolution at programme level
- Stakeholder alignment through regular strategic health checks
- Benefits realisation tracking connecting delivery to business outcomes
- Risk identification and mitigation planning across initiatives
- Cross-functional coordination removing silos between business and technology
- Executive coaching for strategy ownership and decision-making

Key Service Benefits

- Converts strategy documents into tangible, measurable progress
- Reduces wasted investment on initiatives that should stop
- Creates accountability for outcomes not just activities
- Improves strategic agility through shorter feedback loops
- Aligns technology investment to genuine business priorities
- Builds executive confidence in technology delivery capability
- Identifies strategic drift early before significant waste
- Enables informed trade-off decisions when priorities conflict
- Creates organisational learning about what actually works
- Develops internal capability for ongoing strategy execution

Constraints

This service requires sponsorship at C-suite or equivalent level with authority to make strategic decisions.

Client must provide access to existing strategy documentation, portfolio information, and key stakeholders across business and technology functions.

This service focuses on execution advisory and coaching rather than strategy formulation - strategy must exist or be developed in parallel. Success depends on client willingness to act on findings and recommendations.

Minimum engagement of 12 weeks recommended for meaningful strategic impact.

Service Support

We provide highly personalised support levels, and response times can be tailored to meet specific engagement requirements or regulatory/governance requirements. A dedicated technical account manager is always available to support and advise. As standard, support for this service is as follows:

- Email/telephone support with personal account manager
- Tickets raised and managed through Jira Service Desk
- Due to the nature of this service, webchat is not available or useful

Priority	Response Time	Rationale
P1 - Critical	4 business hours	Urgent strategic blockers requiring immediate input
P2 - High	1 business day	Significant issues affecting progress
P3 - Standard	2 business days	General queries, clarifications, non-urgent matters

Jira Service Desk meets WCAG 2.2 A although is currently focused on achieving AA certification.

Staff Security Levels

All staff will achieve the desired security clearance levels with our screening approach conforming to BS7858:2019 standard.

Government security clearance up to DV is possible depending on engagement requirements.

Service Discounting

Discounts are available for educational establishments.