

Enterprise Architecture as a Service (EAaaS) Service Definition

Introduction

This document provides an overview of the services offered by FuturOrg Consultancy through our Enterprise Architecture as a Service (EAaaS) service. Whilst this document outlines the core services on offer the specific definition and terms of service will be determined on a contract basis and tailored to meet the unique requirements of each client.

Service description

FuturOrg's EAaaS provides on-demand, outcome-led enterprise architecture capability to help organisations align strategy, enable delivery and support technology decision-making. We support organisations to establish or improve an EA practice, define current and target-state architecture, embed governance, and create actionable roadmaps that reduce duplication and enable sustainable transformation.

We are tool-agnostic and support modelling and repository adoption using your preferred tools including Orbus, ArchiMate approaches, and Coperceptuo. Our approach is aligned to industry best practice, including TOGAF, and tailored to your operating model and ways of working.

Background

Many organisations struggle to maintain architectural coherence across programmes, services and suppliers. Common challenges include technology sprawl, weak programme alignment, fragmented data and integration, pressure from cloud migration, and limited visibility of the technical landscape (what exists, how it connects, and what it costs or risks).

EAaaS provides practical architecture capacity and governance that helps leaders and delivery teams make better decisions, improve transparency, and translate strategy into executable roadmaps. The service supports senior leaders, digital and technology teams, architects, product/service owners, data and security stakeholders, and delivery partners.

Service features

Establishing or improving an EA practice

- Establishing an EA operating model and service catalogue that works with your strategic goals and existing working practices.
- Roles, responsibilities and RACI. Including governance processes and forums
- Architecture lifecycle aligned to delivery
- Templates, playbooks and standards to enable consistency

Architecture governance and decision support

We will work with you to establish or enhance a proportionate governance model design to meet your operational needs to speed decision making while improving control and traceability. This could include:



- Decision routes, stage gates, Architecture Decision Records (ADRs)
- Technical Design Group (TDG): project-level design decisions and solution shaping
- Architecture Review Board (ARB): cross-portfolio alignment, standards and patterns
- Design Authority Board (DAB): strategic design decisions, exceptions and prioritisation

Current-state baseline and technical landscape clarity

- Current-state (“as-is”) review and consolidation of architecture artefacts
- Application/data/integration/technology landscape mapping
- Identification of duplication, technical debt, risk hotspots and constraints
- Prioritised improvement backlog and quick wins

Target architecture, principles and reference patterns

- Target-state architecture by domain (Business, Data, Application, Technology, Security)
- TOGAF-aligned architecture principles across domains
- Reference patterns and reusable designs to accelerate delivery
- Additional principles where required (e.g., supporting safe AI adoption)

Roadmaps, options and investment planning

- Transition roadmaps with sequencing, dependencies and interim states
- Options assessments to support investment decisions and procurement planning
- Traceability from strategy through architecture and delivery to outcome realisation.

Tooling selection and adoption support

- Support to select and adopt EA repositories and modelling approaches
- Guidance on repository structure, meta-model alignment, reporting views
- Enablement to embed tooling into governance and delivery ways of working

Capability building and knowledge transfer

- Coaching, training and enablement for architects and delivery teams
- Practical “how to” guidance for boards, templates, and decision logging
- Continuous improvement cadence to keep EA current and used

Resource and capability support

We can provide the following roles or combination of roles to enhance your team’s capability and capacity:

- Lead Enterprise Architect / Enterprise Architect
- Solution Architect
- Business Architect
- Data / Information Architect
- Architecture Governance / Assurance Lead
- EA Tooling & Repository Adoption Support (tool dependent)

Service benefits

1. **Clarifies the technical landscape** and reduces hidden risk
2. **Reduces duplication and technology sprawl** through governance
3. **Aligns programmes to strategy** through coherent roadmaps
4. **Improves delivery speed** using reusable patterns and designs
5. **Strengthens data and integration** coherence across services
6. **Supports cloud migration** with target states and transitions
7. **Enables proportionate governance** that accelerates design decisions
8. **Provides flexible EA capacity** without permanent recruitment
9. **Builds internal EA capability** through coaching and playbooks

Service outcomes

While we work with each client to understand their unique requirements and desired outcomes typical outcomes include;

1. **Established or improved EA practice** with defined operating model
2. **Appropriate governance** in place (TDG/ARB/DAB) with decision traceability
3. **Clear “as-is” technical landscape** and prioritised improvement backlog
4. **TOGAF-aligned principles** and reference patterns adopted by delivery
5. **Target-state architectures** and transition roadmaps aligned to strategy
6. **Improved investment prioritisation** through options and dependency clarity
7. **Increased delivery confidence** and reduced rework across programmes

Delivery approach

We recognise each client has their own ways of working and we work with clients to ensure we engage them in a way which best meets their needs. We have extensive experience of delivering programs using agile, waterfall and hybrid approaches using industry best practice, and, delivering remotely or in person.

While each of the individual offer in the service can be taken as a standalone engagement, the following outlines an approach beginning with establishing a new EA function through to final handover with ongoing support.

End-to-end EAaaS delivery

Phase 1 — Establishment and embed (timeboxed engagement)

An initial engagement to stand up or significantly enhance the EA practice. Duration typically ranges from a few months up to 12 months, depending on scope, governance change, and recruitment/training needs.

Onboarding (start of service)

Purpose

Confirm scope, stakeholders and success measures to start delivery smoothly.

Activities

- Kick-off to confirm objectives, domains in scope and priorities
- Agree governance approach (including TDG/ARB/DAB) and cadence

- Confirm stakeholder groups, engagement routes and sign-off approach
- Initial artefact request as needed (strategies, portfolio, roadmaps, standards, architecture artefacts, tooling access, key supplier and platform information)
- Confirm delivery plan and mobilisation timeline

Baseline and mobilisation

Purpose

Establish a shared starting point and priority actions.

Activities

- Current-state review and technical landscape mapping (as available)
- EA maturity assessment and gap analysis
- Identify priority pain points (sprawl, alignment, data/integration, cloud)
- Define quick wins and improvement backlog

EA practice and governance embed

Purpose

Make EA usable, repeatable and integrated into delivery.

Activities

- Define EA operating model, templates and engagement routes
- Establish governance, decision routes and ADRs
- Implement proportionate checkpoints aligned to delivery lifecycle
- Publish initial standards, patterns and principles

Target architecture and roadmaps

Purpose

Translate strategy into actionable architecture direction.

Activities

- Define target-state architectures by domain and priority initiatives
- Create transition roadmaps, sequencing and dependencies
- Options assessments to support investment and procurement decisions
- Establish measures to track adoption and outcomes

Tooling adoption and capability uplift

Purpose

Make EA visible, maintained and self-sustaining.

Activities

- Support tooling selection/adoption and repository operating approach
- Enable reporting views to support boards and delivery decision-making
- Coaching and training; continuous improvement cycle

Engagement handover

Purpose

Handover outputs and knowledge to enable sustained delivery and improvement.

Activities

- Formal handover of deliverables, standards, decisions and roadmaps
- Knowledge transfer walkthroughs for architects and delivery leads
- Optional transition into Phase 2 call-off support model

Phase 2 — Ongoing EAaaS support (call-off/day-rate)

A flexible call-off arrangement providing retained architecture, governance and assurance capacity as required (e.g., to support boards, reviews, roadmaps, and priority initiatives).

Pricing

Through the scoping and ordering process we will work with you to get a detailed understanding of your requirements and the estimated effort needed. The final pricing will use the SFIA rate card below (full details attached) and will be based on the optimal combination of resources needed to meet your needs. Our services can be delivered remotely or on site in your offices. On site delivery may incur additional expenses which will be charged at cost and agreed as part of the scoping phase.

	<i>Strategy and architecture</i>	<i>Change and Transformation</i>	<i>Development and implementation</i>	<i>Delivery and operation</i>	<i>People and skills</i>	<i>Relationships and engagement</i>
1: Follow			£350			
2: Assist			£500			
3: Apply			£700			
4: Enable			£800			
5: Ensure			£900			
6: Initiate			£1000			
7: Set strategy			£1200			

Security and data handling

Information shared is treated as confidential and handled appropriately within the engagement. FuturOrg aligns to buyer security policies and assurance expectations as required.

Constraints

We aim to provide comprehensive service delivery and ongoing support. If specific constraints are identified during the scoping and ordering process, they will be documented as part of the final proposal provided.

Typical constraint considerations include timely access to stakeholders and requested artefacts. AI delivery activities require appropriate access to data, environments, and necessary licences. Specialist testing (e.g., penetration testing) and legal advice are excluded unless separately agreed. Delivery is typically business hours unless otherwise agreed.

Social Value

FuturOrg Consultancy Limited is committed to delivering measurable social value. Our commitments are designed to be relevant, proportionate, deliverable through how we operate, and, tracked using appropriate light-touch measures.

[MAC1] COVID-19 Recovery

- We support public bodies to stabilise and improve digital services and ways of working, enabling faster, more reliable access to services.
- We deliver work in a way that protects continuity, helping organisations maintain progress during disruption.

[MAC2] Tackling Economic Inequality

- We support local secondary schools and community partners with career events, providing CV advice, mock interviews, and career sessions.
- We provide digital inclusion sessions to support digital confidence and access, prioritising community groups, schools, and VCSE partners where there is known need.
- We prioritise local SMEs for business support services and ensuring prompt payment.

[MAC3] Fighting Climate Change

- We operate remote first delivery, using on-site activity only where it materially improves outcomes.
- Paperless by default working: We use a digital collaboration approach to deliver all outcomes and e-signatures as standard, printing is by exception only.
- Responsible technology lifecycle (reuse and refurbishment): We prioritise refurbishment and redeployment internally; use reputable refurbishment/reuse providers; where reuse is not possible, we use WEEE-compliant recycling via an approved provider.

[MAC4] Equal Opportunity

- We have adopted inclusive recruitment standards including structured scoring against role criteria, standardised interview questions, and anonymised shortlisting.
- We provide adaptive technologies and reasonable adjustments where needed and offer flexible working to support staff with health conditions or disabilities.

[MAC5] Wellbeing and social action

- Support for charitable fundraising for charities picked by our staff with match funding up to £1,000.
- Up to 2 paid volunteering days per employee per year, supporting causes chosen by staff.
- Mental health awareness training for staff and managers.

Sectors we cover

At FuturOrg Consultancy we have the experience and capability to be able to offer our services to Local Authorities, Central Government, Charities and Education.

Contact

We are always happy to talk with no obligation. We look forward to working closely with you and developing a bespoke approach to support your next steps.

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Website: futororg.co.uk