



**BLACKSTONE&**

G-Cloud 15 | Lot 3 – Cloud Support Services

## Low-Code/No-Code Platform Development & Enablement

### Service Description

Low-code and no-code application development through specialist resources or managed delivery teams. We design, build, and deploy business applications, workflow automation, and citizen-facing services using leading platforms. Supporting rapid delivery, citizen developer enablement, and enterprise governance—accelerating digital transformation while reducing traditional development costs, timelines, and technical barriers.

### Service Overview

The Low-Code/No-Code Platform Development service helps organisations harness the productivity benefits of modern low-code platforms while maintaining appropriate governance and quality standards.

Low-code and no-code platforms have matured significantly, offering genuine alternatives to traditional development for many use cases. They enable faster delivery, broader participation in solution creation, and reduced dependency on scarce technical skills. However, realising these benefits requires thoughtful implementation that balances enablement with governance.

Our service addresses the full spectrum of low-code adoption:

**Platform Expertise:** We maintain deep expertise across leading low-code platforms including Microsoft Power Platform, Salesforce, ServiceNow, OutSystems, Mendix, and Appian. This enables us to recommend and implement the right platform for your needs.

**Application Development:** Our specialists design and build business applications using low-code platforms, bringing professional development practices to ensure quality, maintainability, and scalability.

**Citizen Developer Enablement:** Low-code's true power emerges when business users can create their own solutions. We design enablement programmes, governance frameworks, and support structures that unlock this potential safely.

**Enterprise Integration:** Low-code solutions rarely exist in isolation. We ensure applications integrate effectively with enterprise systems and data sources, avoiding the creation of new silos.

Governance and Quality: Ungoverned low-code adoption creates shadow IT risks. We help organisations establish governance frameworks that enable innovation while maintaining security, compliance, and quality standards.

## Service Features

- Microsoft Power Platform: Power Apps, Power Automate, Copilot Studio
- Salesforce Flow, Lightning App Builder, and OmniStudio development
- ServiceNow App Engine, Flow Designer, and Creator Workflows
- OutSystems, Mendix, Appian, and Pega low-code development
- Citizen developer enablement, training, and governance frameworks
- Centre of Excellence design, implementation, and maturity assessment
- Workflow automation, business process digitisation, and RPA integration
- Enterprise integration using APIs, connectors, and Dataverse
- Security by design with DLP policies and access controls
- Flexible embedded specialists or managed low-code delivery teams

## Service Benefits

- Accelerated delivery with 70% faster time-to-deployment
- Reduced development costs through rapid application building
- Empowered business users creating solutions without IT bottlenecks
- Governed citizen development preventing shadow IT risks
- Scalable solutions integrated with enterprise systems and data
- Rapid prototyping enabling faster validation and user feedback
- Maximised value from existing platform licensing investments
- Accessible development reducing reliance on scarce coding skills
- Seamless knowledge transfer building sustainable internal capability
- Assured quality with enterprise-grade security and compliance

## Our Approach

Our low-code engagements follow a maturity-based approach:

**Assessment:** We evaluate your current low-code landscape, governance maturity, and business priorities to recommend an appropriate adoption strategy.

**Platform Selection:** Where platform decisions are required, we help evaluate options against your specific requirements, existing investments, and strategic direction.

**Application Delivery:** Whether building applications ourselves or supporting your teams, we apply consistent practices for quality, documentation, and maintainability.

**Enablement:** We design and deliver training programmes that enable citizen developers to contribute effectively while understanding governance requirements.

**Centre of Excellence:** For organisations scaling low-code adoption, we help establish Centres of Excellence that provide shared services, standards, and expertise.

*Available through G-Cloud 15 Framework | Lot 3 – Cloud Support Services*