



BLACKSTONE&

G-Cloud 15 | Lot 3 – Cloud Support Services

Agile Delivery Management

Service Description

Agile delivery management providing experienced Scrum Masters, Delivery Managers, and Agile Coaches to lead and support digital delivery teams. We establish agile practices, facilitate ceremonies, remove impediments, and drive continuous improvement—ensuring teams deliver value iteratively while meeting GDS service standards and government digital delivery expectations.

Service Overview

The Agile Delivery Management service provides experienced delivery leadership that enables teams to deliver value effectively using agile approaches.

Agile is now mainstream in government digital delivery, but doing agile well remains challenging. Teams struggle with ceremonies that don't generate value, impediments that persist despite retrospectives, and stakeholders who don't understand iterative delivery. Good agile delivery management addresses these challenges through skilled facilitation, coaching, and leadership.

Our service provides access to experienced practitioners:

Scrum Masters: We provide Scrum Masters who facilitate team processes, protect team capacity, and drive continuous improvement. Our Scrum Masters understand both the mechanics of agile and the deeper principles that make it work.

Delivery Managers: We provide Delivery Managers who lead teams, manage stakeholders, and ensure delivery alignment with organisational objectives. Our Delivery Managers bridge the gap between team-level delivery and programme-level governance.

Agile Coaches: We provide Agile Coaches who help teams and organisations improve their agile maturity. Our coaches bring experience across multiple frameworks and contexts, enabling them to recommend approaches suited to specific situations.

Service Features

- Agile contracting commercial models to promote agile behaviours
- Delivery Managers providing leadership and stakeholder management
- Agile Coaches driving organisational agility and maturity
- Scrum, Kanban, Scrumban, and hybrid methodology implementation
- SAFe, LeSS, and scaled agile framework coordination
- GDS service assessment preparation and delivery support
- Continuous improvement through retrospectives and experiments
- Dependency management and cross-team coordination
- Delivery metrics, reporting, and stakeholder communication
- Agile capability building through coaching and training

Service Benefits

- Accelerated delivery through experienced agile leadership
- Improved team performance with effective impediment removal
- Agile contracting aligns commercials to tangible outcomes
- Enhanced predictability through mature agile practices
- Stakeholder confidence with transparent progress reporting
- Continuous improvement embedded in team culture
- Scaled delivery capability for large programmes
- Reduced risk through iterative, incremental delivery
- Sustainable internal capability through coaching transfer
- Flexible engagement scaling with delivery demands

Available through G-Cloud 15 Framework | Lot 3 – Cloud Support Services