



Microsoft Azure, Fabric and Power BI Services Service Definition

G-Cloud 15

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MedModus - The analytics partner of choice for healthcare organisations who are focused on delivering measurable benefit.

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1. Overview

MedModus provides implementation, migration and support services to healthcare and public sector organisations seeking to design, build and operate customer-owned analytics platforms using Microsoft Azure, Microsoft Fabric and Power BI. Our service supports the delivery of secure, well-governed business intelligence environments, with optional post-implementation support and training.

2. Our Customers

MedModus has a proven track record of delivering analytics and software solutions to clients in highly regulated environments, particularly in the public sector and healthcare. Some of those clients include:



3. Scope

MedModus' service supports the design, build and migration of analytics environments, including:

- Azure analytics and business intelligence architecture design
- Implementation and configuration of Microsoft Fabric and Power BI
- Data auditing, modelling and information structure design
- Integration with customer source systems and data platforms
- Development of data ingestion, transformation and analytics pipelines
- Migration from on-premise or legacy BI and data warehouse solutions
- Controlled deployment, validation and go-live support
- Optional optimisation and analytical support
- Optional training and knowledge transfer for customer teams

Our service supports both new and existing customer-owned Azure and Fabric environments.

We will deliver the service against an agreed scope at call-off. Additional activities such as ongoing managed services, extended operational support, advanced application development or 24/7 cover can be provided if required.

As this relates to customer-owned analytics platforms, Microsoft licensing and hosting costs remain the responsibility of the customer.

4. Features & Benefits

The MedModus Microsoft Azure, Fabric and Power BI Support service delivers structured implementation and migration services for customer-owned analytics environments. The features and benefits below outline the technical capabilities and delivery outcomes supported by the service.

Features:

- Microsoft Fabric environment design and implementation
- Power BI tenant, workspace and governance configuration
- Data auditing, modelling and information structure design
- ETL and ELT pipeline development using Azure services
- Migration from legacy BI and data warehouse platforms
- Azure SQL and analytics platform configuration
- Secure deployment and controlled go-live coordination
- Project management and delivery governance
- Performance optimisation and right-sizing of analytics workloads
- Optional stabilisation and handover support

Benefits:

- Accelerates delivery of modern healthcare analytics platforms
- Reduces risk during data platform migration
- Improves data quality and analytical consistency
- Enables faster insight through well-governed Power BI
- Supports safe transition from legacy reporting systems
- Improves platform performance and scalability
- Reduces reliance on unsupported or bespoke solutions
- Enables internal teams to operate platforms independently
- Supports compliance with healthcare data governance requirements
- Allows flexible engagement with optional post-implementation support

5. Delivery

Delivery is project-based and aligned to agreed objectives, scope and timelines. Services are delivered primarily remotely, with on-site delivery available where required.

MedModus works collaboratively with customer technical, analytical and operational teams. Engagements typically include discovery and planning, architecture and design, build and migration, validation and go-live, followed by handover and training. Our goal is to build long term self-sufficiency in customer organisations.

Our service delivery is supported through defined management and governance practices, including:

- A named technical lead responsible for delivery
- An experienced project manager
- Regular progress updates and delivery reporting
- Issue, risk and dependency management
- Structured change control for scope variations
- Clear escalation routes where required

6. Technologies & Integrations

MedModus supports customer use of Microsoft analytics and data technologies, including:

- Microsoft Fabric
- Microsoft Power BI
- Azure SQL
- Azure Data Factory
- Azure Analysis Services (AAS)
- SQL Server Integration Services (SSIS)
- On-premise and cloud-hosted SQL Server environments
- Custom analytics pipelines (for example, Python workloads deployed to Azure)

Where required, our service also supports integration with and development of related Microsoft technologies such as the Power Platform, enabling analytics workflows, data capture and automation aligned to customer requirements.

7. Training & Knowledge Transfer

Training and enablement services are available and can include:

- Tiered training for Power BI users
- Developer and administrator training
- Group or one-to-one training sessions
- In-person or remote delivery formats

- Video tutorials and written documentation
- Knowledge base content and handover documentation

Training is designed to support long-term customer ownership and operation of the analytics platform.

8. Security

MedModus is ISO 27001 certified and delivers services under an established information security management framework. The service is delivered using secure working practices appropriate to healthcare and other regulated environments, with experience handling highly sensitive patient and operational data.

Access to customer systems is controlled on a least-privilege basis and aligned to customer security policies, governance arrangements and contractual requirements.

9. Pricing

For pricing see our Government Digital and Data Roles Rate cards on the Digital Marketplace. Services are typically delivered on a time-and-materials basis, with the rates and duration agreed at call-off. Fixed-price delivery may be agreed for clearly defined pieces of work where appropriate.





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