

G-Cloud 15 (RM1557.15)

Price List

Acceleraate Limited



Accelerate Professional Services

Rate Card – Government Digital and Data Profession Capability Framework

Job Role	Role Level	Day Rate
Solution Architect	1. Associate solution architect	£750 per day
	2. Solution architect	£1,000 per day
	3. Senior solution architect	£1,200 per day
	4. Lead solution architect	£1,500 per day
	5. Principal solution architect	£2,000 per day
Software Engineer	3. Developer	£1,000 per day
	4. Senior developer	£1,200 per day
	5. Senior developer – management	£1,200 per day
	6. Lead developer	£1,500 per day
	7. Lead developer – management	£1,500 per day
	8. Principal developer	£2,000 per day
	9. Principal developer – management	£2,000 per day
Development Operations (DevOps) Engineer	3. DevOps engineer	£1,000 per day
	4. Senior DevOps engineer	£1,200 per day
	5. Senior DevOps engineer – management	£1,200 per day
	6. Lead DevOps engineer	£1,500 per day
	7. Lead DevOps engineer – management	£1,500 per day
	8. Principal DevOps engineer	£2,000 per day
	9. Principal DevOps engineer – management	£2,000 per day
Quality Assurance Test Analyst	1. Tester (QAT)	£750 per day
	2. QAT analyst	£1,000 per day
	3. Senior QAT analyst	£1,200 per day
	4. Lead QAT analyst	£1,500 per day
Test Engineer	2. Test engineer	£1,000 per day
	3. Senior test engineer	£1,200 per day
	4. Lead test engineer	£1,500 per day
Programme Delivery Manager	1. Programme delivery manager	£1,200 per day
Infrastructure Engineer	1. Associate infrastructure engineer	£750 per day
	2. Infrastructure engineer	£1,000 per day
	3. Senior infrastructure engineer	£1,200 per day
	4. Lead infrastructure engineer	£1,500 per day
	5. Principal infrastructure engineer	£2,000 per day
IT Service Manager	1. IT service analyst	£750 per day
	2. IT service manager	£1,000 per day
	3. Senior IT service manager	£1,200 per day
	4. Head of IT service management	£1,500 per day
Application Operations Engineer	1. Associate application operations engineer	£500 per day
	2. Application operations engineer	£750 per day
	3. Senior application operations engineer	£1,000 per day
	4. Lead application operations engineer	£1,200 per day
	5. Principal application operations engineer	£1,500 per day

Notes

- **Working day:** 8 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding Bank Holidays in England and Wales
- **Office hours:** 9:00am – 5:00pm Monday to Friday

- **Out-of-office hours:**
 - **Weekday outside office hours:** 150% day rate premium
 - **Saturdays:** 150% day rate premium
 - **Sundays and National Holidays:** 200% day rate premium
- **Travel, mileage, subsistence:** All reasonable expenses will be recharged
- **Professional indemnity insurance:** included in day rate

Accelerate Support & Managed Services

Technical Support

Service	Minimum Monthly Fee	Monthly Fee Per User
Standard Support	£2,000 per month	£4 per user per month
Premier Support	£4,000 per month	£8 per user per month

Notes

- 12-month minimum contract and pay upfront

ChangeWorks

ChangeWorks Package	MAC Credits Included	Fee
ChangeWorks 200	200 per year	£18,000 per year
ChangeWorks+ 200	200 per year	£36,000 per year
ChangeWorks 500	500 per year	£43,000 per year
ChangeWorks+ 500	500 per year	£86,000 per year
ChangeWorks 1000	1000 per year	£85,000 per year
ChangeWorks+ 1000	1000 per year	£170,000 per year

Notes

- 12-month minimum contract and pay upfront
- Additional bundles of 10 MAC Credits can be purchased at £1,000 for ChangeWorks and £2,000 for ChangeWorks+.

SuccessLine

SuccessLine Package	Hours Included	Fee
SuccessLine	8	£1,500 per month
SuccessLine+	16	£2,400 per month

Notes

- 12-month minimum contract

CX as a Service (CXaaS)

Service Package	Fee
CXaaS – 3 days	£3,000 per month
CXaaS – 4 days	£4,000 per month
CXaaS – 5 days	£5,000 per month
CXaaS – 10 days	£10,000 per month
CXaaS – 15 days	£15,000 per month
CXaaS – 20 days	£20,000 per month

Notes

- 12-month minimum contract and pay upfront

Acceleraate Software

IntegrationHub

Service	Monthly	1 Year Commit + Pre-pay	2 Year Commit + Pre-pay	3 Year Commit + Pre-Pay
IntegrationHub License (Surface & Sync) per integration	£20.00 per user per month	£15.00 per user per month	£12.00 per user per month	£10.00 per user per month
Fair usage policy	3,000 interactions per user per month	3,000 interactions per user per month	3,000 interactions per user per month	3,000 interactions per user per month
IntegrationHub Portal License	£15,000 per month	£9,000 per month	£6,000 per month	£3,000 per month
Setup fee	Priced per PS Rate Card based on scope			
Additional Licenses & Overages				
Additional Licenses	N/A	£15.00 per user per month	£12.00 per user per month	£10.00 per user per month
Interactions	£0.10 per interaction	£0.05 per interaction	£0.04 per interaction	£0.03 per interaction
Optional Extras				
API Proxy	£500 per month	£500 per month	£500 per month	£500 per month

Notes

- 12-month minimum contract
- Monthly contract invoiced monthly in advance
- Pre-pay contracts invoiced annually in advance
- Overages billed monthly in arrears



Contact Details

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